



## American Express® Terms and Conditions

- This offer is open to American Express Platinum Cardmembers whose accounts are valid and in good standing.
- An American Express Platinum Card member ("Card member") for the purpose of this offer means a person holding Platinum Card, issued in India by American Express® Banking corp.
- These offers are being made purely on a "best effort" basis. Card members are not bound in any manner to participate in these offers and any such participation is purely voluntary
- To receive these offers, purchase should be charged in full to the American Express Card. No cash alternative is available
- American Express Banking Corp. is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Card members under these offers. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Card member under these offers.  
American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Card member agreement with the Card issuer
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in the state of Delhi only.
- This benefit is subject to partner Terms and Conditions.
- In the wake of COVID 19, while the merchants/service establishments may be maintaining all safety measures, we request you to ensure safety at your end as well. In no event shall American Express be held liable for any fallouts/illness or any concerns arising/occurring due to the cardmember choosing to order/avail services from the merchant/service establishment.

## **AMPM: Terms and conditions**

Offer valid across AMPM official website ([www.ampm.in](http://www.ampm.in)) and participating stores (list attached below).

- Flat 15% discount to all Platinum card members
- Offer Validity: 20<sup>th</sup> February 2023 – 31<sup>st</sup> July 2023 (both days included)
- The offer can be availed multiple times during the offer period.
- Offer will be valid across all participating AMPM stores and website only
- The offer is valid for supplementary card members as well.
- The offer will not be valid on EMI Transactions.
- For availing the offer at stores/offline, cardmembers can avail the discount by presenting their cards and calling out the offer at the time of billing.
- The offer will be extended to the card member at the store via card art
- There is no minimum spend required to avail the offer (Online/Offline)
- The discount offer will be extended online on the AMPM website via PROMOCODE (mentioned below)
- There is no cap on discount amount for both online and offline for any category and is excluding the delivery charges (International only - <https://ampm.in/pages/shipping>)
- All discounted products on the website will clearly demarcate the original price and the sale price after discount.
- There are no blackout dates for the offer.
- There is no restriction on 'how many times cardmember can avail the offer during the offer period for Online/Offline transactions.
- The offer is available on supplementary/add on cards as well for both online and offline.
- The last date to raise queries regarding the offer will be 31<sup>st</sup> July 2023
- No product will be excluded from the offer except for discounted pieces.
- This offer will not be eligible for discounts on sale/discounted items.
- Online offer is only valid on AMPM website, the same is not applicable on multi brand websites such as AZA, Ogaan, Ensemble and others, through which AMPM retails its products.
- The discount/ promo code will be visible to the customer upon checkout.
- The discount is provided on the MRP which is inclusive of taxes.
- Delivery charges as per the [website terms and conditions](#) (mentioned below)
- The discount is applicable only on the MRP of the product listed on the website. This does not include delivery charges, where applicable.

### **Steps to avail the offer online**

- For availing the offer online, Cardmembers can use below promocode
  - Platinum Rcp- **PLATXAMPM**

### **Steps to avail the offer offline**

- Cardmembers can avail the discount by presenting their cards and calling out the offer at the time of billing.

**Exchange and Return policy:** (<https://ampm.in/pages/returns>)

- AMPM accepts Returns and Exchanges in the following instances:
  - Product (s) delivered is inaccurate than the one ordered
  - Product (s), delivered is damaged on receipt
  - Product (s) delivered does not fit
- In all the cases above, please be advised:
  - The product being returned for exchange should be in unused condition, with its original tags intact.
  - The product was not purchased on discount (not applicable for inaccurate or damaged deliveries)
  - If the requisite size / design is not available immediately, refunds will not be made. Instead AMPM will issue credit note or code which cardmember can redeem against a purchase from ampm.in within the next 90 days.
  - The shipping costs for returning the product purchased for exchange will not be reimbursed.
  - Send an e-mail to [ampm@ampm.in](mailto:ampm@ampm.in) to connect with AMPM's Customer Care team. AMPM's Customer Care team will ascertain the reasons for Returns & Exchanges and accordingly guide cardmember on the process.
  - Do note, Returns & Exchanges for product (s) that are inaccurate than the one ordered and/ or delivered is damaged on receipt, the cost of return/ reverse shipping be borne by AMPM.
  - For Returns & Exchanges for product (s) that do not fit, the cost of return/ reverse shipping will be borne by you/ the customer.
  - You can return the goods within 10 business days of receiving it, in an unused, unwashed and unaltered condition, along with the original tags and the original sales invoice. Please use the services of a trusted courier agency of your choice to return the product. Please ensure that the return merchandise is securely packaged to avoid damage of goods in transit. If found damaged, the goods will not be replaced or refunded.
  - Once AMPM will receive the package, their team will determine if it is fit for replacement and send cardmember an e-mail informing he/she of the same. If deemed fit for return, AMPM will replace the returned items (subject to availability) or else issue a refund coupon for the same amount. The refund coupon must be redeemed against a purchase made in the next 90 days. The replaced item will be dispatched to cardmember's address immediately. If deemed not fit for return, AMPM will send the goods back to cardmember. Processing and closing of an exchange issue may take 10 business days at AMPM's end.
  - Note: Customers cannot return or exchange an item which has been purchased online from a third-party website, any of AMPM retail stores or

vice versa. AMPM also do not give any refund or return on their products bought on Sale or Special/ Discount Offers

**For queries cardmembers can call between Monday to Sunday (11 am to 8 pm).**

**Participating Stores:**

CITY	STORE
NEW DELHI	DLF Emporio, New Delhi AMPM, 3rd Floor, DLF Emporio Mall, Nelson Mandela Marg, Vasant Kunj, New Delhi - 110070 Timing- 11am - 8pm (Monday to Sunday) Email- <a href="mailto:emporio@ampm.in">emporio@ampm.in</a> Call- 011- 40560240, 9810279048
NEW DELHI	Khan Market, New Delhi AMPM, Shop 74-B, Back Lane (Ground Floor), Khan Market, New Delhi - 110003 Timing- 11am - 8pm (Monday to Sunday) Call- 011- 43503102, 9650226108 Email- <a href="mailto:khanmarket@ampm.in">khanmarket@ampm.in</a>
NEW DELHI	Kila, New Delhi AMPM, The Kila, 7 Style Mile, Kalka Das Marg, Opp Qutub Minar, Mehrauli, 110030 Timing- 11am - 7pm (Monday to Sunday) Call- 09999003776 Email- <a href="mailto:kila@ampm.in">kila@ampm.in</a>