



American Express Terms and Conditions

- This offer is only applicable to American Express Platinum cardmembers.
- This offer is not valid for Cards issued by a third party bearing the name or trademark or service mark or logo of American Express ("Network Cards ") issued in India.
- This program is being offered by the participating service establishment only and shall be valid for the period mentioned in the offer.
- The offer in this program will be fulfilled at the merchant's end only.
- This offer is being made purely on a "best effort" basis. The Cardmembers are not bound in any manner to participate in this offer and any such participation is purely voluntary.
- American Express is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Cardmembers under this offer. Any disputes with regards to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever regarding the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Card member under these Offers. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the Offer at any time without prior notice
- Nothing expressed or implied in the program shall in any way waive or amend any of the Terms and Conditions of the existing Cardmember agreement with the Card issuer.
- To receive this offer, purchase should be charged in full to the American Express® Card. No cash alternative is available.
- In the wake of COVID 19, while the merchants/service establishments may be maintaining all safety measures, we request you to ensure safety at your end as well. In no event shall American Express be held liable for any fallouts/illness or any concerns arising/occurring due to the cardmember choosing to order/avail services from the merchant/service establishment.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in Delhi only
- This offer is subject to partner Terms and Conditions mentioned below.

Participating Restaurants Terms and Conditions

The Colonade

- **Offer:** The restaurant will provide 25% off on total bill value for upto 10 people inclusive of alcohol to American Express Platinum cardmembers at participating restaurants: The Colonade, Rajmahal Palace, Jaipur.
- Offer valid for supplementary cards as well
- The above offer is inclusive of alcohol.
- Guests are required to book prior reservations to avail discount (Subject to Availability)
- The discount will not be offered if the invoice is raised without the offer.
- This Offer is applicable for reservations/ bookings till 30th December 2024
- Platinum cardmembers can avail the offer by making reservations Platinum Concierge Services.
- The offer would be valid on presentment and billing settlement done by a valid American Express card to avail the discount.
- To avail this offer Cardmember need to make prior reservation on weekdays.
- The offer cannot be clubbed with any other ongoing promotional offer.
- The offer is applicable on the amount exclusive of taxes.
- A cardmember can avail the offer multiple time during the offer period.
- Card Member needs to announce at the time of reservation and billing/checkout to get the offer.
- Blackout dates for this offer are 24th December, 31st December, 14th February, Holi.
- Table cannot be offered if the whole outlet is booked for some private event / party.
- Table cannot be offered if there is a special performance in the outlet e.g. a ticketed musical performance.
- Table reservations on a single day cannot be split between Basic and Supplementary Cardmembers; Only a Basic or a Supplementary Cardmember can avail the offer at the same time.
- Alcoholic beverage service is not allowed below 25 years of age.
- In case of any queries, Cardmember are requested to immediately contact The Colonade at 0141-414300, +91-7976392837 or write to foodandbeverage@therajmahalpalace.in to register their queries within 5 days of transaction. Any queries beyond this date will not be entertained.
- List of participating restaurants:

City	Restaurant Name
Jaipur	The Colonade, Rajmahal Palace

51 Shades of Pink

- **Offer:** The restaurant will provide 25% off on total bill value for upto 10 people inclusive of alcohol to American Express Platinum cardmembers at participating restaurants: 51 Shades of Pink, Rajmahal Palace, Jaipur.
- Offer valid for supplementary cards as well

- The above offer is inclusive of alcohol.
- Guests are required to book prior reservations to avail discount (Subject to Availability)
- The discount will not be offered if the invoice is raised without the offer.
- This Offer is applicable for reservations/ bookings till 30th December 2024
- Platinum cardmembers can avail the offer by making reservations Platinum Concierge Services.
- The offer would be valid on presentment and billing settlement done by a valid American Express card to avail the discount.
- To avail this offer Cardmember need to make prior reservation on weekdays.
- The offer cannot be clubbed with any other ongoing promotional offer.
- The offer is applicable on the amount exclusive of taxes.
- A cardmember can avail the offer multiple time during the offer period.
- Card Member needs to announce at the time of reservation and billing/checkout to get the offer.
- Blackout dates for this offer are 24th December, 31st December, 14th February, Holi.
- Table cannot be offered if the whole outlet is booked for some private event / party.
- Table cannot be offered if there is a special performance in the outlet e.g. a ticketed musical performance.
- Table reservations on a single day cannot be split between Basic and Supplementary Cardmembers; Only a Basic or a Supplementary Cardmember can avail the offer at the same time.
- Alcoholic beverage service is not allowed below 25 years of age.
- In case of any queries, Cardmember are requested to immediately contact 51 Shades of Pink at 0141-414300, +91-7976392837 or write to foodandbeverage@therajmahalpalace.in to register their queries within 5 days of transaction. Any queries beyond this date will not be entertained.
- List of participating restaurants:

City	Restaurant Name
Jaipur	51 Shades of Pink, Rajmahal Palace

Le Meridien, Gurgaon- Terms and Conditions

Offer: The restaurant will provide 25% off on total bill value for up to 10 people inclusive of alcohol to American Express Platinum Cardmembers.

Terms and Conditions-

- Offer valid for supplementary cards as well.
- The above offer is inclusive of alcohol.
- This Offer is applicable for reservations/ bookings from 10 May 2022 to 31st July 2024. (Both dates included)
- Platinum Cardmembers can avail the offer by reaching out to Platinum Concierge Services.
- The offer would be valid on presentment and billing settlement done by a valid American Express card to avail the discount.
- To avail this offer Cardmember needs to make a reservation at least 24 hours in advance.
- The offer cannot be clubbed with any other ongoing promotional offer.

