



### **American Express Terms and Conditions**

- This offer is open to American Express Platinum Cardmembers whose accounts are valid and in good standing. An American Express Platinum Card member ("Card member") for the purpose of this offer means a person holding Platinum Card, issued in India by American Express® Banking corp
- This offer is not valid for American express Network and Corporate cards.
- These offers are being made purely on a "best effort" basis. Card members are not bound in any manner to participate in these offers and any such participation is purely voluntary
- To receive these offers, purchase should be charged in full to the American Express Card. No cash alternative is available
- American Express Banking Corp. is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Card members under these offers. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Card member under these offers. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Card member agreement with the Card issuer
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts Delhi only.
- This benefit is subject to partner Terms and Conditions.
- In the wake of COVID 19, while the merchants/service establishments may be maintaining all safety measures, we request you to ensure safety at your end as well. In no event shall American Express be held liable for any fallouts/illness or any concerns arising/occurring due to the cardmember choosing to order/avail services from the merchant/service establishment.

### Le Mill Terms and Conditions

- **Offer-** A flat 10% off on select products on [lemillindia.com](https://lemillindia.com) with no minimum spends
- Eligible cards: American Express Platinum card only
- The card member can add the promocode 'AMEX10' to avail the discount
- Offer Validity: 12 February 2023 – 31 July 2023 (both days included)

#### Offer Terms & Conditions:

- The offer is applicable on online purchases only on Le mill website
- Le mill is Shipping across India. Shipping charges vary from Rs 100 to Rs 1,000 based on product's delivery location
- Le Mill's standard terms and conditions on shipping costs, taxes, delivery time etc will apply and to know more please [click here](#).
- The offer is not valid for rugs, lights, furniture, and fine and demi-fine jewelry.
- Shipping charges will be additional, which is calculated on the basis of the product purchased. For these categories (not included in the offer), shipping does not show up at check out; the customer will receive a call post purchase to be informed of shipping costs.
- The deliveries will be done both in India and internationally and the delivery charges are decided based on the location and the weight
- Tentative delivery timelines for Metro cities and non-metro cities are 5-7 business days. To define metro cities: Kolkata, Delhi, Chennai, Bengaluru, Hyderabad, Ahmedabad, Jaipur, Mumbai, Noida, Kochi, Lucknow, Nagpur, and Pune will be covered.
- There is no cap on the discount amount
- There are no blackout dates for this offer
- The card member can avail the discount offer twice a month during the offer period.
- The offer will also be extended to supplementary / add on card holders
- The offer is not applicable at the physical stores
- The offer does not apply on sale prices and cannot be combined with any other offers
- For queries cardmember can contact Le mill spoc at 983384209 from 11 AM to 8 PM and query will be resolved in 2 business days
- Cardmembers can raise queries or complaints between 7 days from the date of purchase and query will be resolved in 2 business days
- The discount provided on the MRP will be inclusive of taxes but delivery charges may apply.
- For Return and Exchange Policy please [click here](#)

### Steps Or Process to avail of the offer

- The discount offer will be provided via a Unique promocode i.e **AMEX10**
- The Unique promocode can be applied at the time of checkout to avail the discount

### Escalation Matrix

Contact Level	Time from receipt of customer request	Contact Number + Email	Committed TAT for a partner to respond to Cardmember/ Amex
Level 1	Simran Shetty	9833842099, simran@lemill.in	24 hours