

### **American Express Terms and Conditions**

- This offer is open to American Express Card members whose accounts are valid and in good standing. An American Express Cardmember ("Cardmember") for the purpose of this offer means a person holding a Platinum card issued by American Express® in India.
- This program is being offered by the participating service establishment only and shall be valid for the period mentioned in the offer.
- Instant Discount will be offered on successful card transaction only. No discount would be given if card or terminal is not working.
- All the offers in this program will be fulfilled at the merchants' end only.
- This offer is being made purely on a "best effort" basis. Cardmembers are not bound in any manner to participate in this offer and any such participation is purely voluntary.
- American Express is neither responsible for availability of services nor guarantees the quality of
  the goods/services and is not liable for any defect or deficiency of goods or services so
  obtained/availed of by the Cardmembers under this offer. Any disputes with regard to the quality
  of goods/services availed shall be taken up with the merchant/service establishment directly.
  American Express shall have no liability whatsoever with regard to the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of
  use or non-use of any goods or services availed by Cardmember under this offer. Both American
  Express and Dr Dangs Lab reserve absolute right to withdraw and/or alter any of the terms and
  conditions of the offer at any time without prior notice.
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Cardmember agreement with the Card issuer.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive
  jurisdiction of the courts in the state of Delhi only.

## **Dr Dang's Lab Terms and condition:**

American Express card holders (both via walkin & home collection services)

#### Offer Construct

**Platinum** - 20% discount on all routine tests. 10% discount on specialized, super specialized tests & health packages. 5% discount on International tests. (Govt capped tests are excluded from the offer)

- Offer is valid for Supplementary cardmembers as well.
- Capped tests are excluded from the offer which includes RT-PCR and tests either capped by Government or by certain bodies such IPAQT.
- Cardmember should present their American Express Card at the time of invoicing/billing & ask for the discount.
- To receive the discount, transaction should be charged in FULL to the American Express Card & cardmember should carry/provide at home collection a valid govt ID proof at the time of registration.
- Discount is extended to family members. Family to mean spouse and parents only.
- Outlet staff will provide the discount as per test category/health package.
- All the discounts would be given on the prevailing tariffinclusive of taxes.
- Offer Validity 20<sup>th</sup> January 2022 19<sup>th</sup> October 2022. (Both dates included)
- Queries related to the offer will be entertained only till 15 days from the date of transaction.
- Cardmember can avail home collection facility for lab services on chargeable basis. No discount to be provided on home collection charges.
- For home collection, CM need to contact lab 24 hours prior to the test on merchant's helpline number **9999992020** or send an email to <a href="mailto:amex@drdangslab.com">amex@drdangslab.com</a> for booking the test.
- Turnaround time to respond on email will be 2 working days.
- In case of home collection, cardmember to announce the offer to receive the link with discounted bill amount.
- There are no blackout dates for the offer.
- Cardmember needs to book the home collection on merchant helpline number/merchant email ID,
   24 hours in advance. Executive will come and collect the sample, once sample is submitted in the lab a payment link with discounted value is sent via SMS.
- The offer can be availed multiple times during the offer period.
- There is no maximum cap on the discount value.
- For queries, please send an email to amex@drdangslab.com.
- Offer cannot be clubbed with any other offer.
- Offer can be availed at below listed locations via walk in.

#### **Location:**

#### SDA

C2/1, SDA Aurobindo Marg, Next to Aurobindo Market, New Delhi-110016 +011-45004200, +91-9999992020 Timing-7:30 am to 7 pm

#### Gurugram

Palm Springs Plaza, Golf Course Road Sector-53, Gurugram 122001 +91-9818881065 Timing- 8 am to 6 pm

# Jor Bagh

140, Arya Bhawan, Jor Bagh, New Delhi 110003 +91-9810741665 Timing- 8 am to 2 pm

## Punjabi Bagh

Building No. 25, Ground Floor, Central Market Punjabi Bagh, New Delhi $-\,110026$  +91-9810678165 Timing-8 am to 6 pm

### **Khan Market**

22 Khan Market, First floor, New Delhi – 110003 +91-999992020 Timing-8:00 am to 4:00 pm

# **New Friends Colony**

D-851, Ground Floor, New Friends Colony New Delhi – 110025 +9311225665 Timings – 8:00am to 6:00pm.