

### **American Express Terms and Conditions**

- This offer is open to American Express Gold® Cardmembers whose accounts are valid and in good standing.
- An American Express Gold Card member ("Card member") for the purpose of this offer means a person holding Gold Card in India, issued in India by American Express ("Card")
- These offers are being made purely on a "best effort" basis. Card members are not bound in any manner to participate in these offers and any such participation is purely voluntary
- To receive these offers, purchase should be charged in full to the American Express Card. No cash alternative is available
- American Express Banking Corp. is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Card members under these offers. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Card member under these offers. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Card member agreement with the Card issuer
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in the state of Delhi only.
- This offer is subject to partner Terms and Conditions.
- In the wake of COVID 19, while the merchants/service establishments may be maintaining all safety measures, we request you to ensure safety at your end as well. In no event shall American Express be held liable for any fallouts/illness or any concerns arising/occurring due to the cardmember choosing to order/avail services from the merchant/service establishment.
- This offer is subject to the travel restrictions imposed by (a) DGCA, Govt of India or (b) the regulatory authority of the country you choose to fly to. American Express and/or Vistara shall in no event be held liable if any flight is cancelled due to travel restrictions imposed either by DGCA, Govt of India or the regulatory authority of the country you choose to fly to, during the offer period

### **Offer Terms and Conditions**

- 10% off on Vistara domestic and international flights on Business/Premium economy and economy tickets
- This offer is only valid on transactions made on [www.airvistara.com](http://www.airvistara.com) or through the mobile app, using an American Express® Gold Card.
- The offer is valid for bookings made between 15<sup>th</sup>-July-2021 and 31<sup>st</sup>-Dec-2021, both dates included.
- Offer is applicable from 15<sup>th</sup> July 2021 to 31<sup>st</sup> December 2021, for Travel Effective 15<sup>th</sup> July'21 to 31<sup>st</sup> Dec, 2021
- Offer can be availed by using the promocode: VISGOLD21
- Offer on ex India Online Domestic & International Routes Operated by Vistara /Valid on Sale in India
- Upfront Discounts on Base Fare levels in Business Cabin, Premium Economy Cabin, and Economy Cabin on Flexi Fare Family
- Discounts offered applicable on Base - Flexi Instant Purchase Fare levels
- For economy cabin the discount starts from Q class onwards
- Tactical Fare levels are not a part of the commercials in Business & Premium Economy Cabin and Economy Cabin. No further discounts will be applicable.
- Cancellation, Refund, and no show as per the airline's rules applicable.
- This offer can be availed multiple times during the offer period and is also applicable on Supplementary cards
- The offer cannot be clubbed with any other ongoing offer on Vistara Airlines
- The offer is applicable on one way and return flights.
- This offer can be availed multiple times during the offer period.
- Discounted amount will be calculated on base fare, taxes are not included.
- This offer is also applicable on supplementary cards.
- There are no blackout dates.
- All complaints, claims, disputes, concerns, issues, etc., regarding the offer should be taken up directly with Vistara.
- The discount is non-transferable, non-exchangeable and non-cashable.
- All bookings made under this offer shall be subject to Vistara's conditions of carriage available at [www.airvistara.com](http://www.airvistara.com)
- The offer is designed for individual customers only. Hold bookings or group bookings for Vistara flights and bookings made through travel agents, or by corporates, or through platforms other than Vistara website or app are not eligible for the offer.
- In case of partial/full cancellation of the booking, the offer stands void, and the customer will not be eligible for the refund of the discounted value.
- Fulfilment process
  - Offer is only valid on transactions made on [www.airvistara.com](http://www.airvistara.com) or through the mobile app, using an American Express® Gold Card.
  - Cardmember needs to inputs the promo code on the first page under the search bar and discounted fares would be visible with the strike-off value.
  - Cardmember can select the fare and make the payment
- American Express® and Vistara reserve the right to extend, withdraw or terminate this offer without prior notice, without assigning any reasons and without any liability towards any person. Further, American Express® and Vistara reserve the right to add, amend or replace all or any of

the terms of this offer, whether similar to this offer or not, without prior notice and from time to time, without assigning any reasons.

- The offer is valid on INR transactions (transactions in Indian National Rupee) only and cards issued in India.
- In the event of any misuse or abuse of offer by the customer, American Express® reserves the right to deny the offer or Vistara reserves the right to cancel the booking.
- American Express® and Vistara shall not be liable for any losses or damages that may be suffered, by a customer, directly or indirectly, as a result of participating in the offer and/or by the use or non-use of the card.
- The decision of American Express® and Vistara with respect to all transactions under the offer shall be final and binding on the customer and any correspondence in this regard will not be entertained.
- By making the booking through the card during the promotion period, Customer (i) confirms that his/her participation in the offer is voluntary; (ii) unconditionally and irrevocable agrees to these terms and conditions; (iii) consents that all information provided by the customer may be shared by Vistara with its agents, representatives, service providers and employees, and may be used to send promotional information pertaining to Vistara to the customer, in future in Delhi.
- Vistara Terms & Conditions will also apply, will be confirmed at the time of booking.
- In case of any query, cardmember can reach out to American Express®'s customer care team or chat with us via Mobile app within 15 days from the date of transaction