



American Express Terms and Conditions

- This offer is open to American Express Platinum Cardmembers only whose accounts are valid and in good standing.
- An American Express Platinum Cardmember ("Card member") for the purpose of this offer means a person holding an American Express Platinum Card, issued in India by American Express® Banking corp.
- Offer is not applicable on American Express Corporate or Network cards
- This offer is being made purely on a "best effort" basis. Card members are not bound in any manner to participate in this offer and any such participation is purely voluntary
- To receive this offer, purchase should be charged in full to the American Express Card. No cash alternative is available.
- American Express Banking Corp. is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Card members under this offer. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Card members under this offer. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice.
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Card member agreement with the Card issuer.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in the state of Delhi only.
- This benefit is subject to partner Terms and Conditions.
- In the wake of COVID 19, while the merchants/service establishments may be maintaining all safety measures, we request you to ensure safety at your end as well. In no event shall American

Express be held liable for any fallouts/illness or any concerns arising/occurring due to the cardmember choosing to order/avail services from the merchant/service establishment.

Varun Bahl Terms and Conditions

Offer:

- Platinum Card
 - A flat 10% discount across the new collection.
- Eligible cards: American Express Platinum Card.
- Offer validity: 26th July 2023 – 31st December 2024 (Both days included)

Terms & Conditions:

- Offer will be valid for Basic and supplementary cardmembers.
- A maximum capping on the discount is INR 50,000/- per card during the offer period.
- The discount is offered on MRP inclusive of taxes.
- The discount will be provided on the amount exclusive of delivery charges.
- The offer can be availed multiple times during the offer period.
- Sale items would be excluded. The offer will be valid only on full priced items.
- This offer cannot be clubbed with any other ongoing offer with the merchant.
- Blackout dates under this offer are Sale Events & End of season sales.
- Exclusion from the offer is items on sales and Varun Bahl pieces that may have been displayed at any exhibition that he participates in.
- There is no minimum spend required to avail the discount offer.
- Standard delivery charges will be applicable on actuals.
- Delivery charges are applicable on both domestic and international purchases and depend on the weight of the shipment.
- In case of any queries, Cardmembers can reach out to the below mentioned point of contacts. Queries regarding this offer can be raised till 31st December 2024.

Escalation Matrix:

Contact Level	Time from receipt of Cardmember request	Contact Number + Email	Committed Turn Around Time for partner to respond to Cardmember/ American Express
Level 1	Immediate to 24 hours	9953029402; vishal@zeninc.com , rashika@varunbahl.com	24 hours

Steps to Avail the offer:

- **At the stores/offline:** The cardmember clearly calls out the offer at the time of billing and the store extends the discount to them.
- **Online (<https://varunbahl.com/>):** via a unique PROMOCODE –
For Platinum Cards - **AMEXPL10**

Exchange and return policy-

- For Varun Bahl's couture styles, they don't offer any exchanges / returns.
- For Varun Bahl's Pret styles, please find the exchange policy in the following link -
<https://varunbahl.com/pages/returns-and-exchange>