American Express Terms and Conditions

- This offer is open to American Express Platinum Cardmembers whose accounts are valid and in good standing.
- An American Express Platinum Cardmember ("Card member") for the purpose of this offer means
 a person holding an American Express Platinum Card, issued in India by American Express®
 Banking Corp.
- This offer is being made purely on a "best effort" basis. Cardmembers are not bound in any manner to participate in this offer and any such participation is purely voluntary.
- To receive this offer, purchase should be charged in full to the American Express Card. No cash alternative is available.
- American Express Banking Corp. is neither responsible for availability of services nor guarantees
 the quality of the goods/services and is not liable for any defect or deficiency of goods or services
 so obtained/availed of by the Card members under this offer. Any disputes with regard to the
 quality of goods/services availed shall be taken up with the merchant/service establishment
 directly. American Express shall have no liability whatsoever with regard to the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out
 of use or non-use of any goods or services availed by Card member under this offer. American
 Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of
 the offer at any time without prior notice.
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Card member agreement with the Card issuer.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in the state of Delhi only.
- This offer is subject to partner Terms and Conditions.
- While the merchants/service establishments may be maintaining all safety measures, we request you to ensure safety at your end as well. In no event shall American Express be held liable for any fallouts/illness or any concerns arising/occurring due to the cardmember choosing to order/avail services from the merchant/service establishment. American Express may decline the offer in case it identifies any misuse of the offer.

E-Gift Vouchers – American Express Platinum Travel and Lifestyle Services: Terms and Conditions:

Offer Construct: Cardmembers will receive Travel E-Gift voucher worth INR 15,000 upon making spend of INR 1 Lakh or more in a single booking with American Express Platinum Travel and Lifestyle Services.

- This offer is valid from 11th March 2024 to 11th September 2024 (both days included).
- The offer can be availed maximum up to two times in the offer period, i.e., the Cardmember can be eligible maximum upto two times in the offer period.
- Cardmember has to make spend of INR 1 Lakh or more in a single new **booking** with American Express Platinum Travel and Lifestyle Services to become eligible for the offer.
- Platinum Cardmembers can get Travel E-Gift voucher (EaseMyTrip or Yatra) worth INR 15,000 upon completing the required spends.
- Bookings with American Express Platinum Travel and Lifestyle Services can be made for any of below category until 11th September 2024 for travel & stays till 11th March 2025:
 - Domestic Hotel bookings
 - International Hotel bookings
 - Domestic Airline bookings
 - o International Airline bookings
- The Travel E-Gift voucher(s) will not be revalidated beyond expiry date.

Spends with American Express Platinum Travel and Lifestyle Services	EaseMyTrip E-Gift Voucher OR Yatra E-Gift vouchers
INR 1 Lakh or more	INR 15,000

- Cardmember may receive either Yatra or EaseMyTrip E-Gift voucher and will not have an option to select the E-Gift voucher of a particular brand.
- The E-Gift voucher shall be dispatched within 60 days after the completion of the entire journey/travel on Basic American Express Platinum Cardmember's registered email ID. Please ensure your email address is updated with American Express. In case your enrolled email ID is a Gmail ID, the email may go to other folders instead of primary inbox. American Express is not responsible for bounced back emails due to incorrect or incomplete registered email addresses.
- The travel booking needs to be made by the American Express Platinum Cardmember (Basic or Supplementary) in order to be eligible for this offer.
- The offer is applicable on bookings made via American Express Platinum Travel and Lifestyle Services and subject to availability of inventory available with American Express Platinum Travel and Lifestyle Services.
- No Black-out dates are applicable to avail this offer.
- Hotel black-out dates may apply with respect to the usage of E-Gift voucher(s). Cardmembers are requested to check at the time of voucher redemption.

- All the flight bookings should be pre-paid for international/domestic Airlines under this offer. No on-site expenses at the airline will be eligible under the offer.
- Total amount of the booking made with American Express Platinum Travel and Lifestyle Services
 needs to be for INR 1 Lakh and above. No on-site expenses at the property and/or airline will be
 eligible under the offer.
- All payments need to be made through American Express Platinum Card issued in India by American Express Banking Corp.
- Basic and/or Supplementary Cardmember will need to be part of the booking group i.e.,
 Platinum Cardmember (Basic and/or Supplementary) needs to be travelling/staying to avail the offer.
- If an American Express Platinum Cardmember is travelling with multiple other travelers to the same destination, only one set of E-Gift voucher will be issued.
- The validity of the EaseMyTrip or Yatra E-Gift voucher would be as per the expiry date mentioned in the email communication and there will be no extension possible for expired or unutilized E-Gift voucher(s).
- This offer will not be applicable in case of change and/or cancellation of flight booking and/or the hotel booking or both, pursuant to which spends threshold is not met, hence no E-Gift vouchers would be issued in such case under the offer.
- All fares quoted (by American Express Platinum Travel and Lifestyle Services) for partner flights
 are subject to all applicable airport taxes, flight fuel Charge, government taxes and service fee
 Chargeable either by the flights and/or the Amex Travel Online portal. These taxes/Charges/fees
 etc. are exclusive of the Charges/ spends mentioned in the Platinum Cardmember's Terms and
 Conditions and Most Important Terms and Conditions. Cardmember shall review the same in
 detail
- American Express is neither responsible for nor guarantees the quality of the goods/services and
 is not liable for any defect or deficiency of goods or services so obtained/availed by Platinum
 member as a benefit/privilege associated with the American Express Platinum Card.
- American Express reserves the right to change/withdraw the Terms and Conditions of the offer at any time without prior notice.
- The offer can be used only in conjunction with the American Express Platinum Card and cannot be combined with any other promotion or offer.
- Any participation by the American Express Platinum Cardmember is purely voluntary.
- In case of any queries, Cardmembers can reach out to American Express Platinum Travel and Lifestyle Services. Queries related to this offer can be raised till 11th September 2024.

E-Gift voucher redemption:

- The voucher can be redeemed on Yatra and EaseMyTrip platform.
- Cardmember may receive either Yatra or EaseMyTrip E-Gift voucher and will not have an option to select the E-Gift voucher of a particular brand.
- Maximum of three E-Gift vouchers can be used in a single transaction.
- E-Gift voucher is valid for a period of 360 days from the date of issuance. The expiry date will be mentioned in the email communication.
- E-Gift voucher validity will not be extended, in case not used within the validity period.
- E-Gift voucher is valid for one time transaction only. Any unutilized E-Gift voucher(s) will not be revalidated.

- E-Gift voucher is not applicable on offline holiday packages.
- For redemption Terms and Conditions of Yatra E-Gift voucher, please click <u>here</u>.
- For redemption Terms and Conditions for EaseMyTrip E-Gift voucher, please click here .