



### **American Express Terms and Conditions**

- This offer is open to American Express Platinum card only whose accounts are valid and in good standing.
- An American Express Platinum Card member ("Card member") for the purpose of this offer means a person holding Platinum Card issued in India by American Express® ("Card")
- These offers are being made purely on a "best effort" basis. Card members are not bound in any manner to participate in these offers and any such participation is purely voluntary
- To receive these offers, purchase should be charged in full to the American Express Card. No cash alternative is available
- American Express Banking Corp. is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Card members under these offers. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Card member under these offers. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Card member agreement with the Card issuer
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in the state of Delhi only.
- This benefit is subject to partner Terms and Conditions.

- In the wake of COVID 19, while the merchants/service establishments may be maintaining all safety measures, we request you to ensure safety at your end as well. In no event shall American Express be held liable for any fallouts/illness or any concerns arising/occurring due to the cardmember choosing to order/avail services from the merchant/service establishment.

#### **Chi Salon and Spa at Shangri La Terms and Conditions Offer:**

- **Platinum:** 15% off on minimum transaction of INR 6,000. Maximum discount of INR 8,000 per transaction.
- 10% off on Health club memberships (for both the cards):
  - INR 2,50,000 (Single)
  - INR 4,00,000 (Couple)
  - INR 5,00,000 (family)
- **Steps to avail the offer:** Cardmember needs to announce he/she is an American Express Platinum Cardmember to avail the offer.
- Offer applicable only at Chi Spa and Salons at Shangri La, 19 Connaught Place, Ashoka Road, New Delhi 110001
- Offer will be valid from 29<sup>th</sup> April 2022 to 31<sup>st</sup> Dec 2023 (both days included)
- This offer can be availed multiple times during offer period.
- Cardmember needs to callout the offer at the time of reservation and billing to avail the offer.
- To avail the offer on the Health club memberships, Cardmember needs to visit Health club.
- The offer is applicable on all the services under beauty category. Cardmembers can refer to Spa and Salon Menu available at the establishment.
- The offer is applicable on services only and cannot be used on product purchase. It is not applicable on packages or salon memberships.
- Offer valid on transactions made on the American Express Platinum Card directly in-person only at the salon.
- To make a reservation Cardmember needs to contact 011- 41191220 (Timings 7am till midnight)
- Prior reservation is mandatory to avail the offer.
- Basic and Supplementary Cardmember cannot avail the offer at the same time in a single day.
- Only one card can be used to avail the offer per reservation. Offer is not applicable if the bill payment is split over more than 1 card.
- Cardmember needs to be present at the salon to avail the offer
- The offer is applicable on amount exclusive of applicable taxes
- The offer is also applicable on supplementary cards.
- This offer cannot be combined with any other offer or exchanged against any cash or products.
- The offer cannot be clubbed with any other ongoing offer and promotion.
- There are no black-out dates under this offer.

- In case of any queries, Cardmember are requested to contact: 011 4119 1919 or email [healthclub.slnd@shangri-la.com](mailto:healthclub.slnd@shangri-la.com)
- Timings: 9 a.m. - 10 p.m. (Daily)
- The query would be answered within 3 working days.
- The last date to raise queries is 3 days from last day of this offer.