

## American Express Terms & Conditions

- This offer is open to American Express® Platinum, whose accounts are valid and in good standing. An American Express Cardmember ("Cardmember") for the purpose of this offer means a person holding a Card issued by American Express Banking Corp. in India.
- This offer is not valid for American Express Corporate Cards issued by American Express Banking Corp. in India and/or Cards issued by a third party bearing the name or trademark or service mark or logo of American Express ("Network Cards ") issued in India.
- The offer in this program will be fulfilled at the merchant's end only.
- The offer would be valid on above mentioned cards issued in India only.
- This offer is being made purely on a "best effort" basis. Cardmembers are not bound in any manner to participate in this offer and any such participation is purely voluntary.
- American Express is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Cardmembers under this offer. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Cardmember under this offer. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice.
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Cardmember agreement with the Card issuer.
- To receive this offer, purchase should be charged in full to the American Express Card. No cash alternative is available.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in the state of Delhi only.
- This offer is subject to partner terms and conditions.

## Merchants Terms & Conditions

### 1. Columbia Asia

- Get upto 10% discount:

OPD Services:	10% discount on – Diagnostics (Lab, Radiology & Cardiology) 10% discount on – Physiotherapy sessions 10% discount on – All Consultations 5% discount on Columbia Asia Hospital Health Checks
IPD Services:	10% discount on all services.

- Discount is not applicable on Suite rooms, drugs, medicines, Outsourced tests, blood products and consumables / implants.
- Offer is applicable on health package services offered by hospital. Discount of packages is subject to vary and card members can get more details by contacting respective hospitals.
- This offer cannot be clubbed with any other offer/special arrangement/corporate tie -up or contract.
- 10% discount is on all IPD services provided by the hospital including surgeries.
- Offer is valid from 1st December 2020 to 31st December 2021.
- Card member should present their American Express Card at the time of invoicing & ask for the discount prior to invoice generation.
- The offer is applicable on supplementary card as well.
- There is no Minimum transaction Size to avail the Offer.
- This offer is not applicable on EMI transactions.
- There is no capping on maximum discount given under this Offer.
- There is no upper limit on number of times Cardmember can avail the Offer.
- The discount will only be applicable on payments made through the American Express Cards
- Columbia Asia holds the rights to change the configuration of the offer without prior notice
- Cardmember need to contact Columbia Asia in case of any Queries related to the offer within 45 days from transaction.
- This offer is applicable on the following hospitals in India.

Hospital Name	Address	City	Pin code	Phone No & email id
COLUMBIA ASIA HOSPITAL – MYSORE	Survey No.85 –86 ,Bannimantap 'A' Layout , Siddiqui Nagar, Mandi Mohalla	Mysore	570 015	+91 821 398 9896 +91 821 332 2333 <a href="mailto:customercare.mysore@columbiaindiahospitals.com">customercare.mysore@columbiaindiahospitals.com</a>

