



### **American Express Terms and Conditions**

- This offer is open to all American Express Platinum Card members whose accounts are valid and in good standing.
- An American Express Card member ("Cardmember") for this offer means a person holding the abovementioned personal cards issued by American Express Banking Corp. in India.
- This offer is not valid on American Express Corporate Cards and/or Cards issued by a third party bearing the name or trademark or service mark or logo of American Express ("Network Cards ") issued in India.
- This program is being offered by the participating service establishment only and shall be valid for the period mentioned in the offer.
- The offer in this program will be fulfilled at the merchant's end only.
- This offer is being made purely on a "best effort" basis. The Cardmembers are not bound in any manner to participate in this offers and any such participation is purely voluntary.
- American Express is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Cardmembers under this offer. Any disputes with regards to the quality of goods/services availed shall be taken up with the merchant/service establishment. American Express shall have no liability whatsoever regarding the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Cardmember under this offer. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice.
- Nothing expressed or implied in the program shall in any way waive or amend any of the Terms and Conditions of the existing Cardmember agreement with the Card issuer.
- To receive this offer, purchase should be charged in full to the American Express® Card. No cash alternative is available.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in Delhi only.

### **Soneva- Terms & Conditions**

**Promotional Offer:** Receive resort credit worth 10% of the total room charges inclusive of taxes per invoice to be used for food, beverages and experiences during the stay and stay credit has to be used during the same stay.

1. The promotional offer by Soneva Jani & Fushi is valid for the period from 28 October 2021 – 30 September 2023.
2. Offer will be live from 23 June 2022- 30 September 2023 for Soneva Kiri Thailand.
3. Offer will be applicable for Basic and supplementary cardholders.
4. To avail the benefit cardmembers needs to be physically present at the resort.
5. Images used in advertisement is only for representation/illustration purpose only, original image of the resort may be different.
6. Booking and stay should be within offer period.
7. No exclusion, i.e. discount rooms, any specific room type, etc.
8. Room Upgrade subject to availability at the time of check-in.
9. No blackout dates.
10. Complimentary breakfast for 2 guests per bedroom
11. Customer can avail the offer multiple times (No capping).
12. Late check-out at 4pm for all program guests based on availability
13. Noon check-in based on availability
14. Welcome Card with Card Member Survey presented at time of check-in
15. Complimentary Wi-Fi connection in the Villa.
16. Receive resort credit worth 10% of the total room charges inclusive of taxes per invoice to be used for food, beverages and experiences during the stay and stay credit has to be used during the same stay.
17. Platinum Cardmembers can access the Promotion by contacting their American Express Platinum Travel & Lifestyle Services.
18. The Promotion cannot be clubbed or combined with any other ongoing promotional offer.
19. Properties Included: Soneva Fushi, Soneva Jani located at Kunfunadhoo ,Baa Atoll Republic of Maldives / Medhufaru Island, Noonu Atoll and Soneva Kiri at Koh Kood District, Trat 23000, Thailand.
20. Point of contacts at Soneva for any escalations. - For Soneva Fushi and Soneva Jani Reservation team at [reservations@soneva.com](mailto:reservations@soneva.com) for Soneva Kiri [reservations-kiri@soneva.com](mailto:reservations-kiri@soneva.com)
21. Policies:

- **Check-in:** After 2:00 PM
- **Check-out:** Before 12:00 PM

## **22. Guarantee Policy**

Upon confirmation: A non-refundable 25% deposit is required, and 100% full payment is required 60 days before arrival

## **23. Cancel Policy**

Notice of cancellation should be received 60 days prior to arrival to avoid a penalty charge of 100% of the stay.