



American Express Terms and Conditions

- This offer is open to American Express Platinum cardmembers whose accounts are valid and in good standing.
- An American Express Platinum Card member ("Card member") for the purpose of this offer means a person holding Platinum Card issued in India by American Express® ("Card")
- These offers are being made purely on a "best effort" basis. Card members are not bound in any manner to participate in these offers and any such participation is purely voluntary
- To receive these offers, purchase should be charged in full to the American Express Card. No cash alternative is available
- American Express Banking Corp. is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Card members under these offers. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Card member under these offers. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Card member agreement with the Card issuer
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in the state of Delhi only.
- This benefit is subject to partner Terms and Conditions.
- In the wake of COVID 19, while the merchants/service establishments may be maintaining all safety measures, we request you to ensure safety at your end as well. In no event shall American Express be held liable for any fallouts/illness or any concerns arising/occurring due to the cardmember choosing to order/avail services from the merchant/service establishment.

Pallazo Versace: Terms and Conditions

Offer: Flat 20% OFF on rooms and 25% OFF on Suites

Offer includes:

- Daily breakfast for two in Giardino.
 - Guaranteed upgrade to next room type at the time of booking (up to Junior suites only)
 - Guaranteed late checkout till 2pm
 - 20% discount on F&B (excluding Qs Bar and Lounges and Brunches).
 - AED150 Voucher for Spa which can be used against any Spa treatment.
 - Complimentary 1 dinner for 2 per stay for Suite bookings minimum of three nights
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- Offer will be valid from 17th March 2022 until 23rd December 2023 (Both days included).
 - The offer is applicable only at Pallazo Versace Dubai.
 - Offer will only be valid for bookings done with promo code AMXPV22.
 - The reservations can be done on the website www.palazzooversace.ae and via reservations reservations@palazzooversace.ae.
 - This offer is applicable for supplementary cards as well.
 - No minimum purchase amount to avail the offer.
 - No blackout dates applicable
 - A prior reservation is required via website or by writing to reservations@palazzooversace.ae.
 - If cardmember makes a reservation via website, he/she can use the promo code (AMXPV22) on the website. In case of reservations made via email, cardmember needs to inform he/she is an Amex Cardmember, share his/her details, promo code and he/she will get the offer.
 - To avail the offer benefits, it is mandatory to pay from the same card through which reservation was made.
 - Cardmember can avail the offer multiple times during the offer period.
 - The discount offer cannot be clubbed with any other ongoing offers and promotion on the website.
 - Discount will be applicable on overall bill inclusive of taxes
 - The bookings by the Cardmember are non-transferable.
 - No exclusions i.e., discount rooms, any specific room type, etc.
 - Bookings and stay should be within the offer period.
 - For queries related to the offer, please contact reservations@palazzooversace.ae or call +97145568888 and the Query will be resolved within 24 hours.
 - Cardmembers can raise queries until 31st December 2023.
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- **Booking & Cancellation Policy:** Cancellation policy will be shown right before completing the booking.
 - **Steps to avail the offer:**
 1. Visit the www.palazzooversace.ae
 2. Select the booking dates and insert the code under Corporate / Promotion Code and click on Book now
 3. Select the room category and proceed to Guest details followed by Payment details and complete the booking
 4. Reservations can be made via platinum travel and lifestyle services for platinum Cardmembers.