



American Express® Terms and Conditions

- This offer is open to all American Express Corporate Cardmembers whose accounts are valid and in good standing. An American Express Cardmember ("Cardmember") for the purpose of this Offer means a person holding a Card issued by American Express Banking Corp. in India and / or Cards issued by a third party bearing the name or trademark or service mark or logo of American Express issued by American Express Banking Corp. in India.
- This program is being offered by the participating service establishment only and shall be valid for the period mentioned in the offer.
- The offer in this program will be fulfilled at the merchant's end only.
- This offer is being made purely on a "best effort" basis. The Cardmembers are not bound in any manner to participate in this offer and any such participation is purely voluntary.
- American Express is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Cardmembers under this offer. Any disputes with regards to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever regarding the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Cardmember under this offer. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice.
- Nothing expressed or implied in the program shall in any way waive or amend any of the Terms and Conditions of the existing Cardmember agreement with the Card issuer.
- To receive this offer, purchase should be charged in full to the American Express® Card. No cash alternative is available.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in the state of Delhi only.

Tamara Terms and Conditions

Offer Construct: Flat 15% discount on 2 nights and above stay packages at all properties of Tamara Leisure experiences (The Tamara at Coorg, The Tamara at Kodaikanal, O by Tamara at Trivandrum, 2 Lilac properties in Bangalore) and 10% discount on Food & Beverages and wellness and Spa therapies

- Offer Applicable At the above mentioned properties only.
- Validity: Offer period is 28 December 2022 to 31 March 2023 (both days included). This offer is valid for stays till 31st March 2023.
- This offer will not be applicable during the blackout dates. i.e., -31 Dec 2022, 01 Jan 2023-02 Jan 2023, 12 Jan 2023-15 Jan 2023, 26 Jan 2023 & 28 Jan 2023, 1 Oct 2023-5 Oct 2023, 21 Oct 2023-24 Oct 2023, 28 Oct 2023- 31 Oct 2023, 01 Nov 2023, 20 Dec 2023-31 Dec 2023, 1 Jan 2024-2 Jan 2024, 13 Jan 2024- 15 Jan 2024, 26 Jan 2024 & 28 Jan 2024 (these blackout dates are

applicable only for The Tamara Coorg and The Tamara Kodaikanal. There are no blackout dates for O by Tamara and Lilac properties)

- The offer is applicable on all room categories.
- Discount valid at F&B and spa applicable to CMs who book a stay at the property. Prior Reservation is mandatory
- There are no exclusions
- The discount is applicable exclusive of taxes
- This offer is only valid for the usage of American Express Card by the members including their family & friends and cannot be combined with any other offers.
- This offer is only valid for direct booking made through <https://tamaraleisureexperiences.com/>. This offer is not applicable for Travel Agents, Corporate Rates, MICE or Groups, OTA bookings and Direct Sales Bookings
- Cardmember has to select the property (The Tamara, Lilac or O by Tamara) and then proceed with the booking online.
- Cardmember has to apply the promocode TAMEX15 to avail the discount.
- Payment term is 100% advance.
- This discount applicable on F&B and wellness/spa has to be availed at the property while checking out.
- Any Cancellation under this program as per standard cancellation policy will attract deduction of 3% of payment gateway charges.
- There is no minimum transaction value required to avail the offer or maximum cap on the discount amount.
- Cardmembers can avail the offer multiple times during the offer period
- General resort T&C applied for the booking and cancellation.
- For any escalation regarding discounting/booking, cardmember must call The Tamara Helpline at 080 71077700/01 (9 am to 6 pm)
- Last Date to raise queries regarding the offer is 30th April 2023.