

# **American Express Terms and Conditions**

- This offer is only applicable to American Express Platinum cardmembers.
- This offer is not valid for Cards issued by a third party bearing the name or trademark or service mark or logo of American Express ("Network Cards") issued in India.
- This program is being offered by the participating service establishment only and shall be valid for the period mentioned in the offer.
- The offer in this program will be fulfilled at the merchant's end only.
- This offer is being made purely on a "best effort" basis. The Cardmembers are not bound in any manner to participate in this offer and any such participation is purely voluntary.
- American Express is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Cardmembers under this offer. Any disputes with regards to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever regarding the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of
  use or non-use of any goods or services availed by Card member under these Offers. American
  Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the
  Offer at any time without prior notice
- Nothing expressed or implied in the program shall in any way waive or amend any of the Terms and Conditions of the existing Cardmember agreement with the Card issuer.
- To receive this offer, purchase should be charged in full to the American Express® Card. No cash alternative is available.
- In the wake of COVID 19, while the merchants/service establishments may be maintaining all safety measures, we request you to ensure safety at your end as well. In no event shall American Express be held liable for any fallouts/illness or any concerns arising/occurring due to the cardmember choosing to order/avail services from the merchant/service establishment.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in Delhi only
- This offer is subject to partner Terms and Conditions mentioned below.

### 5-Star Food Delivery Terms & Conditions

#### **Lodhi Offer Terms and Conditions**

- Offer: 25% discount on all orders for take away and delivery on food, however delivery would only be complimentary on orders above INR 3500 excluding taxes and within the radius of 5 kms from the hotel. Minimum order value would be INR 2,500 excluding taxes.
- Offer valid till 15<sup>th</sup> December 2024.
- Offer applicable for all basic and supplementary American Express cardholders
- Cardmembers will need to call at 011-43633333 for placing their orders
- Payment will need to be made at the time of delivery through American Express card.
- Payment can also be made through online payment link which will be sent by the hotel before delivery.
- Cardmembers will need to make extra payment against delivery, if any.
- The offer can be availed multiple times by the cardmember in the offer validity period.
- Card members are required to announce the offer to the restaurant before placing the order.
- Discount would be calculated on bill value excluding taxes.
- All disputes relating to billing, offer, services etc. shall be resolved at the hotel level only.
- The offer cannot be combined with any other offer or discount program (Zomato Gold, EazyDiner, Dineout etc)
- Queries related to this offer would be entertained till 5 days post transaction
- Cardmembers can contact the hotel for gueries pertaining to the order.
- Below is the contact number and menu for The Lodhi
  - a. Contact Number 011-43633333
  - b. Menu -

https://www.americanexpress.com/content/dam/amex/in/benefits/lodhi menu.pdf

• For queries or escalations, click here

### **Qmin Offer – Terms and Conditions**

Offer valid from 17<sup>th</sup> May 2023 till 31<sup>st</sup> March 2024

**Eligible Cards:** American Express Platinum cards

## **Offer Construct:**

- 25% instant discount on orders above Rs 1000.
- Use promo code AMEX25 under Promotions and Offers section on payment page to get instant discount. AMEX25 code entitles you to 25% discount on Qmin orders worth INR 1000 and above, net of taxes, at participating Taj, SeleQtions and Vivanta hotels in India

- The discount redeemed on the Qmin App or by calling the toll free 1800-266-7646.
- This offer is valid on Supplementary Cards as well.
- For orders, placed via the Qmin App, please choose the promo code AMEX25 on the payment page & pay via a valid American Express card to avail an instant discount
- Valid only for A la carte orders and does not include curated special menus or bulk orders on fixed menus
- Discount would be calculated on bill value excluding taxes
- Order deliveries are limited to within 12 Km from the nearest serviceable hotel.
- Delivery charges are included for orders above INR 1000 and the serviceable area from the hotel
- Taj Inner Circle points are not applicable when the offer code discount is applied
- This voucher cannot be combined with any other vouchers, offers or promotions and cannot be exchanged against cash or other benefits
- This voucher is not applicable on any third-party website
- For the list of participating hotels and menus, kindly visit https://www.qmin.co.in/
- The offer can be availed multiple times by the cardmember in the offer validity period.
- There is no capping to the maximum discount that can be availed per transaction.
- No request for cashback/discount would be entertained later if the cardmember doesn't avail the offer during reservation/payment.
- In case of any allergies or dietary restrictions, please inform the respective hotel staff.
- Delivery time would be shared at time of placing the order.
- American Express and IHCL reserve the right to withdraw the promotion or amend these terms and conditions without prior notice at any time, for whatever reason, and without any liability for doing so.
- Queries related to the offer will be entertained only till 15 days from transaction date.
   Cardmember needs to call for any such queries 1800-266-7646 between 11am to 5pm.

Participating list of hotels

City	Restaurant
	Taj Mahal Mumbai
	President
Mumbai	Taj Lands End
	Taj Mahal/Taj Palace
Delhi	Ambassador
	Vivanta Dwarka
Bangalore	Taj West End
	Taj MG Road

	Taj Yeshwantpur
	Taj Bangalore
	Vivanta Whitefield
	Vivanta Residency Road
Chennai	Taj Coromandel
	Taj Connemara
	Taj Fisherman's Cove
	Vivanta Chennai
Kolkata	Taj Bengal
	Vivanta Kolkata
Hyderabad	Taj Krishna
Pune	Blue Diamond, Pune - IHCL
	SeleQtions
	Hinjewadi
Lucknow	Taj Mahal Lucknow
Jaipur	Jai Mahal Palace
Guwahati	Vivanta Guwahati
Taj Sats	Mumbai
	Delhi
	Kolkata
	Chennai
Coimbatore	Vivanta Coimbatore
Amritsar	Taj Swarna
Cochin	Taj Malabar
Ahmedabad	Taj Skyline Ahmedabad
Ginger	Ginger Noida, City Centre
	Ginger Andheri, East
	Ginger Jamshedpur
	Ginger Bhubaneshwar
	Ginger Guwahati
Nashik	The Gateway Hotel, Nashik
Goa	Vivanta Panjim Goa
Varanasi	Taj Ganges Varanasi