- The offer is applicable on the amount exclusive of taxes.
- A Cardmember can avail the offer multiple times during the offer period.
- Cardmember needs to announce at the time of reservation and billing/checkout to get the offer.
- Blackout dates for this offer are 25 December 2023, 31 December 2023, 1 Jan 2024, 14 February 2024.
- The offer is not valid on the blackout dates and Sunday brunches.
- Table cannot be offered if the whole outlet is booked for some private event / party.
- Table cannot be offered if there is a special performance in the outlet e.g., a ticketed musical performance.
- Alcohol will only be served to the guests above 21 years of age
- Discounts will not be applicable on Service Charge.
- Only one card can be used to avail the offer per reservation. Offer is not applicable if the bill payment is split over more than 1 card
- In case of cancellations - Cardmember must call Platinum Concierge to cancel their reservation at least 24 hours in advance prior to reservation time
- Restaurant will wait up to maximum 15 minutes for guests to show up. Any confirmed table reservation wherein guests do not show up at the restaurant within 15 minutes of reservation time will be automatically treated as a No-Show
- Discount is only applicable for Dine In and discount is not applicable on delivery or takeaways.
- Discount is not applicable on purchases of alcohol bottles
- Discount is only applicable on alcohol purchased by the glass/peg
- Table reservations on a single day cannot be split between Basic and Supplementary Cardmembers; Only a Basic or a Supplementary Cardmember can avail the offer at the same time
- Guests walking in after 15 minutes of reservation time will be treated as walk-in guests to be seated as per availability at the restaurant, and will not be eligible to avail the offer
- In case of any queries, Cardmember are requested to immediately contact Le Meridien team via call on 7760468802.
- The query would be answered within 7 working days.

Participating Locations:

Restaurant Name	Location
Latest Recipe	Gurgaon
Bella Cucina	Gurgaon

First Fiddle Restaurants Terms and Conditions

Platinum Charge Cardmembers: The restaurants will provide 25% off on total bill value for upto 10 people inclusive of alcohol to American Express Platinum Cardmembers

Offer Terms and Conditions:

- Offer valid for supplementary cards as well

- The above offer is inclusive of alcohol.
- This Offer is applicable for reservations/ bookings till 30th December 2024.
- Platinum cardmembers can avail the offer by making reservations Platinum Concierge Services.
- The offer would be valid on presentment and billing settlement done by a valid American Express card to avail the discount.
- To avail this offer Cardmember need to make prior reservation on weekdays.
- The offer cannot be clubbed with any other ongoing promotional offer.
- The offer is applicable on the amount exclusive of taxes.
- A cardmember can avail the offer multiple time during the offer period.
- Cardmember needs to announce at the time of reservation and billing/checkout to get the offer.
- The offer is not applicable if the Cardmember refuses to pay the Service Charge
- Blackout dates for this offer are: Valentine's day, Halloween, Christmas Eve, Christmas day, New Years Eve and New year Day
- Table cannot be offered if the whole outlet is booked for some private event / party.
- Discount cannot be offered if there is a special performance in the outlet e.g. a ticketed musical performance.
- Alcoholic beverage service is not allowed below 25 years of age.
- Discounts will not be applicable on Service Charge
- Only one card can be used to avail the offer per reservation. Offer is not applicable if the bill payment is split over more than 1 card
- In case of cancellations - cardmember must call RM/ Concierge to cancel their reservation at least 24 hours in advance prior to reservation time
- Restaurant will wait up to maximum 15 minutes for guests to show up. Any confirmed table reservation wherein guests do not show up at the restaurant within 15 minutes of reservation time will be automatically treated as a No-Show
- Guests walking in after 15 minutes of reservation time will be treated as walk-in guests to be seated as per availability at the restaurant, and will not be eligible to avail the offer
- Discount is only applicable for Dine In and discount is not applicable on delivery or takeaways.
- Discount is not applicable on purchases of alcohol bottles
- Discount is only applicable on alcohol purchased by the glass/peg
- Offer is only applicable when the booking are routed via Amex Concierge Service. Offer not applicable on walk-ins
- In case of any queries, Cardmember are requested to immediately contact the following numbers

SL No	Participating Restaurant Name	Location	Contact number	Email address
1	Dragonfly Delhi	Worldmark 1, Aerocity Access Rd, Aerocity, New Delhi, Delhi 110037	7303759996	dragonflydelhi@firstfiddle.in
2	Dragonfly Mumbai	The Orb, Next to J.W, Marriott Sahar, Andheri Mumbai, (E, Maharashtra 400088	8657598230	ops.dragon@firstfiddle.in

3	Plum By Bent Chair, Aerocity Delhi	The Walk, Worldmark 2, Aerocity, New Delhi, Delhi 110037	7303156444	plumbybentchair@firstfiddle.in
4	Diablo Delhi	Diablo Qutab Garden, H-05, 12, Kalka Das Marg, Mehrauli, New Delhi, Delhi 110030	9319301333	ops.diablo@firstfiddle.in
5	Diablo Mumbai	Victoria House, Pandurang Budhkar Marg, Worli, Mumbai, Maharashtra 400013	8291900141, 8291900144, 82919001445	diablo.mumbai@firstfiddle.in
6	Lord of the Drinks,	3rd Floor, Trade View Building Gate 4, Utopia City, Pandurang	8291106974, 8291107265, 8291107264	

	Kamala Mills, Mumbai	Budhkar Marg, Worli, Mumbai		
7	Butterroom	Regus, Upper Ground Floor Epicuria Food Mall, R8, Astha Kunj Rd, Nehru Place, New Delhi, Delhi 110019	8588844116 8588844133	butterroom@firstfiddle.in
8	Lazeez Affaire, Delhi	6, Chanakyapuri Shopping Complex, 48, Malcha Marg, New Delhi, Delhi 110021	9899330055	info@lazeezaffaire.in
9	Flying Saucer Delhi	Epicuria, 204 Underground Food court TDI Westside Mall Bipin Chandra Pal Marg, Nehru Place, New Delhi, Delhi 110019	9560088341	flyingsaucercafe@firstfiddle.in
10	Lord of the Drink Conaught Place	G-72, Radial Rd Number 2, Block G, Connaught Place, New Delhi, Delhi 110001	9999827144	lordofthedrinkscp@firstfiddle.in
11	Lord of the Drink Rajouri Garden	A13, Najafgarh Rd, Block A, Vishal Enclave, Rajouri Garden, New Delhi, Delhi 110027	9811362720	lotdchamber@firstfiddle.in
12	Lord of the Drink Andheri Mumbai	B26, Industrial Road, 1, Veera Desai Rd, near Infinity Mall, Andheri West, Mumbai,	8291945191/ 8291945192/ 8291945193	
13	Bougie	Second Floor, Property No H 5/3, H 5/4 (Back Side Ward No 1, Ambawatta One, Kalka Das Marg, Mehrauli, Delhi, 110030	9289676888 & 9289679888	bougie@firstfiddle.in
14	Tickled Pink	Unit No.312A, 2nd Floor DLF Avenue Saket, South, Saket, New Delhi, Delhi 110017	9773899447 & 9773899449	tickledpink@firstfiddle.in
15	Miso Sexy	Second Floor, Property No H 5/3, H 5/4 (Front Side Ward No 1, Ambawatta One, Kalka Das Marg, Mehrauli, Delhi 110030	9289675999 & 9289674999	info@misosexy.in