COLUMBIA ASIA HOSPITAL	NH - 24 , Hapur Road ,Opp. Bahmeta Village	Ghaziabad	201 002	+91 120 616 5666 +91 120 398 9896 <a href="mailto:ajay.kumar@columbiaindiahospitals.com">ajay.kumar@columbiaindiahospitals.com</a>
COLUMBIA ASIA HOSPITAL	Patiala , Bhupindra Road ,Near 22 No. Phatak	Patiala	147 001	+91 175 3989 896 <a href="mailto:customercare.patiala@columbiaindiahospitals.com">customercare.patiala@columbiaindiahospitals.com</a>
COLUMBIA ASIA HOSPITAL	22 / 2 A, Near Nyati Empire, Kharadi Bypass RoadKharadi	Pune	411 014	+9120 7129 0222 <a href="mailto:customercare.pune@columbiaindiahospitals.com">customercare.pune@columbiaindiahospitals.com</a>
COLUMBIA ASIA HOSPITAL	Survey No: 22 / 1B, 55 / 2, Bashettihalli Village	Doddaballapur	561 203	+91 8119 300300 <a href="mailto:customercare.ccdb@columbiaindiahospitals.com">customercare.ccdb@columbiaindiahospitals.com</a>
COLUMBIA ASIA HOSPITAL	Hebbal , Kirloskar Business Park ,Bellary Road	Bangalore	560 024	+91 80 4179 1000 +91 80 3012 3456 <a href="mailto:ccsupervisor.hebbal@columbiaindiahospitals.com">ccsupervisor.hebbal@columbiaindiahospitals.com</a>
COLUMBIA ASIA REFERRAL HOSPITAL	Brigade Gateway , #26 / 1 , 80 Feet,Dr. Raj Kumar Road , Malleshwaram West	Bangalore	560 055	+91 80 3989 8969 +91 80 6165 6262
COLUMBIA ASIA HOSPITALS PVT LTD	Survey no 10P & 12 P, Ramagondanahalli Village,Varthu Hobli, White Field, East Taluk	Bangalore	560 066	+91 80 6165 6666 +91 80 3313 0333 <a href="mailto:customercare.whitefield@columbiaindiahospitals.com">customercare.whitefield@columbiaindiahospitals.com</a>
COLUMBIA ASIA HOSPITAL	Palam Vihar , Block - F ,Gol Chakkar	Gurgaon	122 017	+91 124 398 9896 +91 124 616 5666 <a href="mailto:contact.palamvihar@columbiaindiahospitals.com">contact.palamvihar@columbiaindiahospitals.com</a>
COLUMBIA ASIA HOSPITAL- SARJAPUR ROAD	Survey NO:-46/2, Ward No 150, Ambalipura,Sarjapur road,	Bangalore		<a href="mailto:Onlinehelp.sarjapur@columbiaindiahospitals.com">Onlinehelp.sarjapur@columbiaindiahospitals.com</a>

## **2. PD Hinduja Hospital**

- **Offer 1**

**OPD Investigations:** 10% discount applicable on all OPD investigations at the time of billing. This discount cannot be clubbed with any other discount or scheme prevailing at the hospital. The discount is not applicable on OPD consultations.

- **Offer 2**

**Health Check Up Packages:** Get 11% discount on below mentioned health check-up packages. Details of Health Check-up packages are listed on the Hospital website: <https://www.hindujahospital.com/preventive-healthcare/health-check/introduction.html>

- Premium
- Special Ultra
- Special Regular
- Comprehensive Plus
- Comprehensive Regular
- Basic Plus
- Well Woman Ruby
- Well Woman Pearl
- Care Plus
- Adolescent
- Pre-marriage Health Check
- Well Man Package

- **Offer 3**

**Lab Services:** 15% discount on **ALL** Lab services at the time of billing. Card holders can avail Care@Home facility for lab services on chargeable basis.

- All the discounts would be given on the prevailing tariff.
- Offer Validity – 1st October 2020 to 31st December 2021.
- To receive these offers, purchase should be charged in Full to the American Express Card.
- Queries related to the offer will be entertained only till 15 days from the transaction date.
- Customer should present their American Express Card at the time of invoicing/billing & ask for the discount.
- For queries, please call PD Hinduja Helpline numbers listed below.
  - Customer Care: 022-24451515 ext 3023/24
  - Appointments: 022-45108181/ 022-67668181

- Rest: <http://www.hindujahospital.com/contact-us/helpline.html>
- Offer is applicable only at the below location.  
P.D. Hinduja National Hospital and Medical Research Centre – SVS Rd, Mahim West, Mahim, Mumbai, Maharashtra 400016

### **3. Dr Lal Path Labs**

Offer 1 : Get 15% off on routine tests.

Offer 2 : Get 46% off on Swasthfit Pro 4 health check-up package.

Offer 3 : Complimentary doctor consultation with Swasthfit Pro 4 health check-up package.

