



American Express® Terms and Conditions

- This offer is valid for all American Express Corporate Cards issued by American Express Banking Corp. in India.
- Cardmembers whose accounts are valid and in good standing.
- These offers are being made purely on a “best effort” basis. Card members are not bound in any manner to participate in these offers and any such participation is purely voluntary
- To receive these offers, purchase should be charged in full to the American Express Card. No cash alternative is available
- American Express Banking Corp. is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Card members under these offers. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Card member under these offers. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Card member agreement with the Card issuer
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in the state of Delhi only.
- This benefit is subject to partner Terms and Conditions.
- In the wake of COVID 19, while the merchants/service establishments may be maintaining all safety measures, we request you to ensure safety at your end as well. In no event shall American Express be held liable for any fallouts/illness or any concerns arising/occurring due to the cardmember choosing to order/avail services from the merchant/service establishment.

Punjab Grill Terms and Conditions

Promotional Offer

The restaurant will provide 15% off on total bill value for up to 10 guests inclusive of alcohol to American Express Corporate cardmembers.

Punjab Grill Terms and Conditions

- 1.1. The above offer is inclusive of alcoholic beverages.
- 1.2. There is no maximum capping discount for this offer.
- 1.3. This Offer is applicable for reservations/ bookings from 19th January 2023 – 18th January, 2024 (both days included)
- 1.4. Offer is restricted to maximum 10 guests per table reserved.
- 1.5. Discount is not applicable on the service charge and is only inclusive of food and alcohol bill.
- 1.6. American Express Corporate cardmembers can reserve the table by contacting the participating restaurant and can avail the offer by presenting their cards at the time of billing and calling out the offer
- 1.7. The offer cannot be clubbed with any other ongoing promotional offer.
- 1.8. Card Member needs to announce at the time of reservation and billing/checkout to get the offer.
- 1.9. The offer is applicable on the billed amount exclusive of taxes.
- 1.10. The offer would be valid on presentation and billing settlement done by a valid and eligible American Express cards only.
- 1.11. Only one card can be used to avail the offer per reservation. Offer is not applicable if the bill payment is split over more than 1 card.
- 1.12. A cardmember can avail the offer multiple times during the offer period.
- 1.13. Blackout dates apply: **14th Feb 2023 and 25th December 2023**
- 1.14. Table cannot be offered if the whole outlet is booked for some private event / party.
- 1.15. Table cannot be offered if there is a special performance in the outlet e.g. a ticketed musical performance.
- 1.16. Alcoholic beverage service is not allowed below 25 years of age.
- 1.17. Alcohol service not available at select Punjab Grill locations, mentioned below in (List of participating restaurants)

1.18. In case of any queries, Cardmember are requested to immediately contact **+919999923408** and email [**sorabh.rampal@lbf.co.in – please add**](mailto:sorabh.rampal@lbf.co.in)

1.19. The timeline for a response to a query-is 24 hrs.

- List of participating restaurants (next page) with first point of contact

2. Process

American Express Corporate cardmembers can reserve the table by contacting the participating restaurant and can avail the offer by presenting their cards at the time of billing and calling out the offer