16	Openhouse	C Block, C 37, Radial Rd 5, Block C, Connaught Place, New Delhi, Delhi 110001	9999611334 & 9999611332	openhousecafe@firstfiddle.in
17	Warehouse Café	D Block, D 19/20, D Block, Connaught Place, New Delhi, Delhi 110001	9953033368 & 9999537128	warehousecafe@firstfiddle.in

- The query needs to be raised within 5 days from the transaction.

Raas Devigarh Platinum Charge Terms and Conditions

Offer:

Platinum Cardmembers

- 25% off on total bill value including alcohol
- Offer is valid for a maximum of 10 guests including

alcohol List of participating restaurants:

Restaurant Name	City	Address
Kothar Bar	Udaipur	Raas Devigarh, Udaipur
The Restaurant	Udaipur	Raas Devigarh, Udaipur
Durbar Bar	Udaipur	Raas Devigarh, Udaipur

Offer Terms and Conditions:

- Above offer is valid for supplementary cards as well
- Above offers is inclusive of alcohol.
- Guests are required to book prior reservations to avail discount (Subject to Availability)
- The discount will not be offered if the invoice is raised without the offer.
- This Offer is applicable for reservations/ bookings from offer go live **till 31 December 2024.**
- Platinum Cardmembers can avail the offer by reaching out to their Platinum Concierge Service.
- The offer would be valid on presentment and billing settlement done by a valid American Express card to avail the discount.
- To avail this offer Cardmember need to make prior reservation on weekdays.
- The offer cannot be clubbed with any other ongoing promotional offer.

- The offer is not applicable on buffets, special menus and brunches
- The offer is applicable on the amount exclusive of taxes.
- A cardmember can avail the offer multiple time during the offer period.
- Cardmember needs to announce at the time of reservation and billing/checkout to get the offer.
- Blackout Dates apply: New Years Eve, New Years Day, Christmas Eve, Christmas Day, Holi and Diwali
- Blackout dates apply in the case of any sold out date
- Discounts will not be applicable on Service Charge.
- Table cannot be offered if the whole outlet is booked for some private event / party.
- Table cannot be offered if there is a special performance in the outlet e.g. a ticketed musical performance.
- Only one card can be used to avail the offer per reservation. Offer is not applicable if the bill payment is split over more than 1 card
- In case of cancellations - cardmember must call RM/ Concierge to cancel their reservation at least 24 hours in advance prior to reservation time
- Restaurant will wait up to maximum 15 minutes for guests to show up. Any confirmed table reservation wherein guests do not show up at the restaurant within 15 minutes of reservation time will be automatically treated as a No-Show
- Guests walking in after 15 minutes of reservation time will be treated as walk-in guests to be seated as per availability at the restaurant, and will not be eligible to avail the offer
- Discount is only applicable for Dine In and discount is not applicable on delivery or takeaways.
- Discount is not applicable on purchases of alcohol bottles
- Discount is only applicable on alcohol purchased by the glass/peg
- Offer is only applicable when the booking are routed via Amex Concierge Service. Offer not applicable on walk-ins
- The Cardmember needs to be Covid vaccinated before entering the premises.
- Alcoholic beverage service is not allowed below 25 years of age.
- In case of any queries, Cardmember are requested to immediately contact the helpline numbers: Raas Devigarh: Phone Number+91 9929088856 and email concierge@raasdevigarh.com ; fnb@raasdevigarh.com
- Cardmember needs to register their query with partner within 3 days from the date of transaction.
- The query would be answered within 5 working days.

- List of participating restaurants:

Restaurant Name	City	Address
Kothar Bar	Udaipur	Raas Devigarh, Udaipur
The Restaurant	Udaipur	Raas Devigarh, Udaipur
Durbar Bar	Udaipur	Raas Devigarh, Udaipur

Oberoi Offer

- Offer is valid for basic and supplementary both.
- 15% discount is applicable for dining reservations made at participating restaurants and cannot be used in conjunction with any other offer. For reservations kindly contact Platinum concierge Services.
- The offer would be applicable if the reservation is made for at least 2 guests per table including American Express cardmember (No capping on maximum number of guests).
- Discounts would be applicable on overall bill value (including beverages) exclusive of taxes.
- No capping on the maximum discount value during the offer period.
- The offer would be applicable only on à la carte orders.
- Offer won't be applicable on standalone order for only beverages.
- Customer needs to be physically present at the reserved property.
- Table reservations on a single day cannot be split between Basic and Supplementary Cardmembers; Only a Basic or a Supplementary Cardmember can avail the offer at the same time.
- Customer needs to call out the offer to the restaurant.
- Sunday brunches, set menus, gala dinner on Christmas, Valentine's Day & New Year etc would not be covered under this offer
- Cardmember will be required to show and pay with the American Express Platinum Card.
- Offer is valid until 31 March 2025.
- Offer can be availed multiple times.
- Blackout dates may apply. Cardmembers are requested to check for the same at the time of making the reservation to avail the offer
- Offer would be valid only for those reservations which are made at least 5 hours prior to guest's arrival time
- This offer is non-transferable and cannot be used in conjunction with any other The Oberoi Hotels and Resorts offer or promotion.
- No request for cashback/discount would be entertained later if the cardmember doesn't avail the offer during reservation/payment.
- American Express and The Oberoi Hotels and Resorts reserve the right to withdraw the promotion or amend these terms and conditions without prior notice at any time, for whatever reason, and without any liability for doing so.
- Queries related to the offer will be entertained only till 15 days from transaction date
- COVID-19 Update: During this time, the opening hours and/or services provided by Oberoi Hotels & Resorts may differ - please reach out to them directly for more information
- No cancellation policy but Restaurant might blacklist the CM if there are multiple no-shows or cancellations.
- The offer would be applicable on below mentioned restaurants.

