



### **American Express Terms and Conditions**

- The offer is open to American Express Card members holding American Express Platinum Reserve<sup>SM</sup> Credit Card and whose accounts are valid and in good standing. An American Express Platinum Reserve<sup>SM</sup> Credit Card. ("Card member") for the purpose of this offer means a person holding a Platinum Reserve Card in India, issued in India by American Express<sup>®</sup> ("CARD")
- These offers are being made purely on a "best effort" basis.
- Card members are not bound in any manner to participate in these offers and any such participation is purely voluntary.
- To receive these offers, purchase should be charged in full to the American Express Platinum Reserve Card.
- No cash alternative is available. American Express Banking Corp. is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Card members under these offers.
- Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Card member under these offers.
- American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice.
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Card member agreement with the Card issuer.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts of Delhi only.

## EazyDiner Terms and Conditions

### EazyDiner Prime Terms and Conditions for Eating out

- This is a prepaid membership and valid only for Basic cardmembers.
- The membership is Complimentary for American Express Platinum Reserve<sup>SM</sup> Credit Card.
- The offer period is valid until 30<sup>th</sup> Nov 2026.
- The EazyDiner Prime membership is for a period of twelve (12) months from the date of enrolment. Effective May 1<sup>st</sup> '2023 due to a policy change, cardmembers will need to renew their membership each year.
- A Card Member has to enroll in EazyDiner prime membership on or before offer last date i.e. 30<sup>th</sup> Nov 2026. In case a cardmember has already taken EazyDiner prime membership before enrolling under this benefit, his/her EazyDiner prime membership will be automatically provided under this benefit for next year provided Card Member holds an active eligible American Express card.
- The restaurants providing 25- 50% discounts are dynamic as EazyDiner constantly improve the product, hence the offers at restaurants may change without any prior notice. In case there are any concerns, please call the EazyDiner Prime hotline at 786 100 4400. Further, restaurants discount as applicable shall be mentioned on the restaurant page on EazyDiner mobile app or website. All 1+1 deals are valid for a minimum of 2 guests and indicate a 50% discount on your meal. In case of 3 guests, 2 guests will be charged, and 1 guest will be complimentary.
- Please inform the restaurant upon your arrival on the reservation made and the offer as applicable.
- EazyDiner shall not be liable for the experience at the partner restaurant as they are assisting in fulfilling the reservations with special offers only.
- EazyDiner shall not be liable if any restaurant has temporarily or permanently shuts down its operations. In case there are any concerns, please call the EazyDiner Prime hotline at 786 100 4400.
- Only one subscription can be used for a single reservation.
- Cashback issued by EazyDiner at the time of subscription have a validity 6 months from the date of issue. Usage of the cashback will be based on EazyDiner wallet terms and condition. EazyDiner Prime members will receive the cashback in the EazyDiner Prime subscription confirmation email which will be sent within 24 hours of registering for EazyDiner Prime.

- While people under the age of 18 can use the services of EazyDiner, they must do so under the guidance of their parents and/ or legal guardians.
- Contact particulars in case of any queries:
  - a American Express® Platinum Reserve Card: EazyDiner Prime hotline at 786 100 4400

### **EazyDiner Prime Terms and Conditions for Takeaway**

- The takeaway offers as applicable will be valid only for customers who will make a transaction from EazyDiner app or website under the section of takeaway/delivery.
- There is no maximum cap on the offer, however 2 discounted transactions per restaurant are allowed in a single day.
- Order once placed cannot be canceled unless the restaurant cancels the order from their end.
- Money will be refunded to the card account within at-least 15 days in case of restaurant canceling the order.
- Customers need to self-pickup from the selected restaurant's address in case of takeaway order.
- The order will be delivered to the mentioned address of the customer in case of delivery.
- The menu prices, restaurant delivery charges and the convenience fee is subjected to change without any prior notice.

