



American Express® Terms and Conditions

- This offer is open to American Express Platinum members only whose accounts are valid and in good standing. An American Express Cardmember ("Cardmember") for the purpose of this offer means a person holding a card issued by American Express® Banking Corp. in India.
- This offer is not valid for American Express Corporate Cards issued by American Express Banking Corp. in India
- This offer is not valid for American Express Cards issued by a third party bearing the name or trademark or service mark or logo of American Express ("Network Cards ") issued in India.
- This program is being offered by the participating service establishment only and shall be valid for the period mentioned in the offer.
- All the offers in this program will be fulfilled at the merchants' end only. This offer is being made purely on a "best effort" basis. Cardmembers are not bound in any manner to participate in this offer and any such participation is purely voluntary.
- American Express is neither responsible for availability of goods/services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Cardmembers under this offer. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Cardmember under this offer.
- American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice.
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Cardmember agreement with the Card issuer.
- To receive this offer, purchase should be charged in full to the American Express Card. No cash alternative is available.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in the state of Delhi only.

Versace Rosenthal: Terms and Conditions

Offer Details:

- This offer is valid only at Versace Rosenthal store at DLF Emporio (Delhi) and the Versace Rosenthal store (Bangalore) for American Express Platinum cards only.
- Flat 15% off for All American Express card members on a minimum spend of INR **70,000/-** (inclusive of taxes)
- There is no cap on discount amount
- There are no blackout dates for the offer
- The card member can avail the offer multiple times during the offer period
- The offer will also be valid for supplementary/ add on card members
- Offer Not Valid on any discounted pieces.
- The discounts will be on the amount inclusive of Taxes
- Return is not possible. Exchange can be done but within 15 days from sale date
- To avail the offer, card member needs to specifically call out the offer at the time of billing at the store.
- This offer cannot be clubbed with any other offer in the store, during sale period too
- The last date to raise queries regarding the offer is within 5 days from the date of purchase and for Exchanging the product is within 15 days from the date of purchase
- The card members can reach out to the immediate point of contact for any queries at the store – Saurabh Gupta (New Delhi) - 981161085 between 11am-8pm, Monday – Sunday and Eustace Badger- 9916036848 (Bangalore) between 11am-8pm, Monday – Sunday

Offer validity: The offer is valid from 21st January 2023 – 31st Jul 2023 (both days included)

Steps Or Process to avail the offer:

- The card member needs to call out the offer at the time of billing

Store Locations

City	Store
New Delhi	246A 1 st floor Dlf Emporio Mall Vasant Kunj-110070 11 am – 8 pm
Bangalore	111,112,113 1 st floor UBCityMall , Vittal Malaya Road , Bengaluru 11 am – 8 pm
Hyderabad	40, 3rd floor, Plot no: 782/A, road, CBI Colony, Jubilee Hills, Hyderabad, Telangana 500033

	11 am – 8 pm
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Escalation Matrix and timings of availability, Monday – Sunday, 11am-8pm

Contact Level	Time from receipt of customer request	Contact Number + Email	Committed TAT for partner to respond to Cardmember/ Amex
Level 1		9811610865, storeemporio@altiusluxury.com (New Delhi) & 9916036848,storeubcity@altiusluxury.com (Bangalore)	24 hours