S. No	Hotel	Restaurant
1	Oberoi Delhi	360
2		Baoshuan
3		Omya
4	Oberoi Gurgaon	Threesixtyone
6	Oberoi Mumbai	Vetro
7		Fenix
8		Ziya
9	Oberoi Bangalore	Lapis
10		Wabi Sabi
11		Rim Naam
12	Oberoi Kolkata	Threesixtythree
13		Baan Thai

Massive: Terms and Conditions

Offer for Platinum Cardmembers: Massive restaurants will provide the following offer to American Express Platinum cardmembers at participating restaurants:

- **25% off** on total bill value including alcohol for a maximum of 10 guests

Offer Terms and Conditions

- Above offer are valid for supplementary cards as well
- Above offers are inclusive of alcohol.
- Offer not applicable on brunch, set menus or any promotion packages already running at any restaurant.
- **This Offer is applicable for reservations/ bookings from 18 January 2023 to 31st Dec 2024.**
- Platinum cardmembers can avail the offer by reaching out to their Platinum Concierge Service. Concierge can make reservations on behalf of the cardmembers.
- This offer is applicable only on prior bookings via American Express Concierge Services and not applicable on walk ins
- The offer would be valid on presentment and billing settlement done by a valid American Express card to avail the discount.
- To avail this offer Cardmember need to make prior reservation on weekdays.
- The offer cannot be clubbed with any other ongoing promotional offer.
- The offer is applicable on the amount exclusive of taxes.
- A cardmember can avail the offer multiple time during the offer period.
- Card Member needs to announce at the time of reservation and billing/checkout to get the offer.
- Alcoholic beverage service is not allowed below 25 years of age. No outside food &

alcoholic beverages are allowed in the restaurants. Any liquor brought into the restaurant by guests will be kept at the reception until checkout. Restaurant will not be held responsible if guests consume outside food and get adversely affected by the bad quality of outside food.

- Blackout dates apply: 31st Dec 2023, 1st Jan 2024, 14th Feb 2024, 24th Dec 2024, 25th Dec 2024, 31st Dec 2024.
- In case of any queries, Cardmember are requested to immediately contact the helpline number: +91 88006 90203 or write a mail to customercare@massiverestaurants.com to register their queries within 5 days of transaction.
- Discounts will not be applicable on Service Charge
- Discount is only applicable for Dine In and discount is not applicable on delivery or takeaways.
- Discount is not applicable on purchases of alcohol bottles
- Discount is only applicable on alcohol purchased by the glass/peg
- Table reservations on a single day cannot be split between Basic and Supplementary Cardmembers; Only a Basic or a Supplementary Cardmember can avail the offer at the same time
- Only one card can be used to avail the offer per reservation. Offer is not applicable if the bill payment is split over more than 1 card
- In case of cancellations - cardmember must call RM/ Concierge to cancel their reservation at least 24 hours in advance prior to reservation time
- Restaurant will wait up to maximum 15 minutes for guests to show up. Any confirmed table reservation wherein guests do not show up at the restaurant within 15 minutes of reservation time will be automatically treated as a No-Show
- Guests walking in after 15 minutes of reservation time will be treated as walk-in guests to be seated as per availability at the restaurant, and will not be eligible to avail the offer
- In case of any queries, Cardmember are requested to immediately contact the helpline number: +91 88006 90203 or write a mail to customercare@massiverestaurants.com to register their queries within 5 days of transaction.

Escalation Matrix to be updated as below:

Partner	Escalation Level 1 Email	Escalation Level 1 Phone Number	Escalation Level 2 Email	Escalation Level 2 Phone Number	Escalation Level 3 Email	Escalation Level 3 Phone Number
Richa Kumari	richa.kumari@massiverestaurants.com	08800690203				

• **Participating restaurants:**

Restaurant	Address
Bo Tai	6/4, KalkaDas Marg, Near Qutub Minar, Mehrauli New Delhi
	E 38/39, Level 1, Block E, Inner Circle, Connaught Place New Delhi

Farzi Café	7-8, Ground Floor, Cyber Hub DLF Cyber City Gurgaon
	24, UB City, Grant Road. Vittal Malya, Lavelle Road, Bangalore
	Shop 2, 3rd floor, Near Western Express Highway, Goregaon East Mumbai
Made In Punjab	6-7, Ground Floor, Cyber Hub DLF Cyber City Gurgaon
	C 418 - 419, 3rd floor, DLF Mall Of India, Sector 18, Noida
Masala Library	Ground Floor, First International Financial Centre, Bandra Kurla Complex, Mumbai
Pa Pa Ya	Select Citywalk Mall, S – 21[a], Second floor, Saket, New Delhi, Delhi 110017
	Level 3 Palladium Mall, Senapati Bapat Marg, Lower Parel, Mumbai
	G-2 Ground Floor, North Avenue, Maker Maxity, Bandra Kurla Complex, Mumbai
Younion	Kamla Mills. Near Radio Mirchi Office, Lower Parel, Mumbai

Lodhi: Terms and Conditions

1. **Offer:** Diner Dines Free wherein below discounts apply on total bill excluding alcohol:

- 50% discount if there are 2 guests dining (including Cardmember)
- 33% discount if there are 3 guests dining (including Cardmember)
- 25% discount if there are 4 guests and more dining (including Cardmember)
- 20% discount if there are 5 guests dining (including Cardmember)
- 16% discount if there are 6 guests dining (including Cardmember)
- 14% discount if there are 7 guests dining (including Cardmember)
- 12.5% discount if there are 8 guests dining (including Cardmember)
- 11% discount if there are 9 guests dining (including Cardmember)
- 10% discount if there are 10 guests dining (including Cardmember)

