



American Express Terms and Conditions

- This offer is open to American Express Platinum Cardmembers whose accounts are valid and in good standing.
- An American Express Platinum Card member ("Card member") for the purpose of this offer means a person holding Platinum Card in India, issued in India by American Express® ("Card")
- These offers are being made purely on a "best effort" basis. Card members are not bound in any manner to participate in these offers and any such participation is purely voluntary
- To receive these offers, purchase should be charged in full to the American Express Card. No cash alternative is available
- American Express Banking Corp. is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Card members under these offers. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Card member under these offers. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Card member agreement with the Card issuer
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in the state of Delhi only.
- This offer is subject to partner Terms and Conditions.
- In the wake of COVID 19, while the merchants/service establishments may be maintaining all safety measures, we request you to ensure safety at your end as well. In no event shall American Express be held liable for any fallouts/illness or any concerns arising/occurring due to the cardmember choosing to order/avail services from the merchant/service establishment.

Vadehra: Terms and Conditions

Offer

- Flat 20% off for Platinum cardmembers for all purchases made on the Vadehra Art Gallery's Website (www.vadehraart.com)
- Flat 15% off for Platinum cardmembers for purchases made offline at Vadehra Art gallery on the permanent stock.
- Flat 10% off for Platinum cardmembers at the gallery for all on-going exhibitions.

- A dedicated manager from the gallery for art viewings for Platinum cardmembers.

1. Vadehra Art Gallery Terms and Conditions

- Offer will be valid at Vadehra Art Gallery and on the official website www.vadehraart.com
- Offer is valid for supplementary cards as well for Platinum cardmembers.
- Offer validity is from 19th May 2022 – 18th May 2023 (both days included)
- To avail the offer online, cardmembers are required to use unique promocode at the time of checkout **AMEX20**.
- To avail the offer offline, cardmembers are required to call out the offer at the time of billing.
- There are no product exclusions under this offer.
- The Artwork will be delivered within 10 working days (this may take longer depending on the location).
- There is no minimum spend required to avail the offer.
- There is no maximum cap on the discount amount.
- Discount will be applicable on the amount exclusive of Packaging, and Freight charges.
- To avail the offer for a private viewing with a dedicated manager at the gallery, cardmember needs to make a booking minimum 24-48 hours prior via Platinum Concierge Services (for Platinum cardmembers).
- In case of queries cardmembers can raise concerns within 15 days from date of transaction.
- The offer cannot be clubbed with any other ongoing promotional offer.
- Applicable taxes- 12% GST is applicable.
- In case the delivery is outside Delhi, Packaging, Insurance and Courier/Freight will be charged extra as per actuals.
- Cardmember can avail the offer multiple times during the offer period.
- There are no blackout dates under this offer.
- In case of any queries, Cardmember are requested to immediately contact +91 9810562158 (Monday to Friday (10AM to 6PM)) and email ritika@vadehraart.com.

2. Vadehra Art Gallery locations

City	Location
New Delhi	1. Vadehra Art Gallery D-40, Defence Colony 2. Vadehra Art Gallery D-53, Defence Colony

3. Shipping, Return & Exchange of Artworks

- All Artwork and Print is stored, handled, framed and packed by a team of professionals to ensure that the Artwork is received in perfect condition. All Artwork and Print are non-returnable and non-exchangeable. All items are checked thoroughly before dispatch and a condition report is included in the shipment. In the unlikely case that cardmember receive an item that is damaged in transit, please retain the original packaging and contact Vadehra Art Gallery within 2 days of delivery. Please share detailed images of the damaged packaging and artwork taken during unpacking. If you notice any serious damage to the outside of the package please do not sign for the delivery and contact Vadehra Art Gallery immediately. To avoid accidentally damaging the work during unpacking, it is suggested to leave all unpacking and handling of the artwork to a trusted professional framer or art handler.