



### American Express® Terms and Conditions

- This offer is open to all American Express Platinum Card members whose accounts are valid and in good standing. An American Express Platinum Cardmember ("Cardmember") for the purpose of this offer means a person holding a card issued by American Express® Banking Corp. in India.
- This offer is not valid for American Express Corporate Cards issued by American Express Banking Corp. in India
- This offer is not valid for American Express Cards issued by a third party bearing the name or trademark or service mark or logo of American Express ("NetworkCards ") issued in India.
- This program is being offered by the participating service establishment only and shall be valid for the period mentioned in the offer.
- All the offers in this program will be fulfilled at the merchants' end only.
- This offer is being made purely on a "best effort" basis. Cardmembers are not bound in any manner to participate in this offer and any such participation is purely voluntary.
- American Express is neither responsible for availability of goods/services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Cardmembers under this offer. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Cardmember under this offer.
- American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice.
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Cardmember agreement with the Card issuer.
- To receive this offer, purchase should be charged in full to the American Express Card. No cash alternative is available.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in Delhi only.

### **DARVEY'S Offer Terms & Conditions:**

Offer 1: A flat 20% discount on the entire Darvey's Catalogue for American Express Platinum Cardmembers. Maximum discount is Rs. 10,000 per transaction. Promocode **DARVEYSAMEX20**.

Offer 2: Priority access to sold out items on the entire Darvey's catalogue to be made available 24 hours prior to anyone else who has "notified" for that item.

- Offer will be valid from 7<sup>th</sup> April 2022 till 31 March 2023 (both days inclusive)
- Promocodes cannot be applied to orders previously placed with Darveys.
- No minimum transaction is required to avail the offer.
- The discount will be applicable on the amount inclusive of taxes.
- If promocodes are used and an entire or partial order (in accordance with the cancellation policy) is cancelled at a later stage by the Cardmember, the discount will no longer be valid.
- Darveys assumes no responsibility for any failure to receive a claim or for inaccurate information or for any loss, damage, or injury as a result of technical or telecommunications problems, including security breaches. If such problems arise, then Darveys may modify, cancel, terminate, or suspend the promocode.
- Darveys reserves the right to discontinue the promocode at any time in case of any misuse.
- The promocodes for both "Discount" and "Priority access on sold out items" is the same (**DARVEYSAMEX20**) for American Express Platinum cardmembers.
- To avail priority access on sold out items, Cardmember needs to click on any sold-out item. Darvey's will show an alert saying the item is sold out. Cardmember can click on "notify me" button to be notified once the item is back in stock. Once the cardmember clicks on notify me, webpage will ask to enter Promocode for early notification. Cardmember can enter promo code DARVEYSAMEX20 (for Platinum Cardmembers) and they will be notified when item is back in stock 24 hours prior to other Darveys customers. Only when cardmember uses the promo code to avail priority access to waitlist item then that code will get applied against their account and in future they do not need to put the code while waitlisting any item they will be on priority access.
- The offer is not valid on purchase of Darvey's Gift Card.
- Cardmembers can purchase the products from Darvey's website <https://www.darveys.com>.
- The cap on discount will be Rs. 10,000 per transaction for American Express Platinum Cardmembers and their supplementary card holders.
- There are no blackout dates to this offer.
- To avail the discount offer, the promocode will have to be applied into the discount voucher code box on the checkout page while placing the order and relevant discount will automatically reflect right after on the applicable item. If a Cardmember does not use the promocode they will not get the discount.
- Offer can be availed multiple times during the offer period.
- No additional delivery charge will be applicable on Darvey's.
- Promocode is non-transferable and non-redeemable for cash and cannot be combined with any other coupons offered by Darveys
- Sold out items on Darveys to be made available 24 hours prior to anyone else who has "notified" for that item. Priority access to sold out items will be available throughout the Darveys

catalogue for all who apply the promocodes **DARVEYSAMEX20** (for American Express Platinum Cardmembers).

- Cardmember's query will be addressed within 24 hours from the day the query is raised.
- Cardmember can contact helpline number from 9:30 AM to 7:30 PM from Monday to Saturday.
- For any escalations, please contact Darvey's basis below:

Level	Time from 1st receipt of CM issue	Contact Number + Email	Committed TAT for partner to respond to Cardmember/ Amex
Escalation level 1	Immediate - 24 hours	1800-212-0085 <a href="mailto:/assistance@darveys.com">/assistance@darveys.com</a>	24 hours