Terms and Conditions-

- **Offer Period: from 11 January 2023 till 15 December 2024 (both dates included)**
- All reservations will be made subject to availability.
- Blackout Dates apply: These offers will not be applicable from 24th December 2023 to 31st December 2023, and on any other special festival dates like 14 February 2023 (Valentine's Day), 12 Nov 2023 (Diwali). For any other festive date confirmation please contact the hotel directly.
- Table reservations will have to be made at least 24 hours prior and will be subject to availability.
- Restaurants included in the dining offer: Elan, Perbacco & Pool Café only.
- This offer is not applicable on Indian Accent restaurant at The Lodhi property.
- Cardmember needs to call out the offer while making a reservation and pay the bill via eligible American Express card to avail the offer.
- Discount will be provided on the amount exclusive of taxes.
- The offer can be availed multiple times during offer period.
- There is no minimum amount that is required to avail the offer.
- There is no maximum capping (in terms of INR) on the discount amount.
- Offer is applicable on supplementary cards as well.
- In order to avail the offer, prior reservation is mandatory.
- Offer not applicable on buffet/brunch, set menus or any promotion packages already running at any restaurant.

- Platinum Cardmembers can make reservations via Platinum Concierge Service.
- The rest of the Cardmembers can call the restaurant directly to book a table: 011-4363 3333 Timings (all days - 0900 am to 10 pm)
- The discount is applicable to minimum of 2 guests and a maximum of 10 guests (including Cardmember) per reservation.
- In case of cancellations –Platinum Cardmembers must call Platinum Concierge Services to cancel their reservation at least 24 hours in advance prior to reservation time.
- Discounts will not be applicable on Service Charge.
- Only one card can be used to avail the offer per reservation. Offer is not applicable if the bill payment is split over more than 1 card.
- Restaurant will wait up to maximum 15 minutes for guests to show up. Any confirmed table reservation wherein guests do not show up at the restaurant within 15 minutes of reservation time will be automatically treated as a No-Show.
- Guests walking in after 15 minutes of reservation time will be treated as walk-in guests to be seated as per availability at the restaurant and will not be eligible to avail the offer.
- Discount is only applicable for Dine In and discount is not applicable on delivery or takeaways.
- Table reservations on a single day cannot be split between Basic and Supplementary Cardmembers; Only a Basic or a Supplementary Cardmember can avail the offer at the same time
- The above offers cannot be clubbed with any other discounts.
- In case of any queries, Cardmember are requested to immediately contact the helpline number: 011-4363 3333 (all days - 0900 am to 10 pm) to register their queries within 5 days of transaction. Any queries beyond this date will not be entertained.
- The query will be answered within 5 working days from the date its raised with the Hotel.
- The offer is not applicable on EMI transactions

Roseate: Terms and conditions

- 25% off on Food & Soft Beverages.
- The offer would be applicable if the reservation is made for at least 2 guests per table including American Express cardmember.
- Prior reservation is necessary to avail the offer. Reservation can be made at the below mentioned numbers.

S.No.	Restaurant Name	Hotel Name	Contact Number/Email ID
1	Del	Roseate House, Aerocity	del.rhnd@roseatehotels.com m: 01171558825
2	Kheer	Roseate House, Aerocity	Kheer.rhnd@roseatehotels.com 01171558832
3	Roasted by Roseate	Roseate House, Aerocity	Roasted.rhnd@roseatehotels.com 01171558814

- The offer would be applicable only on a la carte.
- Sunday brunches, set menus, gala dinner on Christmas, Valentine's Day & New Year etc, online deliveries would not be covered under this offer
- Offer would not be valid on walk-ins. Prior reservation is mandatory

- Blackout dates may apply. Cardmembers or concierge needs to check the blackout date at the time of making reservation.
- Cardmember will be required to show and pay with a valid American Express card.
- Offer Is valid till 12 November 2024.
- Blackout dates may apply.
- The offer is subject to availability at the time of booking.

- This offer Is non-transferable and cannot be used in conjunction with any other Roseate Hotels & Resorts offer or promotion.
- No request for cashback/discount would be entertained later If the cardmember doesn't avail the offer during reservation/payment.
- The offer Is applicable on the total bill value exclusive of taxes. **(excluding alcohol)**
- Queries related to the offer will be entertained only till 15 days from transaction date and query will be resolved in 7 days.

Four Seasons Bangalore Dining Terms &

Conditions: Offer: Get flat 20% discount on food and alcohol at Cur8

- Offer valid in: Four Seasons Bangalore
- Offer valid for: American Express Platinum Cardmembers only
- This Offer is valid only in Cur8 at Four Seasons at 8, Bellary Rd, Dena Bank Colony, Ganganagar, Bengaluru, Karnataka 560032
- The Offer being made cannot be availed of in conjunction with any other offer in force and is not valid on Happy Hours.
- Prior reservation is mandatory to avail the offer and is not applicable on walk ins.
- A table reservation needs to be done 48 hours in advance
- Alcoholic beverage service is not allowed below 21 years of age.
- This offer is applicable on a table reservation of upto 10 people. Blackout dates apply: The offers is not applicable on special promotions and festive dates.
- All disputes relating to billing, offer, services etc. shall be resolved at the outlet level only.
- **This offer is valid from 3 Aug 2022 to 30 Dec 2024 (Both dates included)**
- The offer is also applicable on Supplementary Cards.
- The Cardmembers needs to keep and present the receipt in case of any non-fulfilment related concern.
- The offer can be availed multiple times during the offer period.
- Hotel reserves the right to terminate the offering at any time.
- Please call out the offer before order is placed/bill is generated. Inform the staff that you will be paying with an American Express Card.
- The offer is also valid on Alcoholic beverages.
- Privileges cannot be exchanged for cash.
- The offer is applicable on the amount which is inclusive of taxes
- No minimum transaction is required to avail the offer
- There is no cap on maximum discount amount.
- The offer is only applicable on Dine In and not valid on Deliveries and take aways.
- For Table reservations and queries cardmembers can call + 91 080 45222222 or +91 7619146004 (Timings: All days 7 am to 10 PM)