• Restaurant	City	Address	Benefit
Punjab Grill -Palladium	Mumbai 9029589984 Pg.palladium@lbf.co.in	3rd Floor, Palladium Mall, Senapati Bapat Marg, Lower Parel Mumbai Maharashtra 400013 India	Mentioned in Marketing Schedule Promotional Offer Point 1& 2
Punjab Grill - Kala Ghoda	Mumbai 7400096123 Pg.kalaghoda@lbf.co.in	38, K Dubash Marg, Kala Ghoda, Fort Mumbai Maharashtra 400001 India	Mentioned in Marketing Schedule Promotional Offer Point 1& 2
Punjab Grill - Seawoods	Mumbai 9022411494 Pg.seawoods@lbf.co.in	Seawood Grand Central Mall, Seawoods Station Rd, Sector 40, Seawoods, Navi Mumbai, Maharashtra 400706	Mentioned in Marketing Schedule Promotional Offer
Punjab Grill - BKC	Mumbai 8850680451 Pg.bkc@lbf.co.in	G 5, The Capital, G Block, Bandra, Kurla Complex Mumbai Maharashtra 400098 India	Mentioned in Marketing Schedule Promotional Offer
Punjab Grill- Kurla Mumbai	Mumbai 9819993455 Pg.kurla@lbf.co.in	Pheonix Market City Mall, F81/82, 1st Floor, Opposite Hamleys, 15 LBS Marg, Kamani Junction, Kurla west Mumbai Maharashtra 400070 India	Mentioned in Marketing Schedule Promotional Offer Does not serve alcohol
Punjab Grill -PMC	Pune 7045790574 Pg.pmc@lbf.co.in	No.51/ , Level2, Phoenix Market City, Near Maruti Showroom Bus Stop, 52, Pune Nagar Road, Viman Nagar Pune Maharashtra 411014 India	Mentioned in Marketing Schedule Promotional Offer
Punjab Grill- Select City Saket	Delhi 8130595498 Pg.saket@lbf.co.in	S4, 2nd Floor, Select Citywalk Mall, Saket New Delhi Delhi 110017 India	Mentioned in Marketing Schedule Promotional Offer
Punjab Grill- Pacific Mall	Delhi 8130595525 Pg.pacific@lbf.co.in	Najafgarh Road, Level 3, Pacific Mall, Subhash Nagar New Delhi Delhi 110018 India	Mentioned in Marketing Schedule Promotional Offer
Punjab Grill – Khan Market	Delhi 9650776600 Pg.khanmkt@lbf.co.in	First Floor, 70-B, Khan Market New Delhi Delhi 110003 India	Mentioned in Marketing Schedule Promotional Offer Does not serve alcohol
Punjab Grill - Connaught Place- Opps Janpath Market	Delhi 9310020740 Pg.cp@lbf.co.in	78, Jan Path, Connaught Place New Delhi DELHI 110001 India	Mentioned in Marketing Schedule Promotional Offer
Punjab Grill	Delhi 8130620076 Pg.aerocity@lbf.co.in	Shop 3, Worldmark 1, Aerocity Access Rd, Aerocity, New Delhi, Delhi 110037	Mentioned in Marketing Schedule Promotional Offer
Punjab Grill- Ambience GGN	Gurgaon 8130595505 Pg.ambience@lbf.co.in	SN 319, 3rd Floor Ambience Mall, DLF Phase 3 Gurgaon Haryana 122002 India	Mentioned in Marketing Schedule Promotional Offer
Punjab Grill - Cyber Hub	Gurgaon 9999253742 Pg.cyberhub@lbf.co.in	DLF Tower 10th Rd Shop 19, Ground Floor, DLF Cyber City, Sector 24, Gurugram, Haryana 122002	Mentioned in Marketing Schedule Promotional Offer

Punjab Grill	Noida 8826505910 Pg.noida@lbf.co.in	401, 4th Floor, Starling Mall, Sector 104, Near Sector 110 Noida Uttarpradesh 201304 India	Mentioned in Marketing Schedule Promotional Offer Does not serve alcohol
Punjab Grill Orion Mall	Bangalore 8130746047 Pg.orion@lbf.co.in	Level 2, Orion Mall, Dr. Rajkumar Road Malleshwaram Bengaluru 560055 India	Mentioned in Marketing Schedule Promotional Offer Does not serve alcohol
Punjab Grill - Forum Shantiniketan	Bangalore 9599666272 Pg.shantiniketan@lbf.co.in	Whitefield Main Rd UGF, Forum Shantiniketan Mall, Bengaluru, Karnataka 560067	Mentioned in Marketing Schedule Promotional Offer. Does not serve alcohol
Punjab Grill- Mantri Mall	Bangalore 8217696265 Bbq.punjabgrill@lbf.co.in	Sampige Rd Unit T-1, Third Floor, Mantri Square Mall, Malleswara, Bengaluru, Karnataka 560003	Mentioned in Marketing Schedule Promotional Offer
Punjab Grill- PMC	Chennai 8882025826 Pg.chennai@lbf.co.in	142, Ground Floor, Phoenix Market City Velachery Main Road, Indira Gandhi Nagar Velachery, Chennai Tamil Nadu 600042 India	Mentioned in Marketing Schedule Promotional Offer Does not serve alcohol
Punjab Grill - Express Avenue	Chennai 8329002213 Pgea.chennai@lbf.co.in	Whites Rd Third Floor, Express Avenue, Royapettah, Chennai, Tamil Nadu 600002	Mentioned in Marketing Schedule Promotional Offer Does not serve alcohol
Punjab Grill - Lulu Mall	Kochi 8130599943 Pg.kochi@lbf.co.in	Shop No. 09, 2nd floor, Lulu Mall, National Highway 47, Nethaji Nagar, Edappally Kochi Kerala 682024 India	Mentioned in Marketing Schedule Promotional Offer Point 1 & 2 for Centurion and Platinum Does not serve alcohol

3. Escalation Point of contacts: GM of the Outlet

Contact Level	Time from receipt of customer request	Contact Number + Email	Committed TAT for partner to respond to Cardmember/ Amex
Level 1	Immediate to 24 hours	Restaurant contact for Table bookings/ reservations	24 hours
Level 2	24-48 hours	9999923408/ sorabh.rampall@lbf.co.in	24 hours
Level 3	>48 hours	Partner Lead	48 hours