



### American Express Terms and Conditions

- This offer is open to American Express® Centurion and Platinum Cardmembers whose accounts are valid and in good standing.
- An American Express Centurion and Platinum Card member ("Card member") for the purpose of this offer means a person holding a Centurion and Platinum Card in India, issued in India by American Express® ("Card")
- This offer is not valid for Cards issued by a third party bearing the name or trademark or service mark or logo of American Express ("Network Cards ") issued in India.
- These offers are being made purely on a "best effort" basis. Card members are not bound in any manner to participate in these offers and any such participation is purely voluntary.
- American Express Banking Corp. is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Card members under these offers. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Card member under these offers. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice.
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Card member agreement with the Card issuer.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in the state of Delhi only.

## **Leela Food Delivery Offer for American Express**

- **Offer for Centurion and Platinum Cardmembers:** 20% discount on minimum order of INR 3500 and above
- Discount would be calculated on bill value excluding taxes.
- Offer valid till 31<sup>st</sup> Dec 2021.
- Offer applicable for all basic and supplementary American Express cardholders.
- Cardmembers will need to call respective hotel for placing their orders.
- To confirm the order, payment must be made through the Secure Link sent via SMS/ Email by the hotel. Order will be confirmed only once the payment is complete. Full advance payment is required at the time of placing your order for confirmation.
- Cardmembers will need to make extra payment against delivery charges, if any, as applicable basis distance of delivery location from the hotel. Alternately guests can arrange for delivery or take away.
- Kindly inform the restaurant at the time of placing the order if you are allergic to any ingredient. For no onion and garlic options, please ask our associate prior to ordering.
- The offer can be availed multiple times by the cardmember in the offer validity period.
- Card members are required to announce the offer to the restaurant before placing the order.
- All disputes relating to billing, offer, services etc. shall be resolved at the hotel level only.
- The offer cannot be combined with any other offer or discount program (Zomato Gold, EazyDiner, Dineout etc)
- Queries related to this offer would be entertained till 2 days post transaction
- Cardmembers can contact the respective hotel for queries pertaining to the offers
- For queries or escalations, [click here](#)
- Below is the list of participating locations:

Participating Hotel	Contact for placing the order	Delivery Conditions
The Leela Palace Bengaluru	+91 90717 09100	N/A
The Leela Palace Chennai	+91 8939898337	<ul style="list-style-type: none"> <li>• Timings: Lunch: 12 to 3pm and Dinner: 6pm to 9pm</li> <li>• Delivery Radius -10 Kms only.</li> <li>• Please order at least 60 minutes in advance</li> </ul>
The Leela Ambience Convention Hotel, Delhi	+91 8130990941 / +91 8130990944	N/A
The Leela Ambience Gurugram	+91 9205116424 / +91 9711619712	<ul style="list-style-type: none"> <li>• Food delivery will be complimentary within 7 kms. Delivery charge of INR 500 will be applicable on deliveries up to 15 kms</li> <li>• Orders for cakes and breads to be placed with a lead time of 24 hrs</li> <li>• Discount will be applicable on takeaway orders only</li> </ul>
The Leela Mumbai	+91 9167693863	<ul style="list-style-type: none"> <li>• Free home delivery by The Leela car following Suraksha by The Leela protocols on single order of INR 5000 and above up to 10kms. In other cases, delivery charges extra</li> <li>• The food can also be picked up from the hotel Via WEFAST / DUNZO done by the client</li> <li>• Our take away is available 07 days a week from 12:30 pm to 11:30 pm, except Chinese and Thai cuisines. Please check with your order taker for final timings</li> <li>• Food pickup can be done from the main porch of the hotel</li> <li>• All orders to be placed minimum 2 hours in advance and will be processed post receipt of payment</li> <li>• Advance notice of 24 hours for bulk orders (For More than 08 people)</li> <li>• You can pick up the order as communicated via SMS / Whats app / Call</li> <li>• We request you to consume your meals within two hours of pick up from the hotel</li> <li>• You can re-heat the food to 75°C before consumption</li> <li>• Kindly discard all packaging material before heating the food</li> </ul>
The Leela Palace New Delhi	+91 9560093862	<ul style="list-style-type: none"> <li>• Our delivery is available from 9 am to 10 pm</li> <li>• We will deliver the order within 3 hours from confirmation, depending upon the location</li> <li>• Any change in time will be communicated via sms/ WhatsApp</li> <li>• Our delivery agents are trained to follow safety protocols and maintain low contact delivery</li> <li>• You can re-heat the food to 75 degree Celsius before consumption</li> <li>• All prices are in Indian Rupees. We levy no service charge</li> <li>• No deliveries across the borders</li> </ul>
The Leela Palace Udaipur	+91 9587030674 / +91 9587017757	<ul style="list-style-type: none"> <li>• Delivery of food between 11 am to 8 pm</li> <li>• The order needs to be placed at least 3 hours prior</li> <li>• Deliveries will be made within 7 kilometres radius</li> <li>• Payment can be made through the PayU link only. Due to Covid-19 guidelines, no cash or card will be accepted</li> <li>• We highly recommend consumption of food within 2hours of delivery</li> </ul>