- The query would be resolved within 5 working days from the day the query is raised.
- The last date to raise a query is within 15 days from offer end period.
- For Dine In: The Cardmember needs to call out that he/she is an American Express Cardmember while making a reservation/at the restaurant at the time of billing. And the 20% discount on food and alcohol will be given to them when he/she pays via an eligible American Express Card.
- Discount is not applicable on purchases of alcohol bottles
- Discount is only applicable on alcohol purchased by the glass/peg
- Table reservations on a single day cannot be split between Basic and Supplementary Cardmembers; Only a Basic or a Supplementary Cardmember can avail the offer at the same time
- Kindly inform the restaurant at the time of placing the order if you are allergic to any ingredient. For no onion and garlic options, please check with respective hotel prior to ordering.
- The offer cannot be combined with any other offer or discount program (Zomato Gold, EazyDiner, Dineout, etc.)
- Blackout dates may apply however kindly call restaurant to know more about blackout dates.

The Imperial, New Delhi

A. Dining Offer

- **Offer 1:** 25% discount is applicable on food and alcohol at 1911 Restaurant, The Spice Route and San Gimignano Restaurant
- **Offer 2:**
 - 20% discount is applicable on total bill at Patiala Peg, Hardinge's Bar and 1911 Bar.
 - One complimentary and exclusively custom-made Patiala Peg in gift box, for minimum spend of INR 30,000 in Patiala Peg

Validity: From 25 June 2023 till 25 June 2024

Offer Terms and Conditions

- The offer is inclusive of alcoholic beverages
- Offer is valid for supplementary cards as well
- There is no minimum transaction required to avail the offer
- There is no maximum transaction in terms of INR applicable to the offer
- This Offer is applicable for reservations/ bookings from 25 June 2023 till 25 June 2024
- The maximum number of guests allowed on one reservation is 10 guests.
- Platinum Cardmembers can avail the offer by reaching out to Platinum Travel and Lifestyle Services
- Cardmembers are requested to make the reservation request 24 hours in advance
- The offer would be valid on presentment and billing settlement done by a valid American Express card
- To avail this offer Cardmember need to make prior reservation on weekdays. Offer is valid on all 7 days of the week
- The offer cannot be clubbed with any other ongoing promotional offer

- The offer is applicable on the amount exclusive of taxes
 - A Cardmember can avail the offer multiple time during the offer period
 - To avail the offer, Cardmember needs to announce the offer at the time of reservation and billing/checkout
 - **Blackout dates for this offer are** 24 December 2023, 25 December 2023, 14 February 2024, 31 December 2023 and 1 January 2024
 - Table cannot be offered if the whole outlet is booked for some private event / party
-
- Table cannot be offered if there is a special performance in the outlet e.g. a ticketed musical performance
 - Table reservations on a single day cannot be split between Basic and Supplementary Cardmembers
 - Only a Basic or a Supplementary Cardmember can avail the offer at the same time
 - The discount is only applicable on by the glass/peg
 - Alcoholic beverage service is not allowed below 25 years of age
 - Discounts will not be applicable on Service Charge
 - Only one card can be used to avail the offer per reservation. Offer is not applicable if the bill payment is split over more than 1 card
 - In case of cancellations, Cardmember must call American Express Platinum Travel and Lifestyle Services to cancel their reservation at least 24 hours in advance prior to reservation time
 - Restaurant will wait up to maximum 15 minutes for guests to show up. Any confirmed table reservation wherein guests do not show up at the restaurant within 15 minutes of reservation time will be automatically treated as a No-Show
 - Guests walking in after 15 minutes of reservation time will be treated as walk-in guests to be seated as per availability at the restaurant, and will not be eligible to avail the offer
 - The Last date to raise queries is 25 June 2024.
- In case of any queries, Cardmember are requested to immediately contact the following restaurants. The query would be answered within 5 working days:

Restaurant	Helpline Number	Email Address
The Spice Route	011-41116605	spiceroute@theimperialindia.com (All days 24x7)
San Gimignano	011-41116608	sangimignano@theimperialindia.com (All days 24x7)
1911 Restaurant	011-41116603	1911@theimperialindia.com (All days 24x7)
Patiala Peg	011 41116606	fboffice@theimperialindia.com (All days 24x7)
Hardinge's Bar	011 41116606	fboffice@theimperialindia.com (All days 24x7)

List of participating restaurants:

Offer	City	Restaurant Name
Dining Offer 1	Delhi	The Spice Route, San Gimignano and 1911

		Restaurant
Dining Offer 2	Delhi	Patiala Peg, Hardinge's Bar and 1911 Bar

Olive Bar & Kitchen: Terms & Conditions

- American Express Platinum Cardmembers will get flat 15% discount on total bill value (inclusive of alcohol) at participating locations of Olive Bar and Kitchen restaurants and Guppy.
- **Offer validity: 26th July 2023 – 24th July 2024** (both days included)

Offer Terms and Conditions -

- Offer valid for American Express Platinum card.
- Offer valid for supplementary card holders as well.
- The above offer is also applicable on alcohol.
- The discount is applicable on the total bill value exclusive of taxes.
- This Offer is applicable for reservations/ bookings from **26th July 2023 – 24th July, 2024** (Both days included)
- Offer is restricted to maximum of 10 guests per table reserved.
- Discount is not applicable on service charge.
- There is no maximum cap on the discount amount.
- The offer cannot be availed on packages.
- To avail this offer, Card Members need to make prior reservation by calling Platinum concierge Services (for Platinum cardmembers).
- Table confirmation is subject to availability.
- The offer cannot be clubbed with any other ongoing promotional offer.
- Card Member needs to call out the offer at the time of reservation and billing to get the offer.
- The offer would be valid on presentment and billing settlement done by a valid and eligible American Express card only.
- Only one card can be used to avail the offer per reservation. Offer is not applicable if the bill payment is split over more than 1 card.
- A cardmember can avail the offer multiple times during the offer period.

