



### **American Express Terms and Conditions**

- This offer is open to American Express Platinum cardmembers only whose accounts are valid and in good standing. An American Express Platinum Card member ("Card member") for the purpose of this offer means a person holding Platinum Card issued in India by American Express Banking Corp.®
- These offers are being made purely on a "best effort" basis. Card members are not bound in any manner to participate in these offers and any such participation is purely voluntary.
- To receive these offers, purchase should be charged in full to the American Express Card. No cash alternative is available.
- American Express Banking Corp. is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Card members under these offers. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Card member under these offers. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice.
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Card member agreement with the Card issuer.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in Delhi only.
- This benefit is subject to partner Terms and Conditions.
- In the wake of COVID 19, while the merchants/service establishments may be maintaining all safety measures, we request you to ensure safety at your end as well. In no event shall American Express be held liable for any fallouts/illness or any concerns arising/occurring due to the cardmember choosing to order/avail services from the merchant/service establishment.

### **Four Seasons Spa Terms and Conditions Offer:**

- Offer - 20% off on minimum transaction of INR 7,000 per visit.
- Eligible Cards: American Express Platinum Cards
- Validity – 15<sup>th</sup> June 2023 to 31<sup>st</sup> May 2024 (both days included).
- **Steps to avail the offer:** Cardmember needs to call out that he/she is an American Express Platinum Cardmember while booking the service and at the time of billing to avail the offer.
- **Offer applicable only at The Spa at Four Seasons, 1, 136, DR. E Moses Marg, Gandhi Nagar, Upper Worli, Worli, Mumbai, Maharashtra 400018**
- Offer will be valid from 15<sup>th</sup> June 2023 to 31<sup>st</sup> May 2024 (both days included).
- This offer can be availed multiple times during offer period.
- The offer is applicable on all the services under Spa and Wellness category. Cardmembers can refer to Spa Menu available at the establishment.
- The offer is applicable on services only and cannot be used on product purchase. It is not applicable on packages or spa memberships.
- There is no maximum cap on the discount amount.
- Offer valid on transactions made on the American Express Platinum Card directly in- person only at the spa.
- To make a reservation Cardmember needs to contact 022- 4818000 (Timings 10am till 8 pm)
- Prior reservation is mandatory to avail the offer.
- Basic and Supplementary Cardmember cannot avail the offer in the same booking/in the same day.
- Only one card can be used to avail the offer per reservation. Offer is not applicable if the bill payment is split over more than 1 card.
- Cardmember needs to be present at the spa to avail the offer.
- The offer is applicable on amount exclusive of applicable taxes.
- The offer is also applicable on supplementary cards.
- The offer can be combined with Stay and Dining offers at the hotel.
- The offer cannot be combined with any ongoing Spa offers at the hotel.
- There are no black-out dates under this offer.
- In case of any queries, Cardmember are requested to contact: 022- 4818000 (Timings 10am till 8 pm).
- The query would be answered within 3 working days from the day the query is raised.
- The last date to raise queries is 3 days from 31<sup>st</sup> May 2024.