



### **American Express Terms and Conditions**

- This offer is open to American Express Platinum Cardmembers whose accounts are valid and in good standing.
- An American Express Platinum Cardmember ("Card member") for the purpose of this offer means a person holding Platinum Card in India, issued in India by American Express® Banking Corp
- These offers are being made purely on a "best effort" basis. Cardmembers are not bound in any manner to participate in these offers and any such participation is purely voluntary
- To receive these offers, purchase should be charged in full to the American Express Card. No cash alternative is available
- American Express Banking Corp. is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Cardmembers under these offers. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Cardmember under these offers. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Cardmember agreement with the Card issuer
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in Delhi only.
- This offer is subject to partner Terms and Conditions.
- In the wake of COVID 19, while the merchants/service establishments may be maintaining all safety measures, we request you to ensure safety at your end as well. In no event shall American Express be held liable for any fallouts/illness or any concerns arising/occurring due to the cardmember choosing to order/avail services from the merchant/service establishment.

### **Panerai: Terms & Conditions**

**Offer :** The offer is valid across all Panerai authorized point of sales across India

- Platinum cardmembers to get a complimentary Panerai watch strap valued at approx. INR 14,000 to INR 34,000 upon watch purchase up to INR 12 Lacs
- Platinum cardmembers to get 2 complimentary Panerai watch straps valued at approx.. INR 14,000 to INR 34,000 upon watch purchase above INR 12 Lacs
- Offer validity: 7 October 2022 –1 February 2023 (both days included)
- There are no blackout dates for this offer
- The offer is applicable on all watch purchases, not applicable on exchange of earlier bought watches or on past credit notes
- There are no product exclusions
- This offer cannot be clubbed with any other promotional offer at the store
- The offer will be on all collections
- The complimentary gift offer of the strap can be availed on each purchase during the offer period.
- The complimentary gift of watch strap will be given to cardmembers real time at the time of purchase and they can choose the strap at the store (from the available option(s))
- Complimentary strap will be provided basis the product(s) purchased by cardmember
- Cardmembers are required to reach out to merchant partner/respective retailer to check on the eligible complimentary strap on his/her purchase
- Complimentary strap can be availed once per transaction/invoice
- The offer also be valid for supplementary/add on cardmembers
- The offer will be provided on the amount inclusive of taxes
- Offer can be availed multiple times during the offer period
- Cardmember needs to specifically call out the offer and present his/her American Express card at the time of billing to avail the offer
- The last date to raise queries regarding the offer is within 7 days from the date of purchase
- All retailers have different return and/or exchange policies. Cardmembers are advised to check with respective retailer for such policy
- Store timings and timings when a cardmember can reach out to the Point of contact for any queries is 11 am to 8 pm, Monday to Sunday
- Each store will have their store manager who will be the immediate point of contact for the cardmember for queries
- To check list of stores kindly [click here](#)

**Steps Or Process to avail the offer:**

- Cardmember needs to specifically call out the offer and present his/her American Express card at the time of billing to avail the offer at the store