



American Express Terms and Conditions

- This offer is open to American Express Platinum Cardmembers whose accounts are valid and in good standing.
- An American Express Platinum Card member ("Card member") for the purpose of this offer means a person holding a Platinum Card respectively, issued in India by American Express® banking corp.
- This offer is not valid for American Express Corporate Cards issued by American Express Banking Corp. in India
- This offer is not valid for American Express Cards issued by a third party bearing the name or trademark or service mark or logo of American Express ("Network Cards") issued in India.
- This program is being offered by the participating service establishment only and shall be valid for the period mentioned in the offer.
- The offer in this program will be fulfilled at the merchants' end only. This offer is being made purely on a "best effort" basis. Cardmembers are not bound in any manner to participate in this offer and any such participation is purely voluntary.
- American Express is neither responsible for availability of goods/services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Cardmembers under this offer. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Cardmember under this offer.
- American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice.
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Cardmember agreement with the Card issuer.
- To receive this offer, purchase should be charged in full to the American Express Card. No cash alternative is available.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in the state of Delhi only.
- This benefit is subject to partner's Terms and Conditions.
- In the wake of COVID-19, while the merchants/service establishments may be maintaining all safety measures, we request you to ensure safety at your end as well. In no event shall American Express be held liable for any fallouts/illness or any concerns arising/occurring due to the cardmember choosing to order/avail services from the merchant/service establishment.

The Nautilus: Terms and conditions

1. Offer Construct

- 25% off on the Published rate for each accommodation type on a minimum stay of 4 nights. Published rate is the rate on Nautilus official website - <https://www.thenautilusmaldives.com/>
- A Complimentary Dinner worth \$200 per person (benefit for a couple = dinner worth \$400) once during the stay.

2. Offer Validity Dates

- Offer is applicable on bookings and stays from 26 November 2022 till 31st March 2023 and for stays till 31st March 2023 (both days included)

3. Eligible Cards

American Express
Platinum cards.

4. Offer Inclusions:

- Daily Breakfast: an 'anywhere anytime' gastronomic all-day experience: ♣ breakfast at Thyme, an all-day dining restaurant in the comfort of your house: a la carte breakfast anytime.
- Personal House Master (full butler service)
- A bottle of Champagne and tailor-made gourmet welcome platter on arrival
- In-house check-in /check-out by the House Master
- Early check-in and late check-out subject to availability
- Deli-style snacks at the Naiboli pool bar until sunset
- Daily sundowner cocktails
- Up to 2 children below 12 years can stay and eat from the children menu with Nautilus compliments when accompanied by paying adults
- All non-alcoholic drinks in the minibar, premium tea and coffee in the houses and residences
- Still and sparkling house water throughout the day in the houses and restaurants during mealtimes
- Wi-Fi throughout the island
- Daily scheduled Sunrise yoga classes
- Non-motorized water sports
- Snorkeling equipment during stay.
- Packing and unpacking service
- Laundry (04 items per house per day)
- A farewell gift from The Nautilus
- VIP welcome on arrival and fast-track immigration and customs from the comfort of the VIP Lounge (subject to availability)

5. The offer is valid for all accommodation categories and all room types.

6. There is no maximum cap on the discount amount (in INR (India Rupees)) that can be availed under this offer.

7. Point of contacts for reservations and escalations/queries for this offer is mentioned below.

8. This offer cannot be clubbed with any other offer or promotion from The Nautilus.

9. The exclusions for this offer is USD 6 Green tax per person per day, Transfers are excluded.

10. Published Rates are quoted in USD (United States Dollars) and exclusive of 10% service charge and Maldivian Govt. Tourism Goods and Service Tax of 12%.

11. If the cardmember makes a Charge in a currency other than Indian Rupees, that Charge will be converted into Indian Rupees. The conversion will take place on the date the Charge is processed by overseas

American Express, which may not be the same date on which the Charge was made as it depends on when the Charge was submitted to American Express. If the Charge is not in U.S. Dollars, the conversion will be made through U.S. Dollars, by converting the Charge amount into U.S. Dollars and then by converting the U.S. Dollar amount into Indian Rupees. If the Charge is in U.S. Dollars, it will be converted directly into Indian Rupees. Unless a specific rate is required by applicable law, you understand and agree that the overseas American Express treasury system will use conversion rates based on interbank rate that it selects from customary industry source on the business day prior to the processing date, increased by a foreign currency conversion mark up of 3.5%. If Charges are converted by third parties prior to being submitted to American Express, any conversions made by those third parties will be at rates selected by them.

12. Cardmember can avail the offer multiple times during the offer period.
13. There is no limit on the number of nights which can be booked in a single reservation/booking.
14. Minimum length of stay of 4 nights is required in order to avail this offer.
15. There are no blackout dates under this offer
16. The last date to raise queries for this offer is till the 31st March 2023
17. The offer will also be valid for add on/supplementary cards.
18. There is a minimum length of stay of 10 nights from 22nd December 2022 till 5th January 2023
19. Rates DO NOT include USD 6 Green Tax per person per night.
20. This offer is applicable only for new bookings. Cancellation and rebooking(s) will not be eligible for this offer.
21. Offer is NOT combinable with contracted EBO (Early bird offer).
22. Cardmembers can make reservations for maximum of 2 Adults and 2 Children (under 12 years age) per room reservation.
23. Cardmembers can make reservations for their friends/family members as well as long as it's paid via eligible American Express card.
24. Local travel guidelines to be followed for COVID.
25. This offer is applicable to all room types, subject to availability upon booking.
26. Transfers are excluded and will apply as per **applicable** transfer rate.
27. The resort reserves the right to withdraw or amend this offer or the rates without notice in advance. However, if the cardmember has already booked and paid, Nautilus will honour that booking and not change the rates for them.
28. All other terms and conditions remain as per the rate agreement.
29. Please send all reservation inquiries to reservations@thenautilusmaldives.com reservations Direct line: +960 660 1331, Hotline: +960 730 9818 from 9 AM to 7 PM.
30. Cardmember query will be resolved in maximum 24 hours from the day the query is raised.

5. List of all the properties where the offer is available:

City	Hotel Property
The Maldives	The Nautilus Maldives Thiladhoo Island, Baa Atoll Maldives.

6. **Fulfillment Process:**

- For Platinum Cards: Booking needs to be via Platinum Travel & Lifestyle Services.

7. Escalation Matrix:

Contact Level	Time from receipt of customer request	Contact Number + Email	Committed TAT for a partner to respond to Cardmember/ Amex
Level 1	Immediate to 24 hours	+91 9818081449 aakriti@1524delhi.com	24 hours