- To avail the offer Cardmember needs visit <https://www.lalpathlabs.com> and use Promo Code: AMEXLPL15
- The offer is valid from 28 January 2020 to 12 February 2021.
- Routine test under this offer are doctors prescribed tests.
- To avail complimentary Doctor consultation, Cardmembers are requested to contact American Express concierge services.
- Offer 1 is applicable across all Dr Lal Path Labs (labs & collection centres)
- Offer 2 is applicable for doorstep services.
- This offer cannot be clubbed with any other ongoing promotions or offer.
- Dr Lal Path Labs reserves the right to change / modify / add / delete any of the terms and conditions of the offer at any time with a 30-day notice.
- There is capping of INR 10000 as Maximum discount for Swasthfit Pro 4 health check-up packages (offer 2)
- The offer is applicable for Supplementary cards as well.
- This offer is not valid on EMI transaction.
- The offer is applicable on the Pre- taxes rate.
- There are no blackout dates.
- There is no upper limit on number of times a cardmember can avail the offer during the offer period.
- For any questions/ query, cardmember can contact at the helpline number of Dr. Lal Pathlabs at (customer.care@lalpathlabs.com) within 2 days of the transaction. Queries will not be entertained beyond this timeline.

#### **4. Guardian Nutrition**

- Offer: Get 10% off on a minimum spend of Rs.2500 on Guardian Nutrition website(<https://www.guardian.in>). Promo code: HEALTHPASS
- The offer is valid from 6th December 2019 to 12<sup>th</sup> February 2021.
- This offer cannot be clubbed with any other ongoing promotions or offer.
- The offer is applicable for Supplementary cards as well.
- This offer is not valid on EMI transaction.
- There is no upper limit on the number of times a cardmember can avail the offer during the offer period.
- The offer is applicable on the Pre- taxes rate.
- There are no blackout dates.
- The offer cannot be clubbed with any other ongoing offer and promotion.
- For any questions/ query, cardmember can contact at the helpline number of Guardian Nutrition at (1800 266 8666) within 2 days of the transaction. Queries will not be entertained beyond this timeline.

#### **5. The Lodhi**

1. **Dining:** Diner Dines Free wherein below discounts apply on total bill excluding alcohol:
  - 50% discount if there are 2 guests dining
  - 25% discount if there are 4 guests dining
  - 10% discount if there are 10 guests diningAnd so on, up to maximum of 10 guests.
2. **Spa & Salon:** 25% discount on all treatments and services
3. **Room Stays: Centurion and Platinum Charge** cardmembers can choose between A)Fine Hotels & Resorts (FHR) OR B)20% offer, as listed below, on mutually exclusive basis, so they could avail either FHR or 20% off, during a single stay, but not both.

##### **A) FHR Benefits**

- 3.A.1. Complimentary early noon check-in, if available
- 3.A.2. Complimentary guaranteed 4pm late check-out
- 3.A.3. Complimentary in-room Wi-Fi for the duration of guest's stay
- 3.A.4. Complimentary full breakfast for two at Elan or through room service
- 3.A.5. Complimentary 50 minute massage for two guests per room, once during the stay

3.A.6. An additional amenity for Centurion cardmembers

**B) 20% offer**

3.B.1. Room upgrade upon arrival, subject to availability

3.B.2. Daily breakfast for two people

3.B.3. Guaranteed 4:00 pm late check-out

3.B.4. Noon check-in, subject to availability

3.B.5. Complimentary Wi-Fi

**All other American Express cardmembers** are eligible for 20% off on Best Available Rate (BAR) offer:

- Room upgrade upon arrival, subject to availability
- Daily breakfast for two people
- Guaranteed 4:00 pm late check-out
- Noon check-in, subject to availability
- Complimentary Wi-Fi

**Offer Period:** from 21st Dec 2020 till 31st Dec 2021

**Terms & Conditions:**

- All reservations will be made subject to availability.
- Blackout Dates apply: These offers will not be applicable from 24th December to 31st December 2021 and on any other special festival dates
- Offer is valid only for bookings made through: [www.thelodhi.com](http://www.thelodhi.com) for stay till 31st Dec 2021 and for bookings made till 31st Dec 2021.
- Table reservations, salon and spa appointments will have to be made at least 6 hours prior and will be subject to availability.
- Amex cardmembers not staying at the hotel can avail below fitness services at 25% discount:
  - Pilates only
- Amex cardmembers staying at the hotel can avail 25% discount on below fitness services:
  - Pilates
  - Yoga
  - Squash
  - Tennis

- Restaurants included in the dining offer: Elan, Perbacco & Pool Café only.
- This offer is not applicable on Indian Accent restaurant at The Lodhi property.
- The above offers cannot be clubbed with any other discounts.