



American Express Terms and Conditions

- This offer is open to American Express® Centurion and Platinum Cardmembers whose accounts are valid and in good standing.
- An American Express Centurion and Platinum Card member ("Card member") for the purpose of this offer means a person holding a Centurion and Platinum Card in India, issued in India by American Express® ("Card")
- This offer is not valid for Cards issued by a third party bearing the name or trademark or service mark or logo of American Express ("Network Cards ") issued in India.
- These offers are being made purely on a "best effort" basis. Card members are not bound in any manner to participate in these offers and any such participation is purely voluntary.
- American Express Banking Corp. is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Card members under these offers. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Card member under these offers. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice.
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Card member agreement with the Card issuer.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in the state of Delhi only.

Accor Hotels Offers for American Express

- **Offer for Centurion and Platinum Cardmembers :** Up to 25% off on minimum order value of INR 2500
- Offer valid until 31st Dec'21
- Delivery charges will apply as per delivery location distance from the hotel.
- Offer will be applicable without taxes.
- Offer applicable for basic and supplementary cardmembers
- Cardmembers must place their order at respective hotel's F&B team contact number.
- Cardmembers are required to announce the offer at the restaurant before placing the order.
- Cardmember to make the payment at the time of delivery via American Express Card through the GPRS machine or payment link sent by the outlet.
- Cardmembers are requested to place their order either one day prior or up to 3 hours before the required delivery time.
- Last order time would be 8 pm.
- The offer is valid only on delivery menu.
- In case of any allergies or dietary restrictions, please inform the respective hotel staff.
- The offer can be availed multiple times by the Cardmember in the offer validity period.
- Discount would be calculated on bill value excluding taxes.
- All disputes relating to billing, offer, services etc shall be resolved at the outlet level only.
- The offer cannot be combined with any other offer or discount program (Zomato Gold, EazyDiner, Dineout etc)
- Cardmembers can contact individual restaurants for queries pertaining to the offers.
- For queries or escalations, [click here](#)
- List of participating hotels:

#	Participating Hotel Name/ Location	City	Discount %	Name of F&B Contact for customer to place the order	Contact Number for Amex customer to place the order	Email ID for Escalations Handling
1	Pullman and Novotel New Delhi Aerocity	New Delhi	Flat 20% on orders above 2500	Ms. Lucy	+91-98716 66600	H7559-fb1@accor.com , H7559-fb2@accor.com
2	Sofitel Mumbai BKC	Mumbai	25% off, min. order of Rs. 3000 15% off min order of Rs 2500	Food Delivery Team	022- 6117 5117 or +91- 91673 91130	H6451-fb9@sofitel.com

3	Novotel Mumbai Juhu Beach	Mumbai	20% off, min. order Rs. 3,500	Mr. Subhash K	+91 9372760066	h6926-fb1@accor.com
4	Novotel Chennai OMR	Chennai	20% off, min. order Rs. 3500	F&B Team:	Mr. Prosenjit- +91-89398 42266 Mr. Bala- +91-89398 42267	H6714-fb2@accor.com , h6714-fb@accor.com
5	Novotel Chennai Chamiers Road	Chennai	20% off, min. order Rs. 3500	Mr. Kishore TADIKAMA LLA	+91-78248 08009	Supreet.roy@accor.com
6	Mercure Chennai Sriperumbudur	Chennai	15% - min. .order Rs. 2500	Mr. Cholarajan.K	+91-89398 80589	h9249-fb@accor.com
7	Novotel Chennai Sipcot	Chennai	20% off, min. order Rs. 3,500	Mr. Karthick	+91-89398 82307	H7089-fb@accor.com
8	Grand Mercure Bengaluru at Gopalan Mall	Bengaluru	25% on orders above Rs. 3500	Mr. Prashant Tiwari	+91- 9513289926	h8908-fb3@accor.com
9	Grand Mercure Bangalore	Bengaluru	25% off, min. order Rs. 3000	Mr. Arokyadas Maimarulla	+91- 9611611772	Arokyadas.maimarulla@accor.com
10	Novotel Bengaluru Outer Ring Road	Bengaluru	20% off, min. order of Rs. 3500 15% off min order of Rs 2500	Mr. Kanti Ranjan Mondal	+91- 9538812348	ganapathy.mallya@accor.com