- Blackout dates may apply. Cardmembers can check the blackout dates at the time of reservation by contacting Platinum Concierge Services (for Platinum cardmembers).
- Table cannot be offered if the whole outlet is booked for some private event / party.
- Table cannot be offered if there is a special performance in the outlet e.g., a ticketed musical performance.
- Alcoholic beverage service is not allowed below 25 years of age.
- In case of any queries, Cardmember are requested to immediately contact the respective restaurant as mentioned in the “List of Participating Restaurants” sheet below. Cardmembers can raise queries regarding the offer by 24th July 2024.
- **List of participating restaurants with POC**

City	Restaurant Name	Phone No.
Delhi/NCR	Olive Bar & Kitchen, New Delhi – Mehrauli	Reservations: +91 99104 57373 +91 98102 35472
Mumbai	Olive Bar & Kitchen	Pankaj Mannur: +919833477427
Mumbai	Olive Bistro & Bar, Mumbai	Pankaj Mannur: +919833477427
Bangalore	Olive Beach – Bangalore	Mukesh Kumar: +919886220084
Hyderabad	Olive Bistro & Bar, Hyderabad	Sachin Gangapuram: +91 98198 27826
Goa	Olive Bar & Kitchen, Goa	Ivan Pinto: +91 98920 41731
New Delhi	Guppy	Nishant Gaurav: 9868583776

Escalation Matrix

Contact Level	Time from receipt of customer request	Contact Number + Email	Committed TAT for partner to respond to Cardmember/ Amex
Level 1	Immediate to 24 hours	As mentioned above in “List of Participating Restaurants”	24 hours
Level 2	24-48 hours	Anuj Tyagi (GM - Olive Bar & Kitchen, Delhi): +918130478181 Within 24hours: Maly - +91	24 hours

		8230318009 Within 48hours: Prabhakar - +91 88005 78884	
Level 3	>48 hours	Ashwin Dsouza (for the rest of the properties): +919820324916	48 hours

Process

- Cardmembers need to call Platinum Concierge (for Platinum cardmembers) to make table reservations.

The Metropolitan Hotel & Spa New Delhi,

Bangla Sahib Road, Connaught Place, NEW DELHI, 110001, India

Terms and Conditions

Offer:

Platinum Charge Cardmembers: The restaurants will provide 25% off on total bill value for upto 10 people inclusive of alcohol to American Express Platinum Cardmembers

Offer Terms and Conditions:

- Offer valid for supplementary cards as well
- The above offer is inclusive of alcohol.
- This Offer is applicable for reservations/ bookings from 1 Sept 23 to 24 Aug 24
- Platinum Cardmembers can avail the offer by reaching out to Platinum Concierge Services.
- Cardmember needs to route the booking via Platinum Concierge Services.
- Offer is not applicable on walk-ins
- The offer would be valid on presentment and billing settlement done by a valid American Express card to avail the discount.
- To avail this offer Cardmembers need to make prior reservations at least 24 hours in advance.
- Only one card can be used to avail the offer per reservation. Offer is not applicable if the bill payment is split over more than 1 card.
- Restaurant will wait up to maximum 15 minutes for guests to show up. Any confirmed table reservation wherein guests do not show up at the restaurant within 15 minutes of reservation time will be automatically treated as a No-Show.
- Guests walking in after 5 minutes of reservation time will be treated as walk-in guests to be seated as per availability at the restaurant and will not be eligible to avail the offer.
- In case of cancellations - Cardmember must call Concierge to cancel their reservation at least 24 hours in advance prior to reservation time.
- Discounts will not be applicable on Service Charge
- Discount is only applicable for Dine In and discount is not applicable on delivery or takeaways.
- Discount is not applicable on purchases of alcohol bottles

- Discount is only applicable on alcohol purchased by the glass/peg
- Table reservations on a single day cannot be split between Basic and Supplementary Cardmembers; Only a Basic or a Supplementary Cardmember can avail the offer at the same time
- In case of cancellations - Cardmember must call Concierge to cancel their reservation at least 24 hours in advance prior to reservation time
- The offer cannot be clubbed with any other ongoing promotional offer.
- The offer is applicable on the amount exclusive of taxes.
- A Cardmember can avail the offer multiple times during the offer period
- Blackout dates for this offer are: Valentine's Day, Christmas, New Year Eve
- Table cannot be offered if the whole outlet is booked for some private event / party.
- Table cannot be offered if there is a special performance in the outlet e.g. a ticketed musical performance.
- Alcohol will be served to guests above 25 years of age
- In case of any queries, Cardmember are requested to immediately contact 011 4250 0200
- The query would be answered within 7 working days.
- Participating Restaurants: 3 outlets participating: Sakura, Chutney, Bar+ Tandoor and Zing

Restaurant Name	City
Sakura	New Delhi
Chutney, Bar + Tandoor (one Restaurant)	New Delhi
Zing	New Delhi

Westin Sohna Resort and Spa

Vatika Complex PO Dhaura, Karanki, Road, Sohna, Haryana 122103

Terms and Conditions

Offer:

Platinum Charge Cardmembers:

Diner Dines Free discount with details as below

- 50% discount if there are 2 guests dining (including Cardmember)
- 33% discount if there are 3 guests dining (including Cardmember)
- 25% discount if there are 4 guests and more dining (including Cardmember)
- 20% discount if there are 5 guests dining (including Cardmember)
- 16% discount if there are 6 guests dining (including Cardmember)
- 14% discount if there are 7 guests dining (including Cardmember)
- 12.5% discount if there are 8 guests dining (including Cardmember)
- 11 % discount if there are 9 guests dining (including Cardmember)
- 10% discount if there are 10 guests dining (including Cardmember)

Offer Terms and Conditions:

