



### **American Express® Terms and Conditions**

- This offer is open to American Express Platinum Cardmembers whose accounts are valid and in good standing.
- An American Express Platinum Card member ("Card member") for the purpose of this offer means a person holding Platinum card, issued in India by American Express® ("Card")
- These offers are being made purely on a "best effort" basis. Card members are not bound in any manner to participate in these offers and any such participation is purely voluntary
- To receive these offers, purchase should be charged in full to the American Express Card. No cash alternative is available
- American Express Banking Corp. is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Card members under these offers. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Card member under these offers. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Card member agreement with the Card issuer
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in the state of Delhi only.
- This benefit is subject to partner Terms and Conditions.
- In the wake of COVID 19, while the merchants/service establishments may be maintaining all safety measures, we request you to ensure safety at your end as well. In no event shall American Express be held liable for any fallouts/illness or any concerns arising/occurring due to the cardmember choosing to order/avail services from the merchant/service establishment.

### **JJ Valaya Terms and Conditions**

**Offer:** Offer valid across all JJ Valaya flagship stores:

- A flat 10% off for Platinum cardmembers on the entire collection
- Offer will be valid from 10<sup>th</sup> March 2022 till 28<sup>th</sup> February 2023 (Both days included).
- Minimum order required to avail the above offer is INR 10,000/-
- Platinum Cardmembers can avail maximum 10% discount and there is no capping in INR.
- No outfit once been purchased can be exchanged or returned. JJ Valaya only offers alterations at an additional cost.
- There are no blackout dates for the offer
- All accessories and Jewellery pieces (Both precious and costume), JJ home & JJ Valaya Art will be excluded from this offer.
- Offer is only valid on JJ Valaya apparels.
- Cardmembers can avail the offer multiple times during the offer period and there is no restriction on that.
- The Card members can avail the offer by presenting their cards and calling out the offer.
- The offer can only be available at the JJ Valaya Flagship store .
- Offer is also valid for supplementary/add-on cards as well.
- Cardmember will need to specifically call out the offer at the time of billing.
- As a policy, JJ Valaya does not go on sale however no outfits will be on sale at the store
- The discount provided will be on the amount exclusive of taxes.
- The discount be provided on the amount exclusive of delivery charges.
- The above offer cannot be clubbed with any other on-going offer.
- Below is the JJ Valaya flagship store address:

City	Store
NEW DELHI	THE JW MARRIOTT HOTEL, AEROCITY

- **Steps to avail the offer:**
  - For stores/offline members can avail the discount at the store presenting their cards and calling out the offer.

- **Escalation Matrix.**

Contact Level	Time from receipt of customer request	Contact Number + Email	Committed TAT for partner to respond to Cardmember/ Amex
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Level 1	Immediate to 24 hours	8800554491 + <a href="mailto:appointments@valaya.com">appointments@valaya.com</a>	24 hours
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