- Offer valid for supplementary cards as well.
 - The above offer is inclusive of alcohol.
 - This Offer is applicable for reservations/ bookings from 10th January 2024 to 31st January 2025
 - Platinum Cardmembers can avail the offer by reaching out to Platinum Concierge Service
 - Cardmember needs to route the booking via Platinum Concierge Service
 - Offer is not applicable on walk-ins.
-
- The offer would be valid on presentment and billing settlement done by a valid American Express card to avail the discount.
 - To avail this offer Cardmembers need to make prior reservations at least 24 hours in advance.
 - Only one card can be used to avail the offer per reservation. Offer is not applicable if the bill payment is split over more than 1 card.
 - Restaurant will wait up to maximum 5 minutes for guests to show up. Any confirmed table reservation wherein guests do not show up at the restaurant within 5 minutes of reservation time will be automatically treated as a No-Show.
 - Guests walking in after 5 minutes of reservation time will be treated as walk-in guests to be seated as per availability at the restaurant and will not be eligible to avail the offer.
 - In case of cancellations - Cardmember must call Concierge to cancel their reservation at least 24 hours in advance prior to reservation time.
 - Discounts will not be applicable on Service Charge
 - Discount is only applicable for Dine In and discount is not applicable on delivery or takeaways.
 - Discount is not applicable on purchases of alcohol bottles
 - Discount is only applicable on alcohol purchased by the glass/peg
 - Table reservations on a single day cannot be split between Basic and Supplementary Cardmembers; Only a Basic or a Supplementary Cardmember can avail the offer at the same time
 - In case of cancellations - Cardmember must call Concierge to cancel their reservation at least 24 hours in advance prior to reservation time
 - Restaurant will wait up to maximum 15 minutes for guests to show up. Any confirmed table reservation wherein guests do not show up at the restaurant within 15 minutes of reservation time will be automatically treated as a No-Show
 - Guests walking in after 15 minutes of reservation time will be treated as walk-in guests to be seated as per availability at the restaurant, and will not be eligible to avail the offer
 - The offer cannot be clubbed with any other ongoing promotional offer.
 - The offer is applicable on the amount exclusive of taxes.
 - A Cardmember can avail the offer multiple times during the offer period
 - Blackout dates for this offer are: Valentine's Day, Christmas, New Year Eve
 - Table cannot be offered if the whole outlet is booked for some private event / party.
 - Table cannot be offered if there is a special performance in the outlet e.g. a ticketed musical performance.
 - Alcohol will be served to guests above 25 years of age
 - Discount is only applicable for Dine In and discount is not applicable on takeaways.
 - Discount is not applicable on purchases of alcohol bottles
 - Discount is only applicable on alcohol purchased by the glass/peg
 - Table reservations on a single day cannot be split between Basic and Supplementary Cardmembers; Only a Basic or a Supplementary Cardmember can avail the offer at the same time
 - In case of any queries, Cardmember are requested to immediately contact +91 124 7112233

- The query would be answered within 7 working days.
- **Participating Restaurants:**

Restaurant Name	City
The Red Brick Room Every day- 7:00 AM-12:00 AM	Westin Sohna
Xiao Chi Timings: Mon-Fri- 6:30 PM-11:30 PM Sat-Sun - 12:30 PM-3:30 PM, 6:30 PM-11:30 PM	Westin Sohna
Mix Timings: All Days: 11 am to 11:30 pm	Westin Sohna

Shangri La New Delhi: Offer Terms and Conditions

- **Platinum Charge Cardmembers:** The restaurant will provide 25% off on total bill value for upto 10 people inclusive of alcohol to American Express Platinum Cardmembers

Offer Terms and Conditions:

- Offer valid for supplementary cards as well.
- The above offer is inclusive of alcohol.
- **This Offer is applicable for reservations/ bookings from 3rd April 2024 till 31st December 2024.**
- Platinum Cardmembers can avail the offer by reaching out to Platinum Concierge Services.
- Cardmember needs to route the booking via Platinum Concierge Services.
- Offer is not applicable on walk-ins.
- The offer would be valid on presentment and billing settlement done by a valid American Express card to avail the discount.
- To avail this offer Cardmembers need to make prior reservations on weekdays.
- Only one card can be used to avail the offer per reservation. Offer is not applicable if the bill payment is split over more than 1 card.
- Restaurant will wait up to maximum 15 minutes for guests to show up. Any confirmed table reservation wherein guests do not show up at the restaurant within 15 minutes of reservation time will be automatically treated as a No-Show.

- Guests walking in after 15 minutes of reservation time will be treated as walk-in guests to be seated as per availability at the restaurant and will not be eligible to avail the offer.
- In case of cancellations - Cardmember must call Concierge to cancel their reservation at least 24 hours in advance prior to reservation time.
- Discounts will not be applicable on Service Charge
- Discount is only applicable for Dine In and discount is not applicable on delivery or takeaways.
- Discount is not applicable on purchases of alcohol & wine bottles.
- Discount is only applicable on alcohol purchased by the glass/peg.
- Table reservations on a single day cannot be split between Basic and Supplementary Cardmembers; Only a Basic or a Supplementary Cardmember can avail the offer at the same time.
- In case of cancellations - Cardmember must call Concierge to cancel their reservation at least 24 hours in advance prior to reservation time.
- Restaurant will wait up to maximum 15 minutes for guests to show up. Any confirmed table reservation wherein guests do not show up at the restaurant within 15 minutes of reservation time will be automatically treated as a No-Show.
- Guests walking in after 15 minutes of reservation time will be treated as walk-in guests to be seated as per availability at the restaurant and will not be eligible to avail the offer.
- The offer cannot be clubbed with any other ongoing promotional offer.
- The offer is applicable on the amount exclusive of taxes.
- A Cardmember can avail the offer multiple times during the offer period.
- For queries regarding the offer Cardmembers can call + 91 11 4119 1040 or email foodandbeverage.slnd@shangri-la.com
- Query raised by Cardmember will be addressed within 7 working days from the date of query raised.
- Blackout dates for this offer are: Valentine's Day, Christmas, New Year Eve
- Table cannot be offered if the whole outlet is booked for some private event / party.
- Table cannot be offered if there is a special performance in the outlet e.g. a ticketed musical performance.
- Alcoholic beverage service is not allowed below 25 years of age.

Participating restaurants:

Location	Restaurant Names
Shangri La New Delhi	<ul style="list-style-type: none"> ○ Shang Palace ○ Sorrento ○ Tamra ○ Grappa ○ Mister Chai