



Terms and Conditions:

GENERAL TERMS AND CONDITIONS

- American Express® Platinum Travel Credit Cardmembers can enjoy all the Card related benefits as long as their accounts (including all linked accounts) are in good standing
- The benefits under this programme are being made by American Express/Partners of American Express on a “best effort basis” and are subject to availability and Cardmembers must exercise due diligence in understanding specific terms that may be applicable to such benefits
- American Express is neither responsible nor guarantees the quality of the goods/services and nor is it liable for any defect or deficiency of goods or services so obtained/availed by Cardmember at the establishment
- American Express reserves the right to replace the partners offering the benefits on this Card without prior notice
- American Express and the partners reserve the right to change/withdraw the Terms and Conditions of any offer at any time without prior notice
- The benefits can be used only in conjunction with the American Express Platinum Travel Credit Card and cannot be combined with any other promotion or offer
- Any participation/availment of the benefits by Platinum Travel Credit Cardmember shall be purely voluntary
- These Terms and Conditions are to be read in conjunction with the Cardmember Terms and Conditions governing the usage of the Platinum Travel Credit Card and may be deemed as the Terms and Conditions governing the American Express Platinum Travel Credit Cardmembership
- Redeemed Membership Rewards/Vouchers are not exchangeable for other rewards, or refundable, replaceable, or transferable for cash or credit under any circumstances.

PRODUCT TERMS AND CONDITIONS

- The Membership Rewards Points on your American Express Platinum Travel Credit Card that have been accrued in any particular enrolment year and have not yet been redeemed can be carried over for up to three further enrolment years.
- Points not redeemed by the end of the third enrolment year will expire. For example, if your enrolment date is 15th Jan 2017, then the first enrolment year is 15th Jan 2017 to 14th Jan 2018. Any points earned in this enrolment year will expire on 15th Jan 2021.
- Beginning 22 January 2021, Milestone bonus membership rewards points (Spend Milestone of 1.9 Lacs and 4 Lacs) can be earned and redeemed on [Amex Travel Online portal](#) for booking domestic and International flights, hotels and transfers. These milestone bonus Membership reward points can be earned only once in a Cardmembership year.

PARTNER TERMS AND CONDITIONS

Taj, SeleQtions, and Vivanta hotels

- The Voucher is valid only for stays in India at Taj, SeleQtions, and Vivanta hotels, and its usage is subject to availability of rooms
- The voucher will have a validity of 360 days from the date of issuance by American Express
- Booking of stay using this voucher should be done within the validity period
- The Stay needs to be completed within the validity period
- Cardmember is required to book in advance by calling Taj Reservation Worldwide or via www.tajhotels.com , www.Seleqtionshotels.com , www.vivantahotels.com or email at reservations@ihcltata.com. At the time of making the reservation, the Cardmember will need to guarantee the booking amount by using the American Express® Platinum Travel Credit Card
- The Cardmember will have to specify at the time of booking that they are using Stay Voucher issued by American Express for booking
- The voucher can be adjusted against all Publicly Available Rates (including holiday packages & other promotional offers) booked directly on www.tajhotels.com , www.seleqtionshotels.com , www.vivantahotels.com or through Taj Reservations Worldwide via Email or Phone or directly with the hotels. The voucher cannot be used for bookings made on (1) discounted and closed user group rates such as Taj InnerCircle Members Special rates, American Express Card member rates, Marketing Alliances rates, Negotiated rates of Corporate companies, Friends and Family rates, and Employee rates (2) bookings made via travel websites or a third party, bookings made via tour operators and travel agents on their contracted rates, and travel-industry staff rates (3) bookings made for groups, conferences, weddings and events (4) bookings on airline staff and crew rates
- The voucher can be redeemed for spends towards room charges, food & beverage, spa and other services and applicable taxes billed to the room bill. Charges towards retail spends at third-party outlets, business center equipment hire, hired services from third party sources, or expenses of a personal nature for which a pay-out is raised such as buying medicines, repairs of personal items, etc. cannot be settled via this voucher.
- Standard hotel cancellation policy will apply
- Cardmember needs to present the voucher at the time of check-in
- The voucher is for a one time use only. If a customer uses the voucher partially, then the balance amount will be forfeited. The customer cannot claim cash or any other product in lieu of the balance amount
- This voucher cannot be used for standalone restaurant or spa spend or any other hotel service not billed to the room.

American Express Domestic Travel

- American Express Domestic Travel Vouchers are available in the denominations of Rs.500, Rs.1,000, Rs.2,000, Rs.4,000, Rs.5,000. These vouchers can only be redeemed for booking domestic hotels and domestic air travel through the website of the American Express Domestic Travel until 21 January 2021. Beginning 22 January 2021, American Express Domestic Travel eGift Cards can't be redeemed.

In case the American Express Domestic Travel eGift Card is not redeemed by 21 January 2021, American Express will cancel the eGift Card and reinstate the Membership Reward points against which the eGift Card was issued by 28 February 2021.

- These vouchers will have a validity of 6 months from the date of issuance by American Express
- Each voucher code will entitle the customer to a discount equal to the voucher face value, on the total fare of the booking (including applicable taxes, fees and surcharge {including but not limited to fuel surcharge and other taxes which the customer is liable to pay}). The remaining fare (including applicable taxes, fees and surcharge {including but not limited to fuel surcharge}) will have to be additionally paid by the Cardmember at the time of booking using an American Express Platinum Travel Credit Card
- All bookings done by Cardmembers using the Travel Vouchers will at all times be subject to the American Express Domestic Travel's General Terms and Conditions and which is present on the American Express Domestic Travel's website
- Voucher codes cannot be exchanged for cash or any other product
- The voucher is for single usage, which means that the reservation cannot be cancelled and the voucher cannot be revalidated
- If a customer uses the voucher partially, then the balance amount will be forfeited. The customer cannot claim cash or any other product in lieu of the balance amount
- If the voucher is lost, misplaced or stolen, no duplicate voucher shall be issued to the customer
- Once the voucher is delivered to the customer same cannot be exchanged or returned for vouchers of different denominations
- American Express reserves the right, at its sole discretion, to disqualify any individual suspected of fraud or any breach of these offer terms
- Any disputes arising out of and in connection with this programme shall be subject to the exclusive jurisdiction of the courts in the state of Delhi only
- American Express is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Cardmembers under this offer. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same

- Nothing expressed or implied in the programme shall in any way waive or amend any of the Terms and Conditions of the existing Cardmember agreement, Most Important Terms and Conditions and Membership Rewards Terms and Conditions with the Card issuer.

Beginning 22 January 2021, American Express Domestic Travel eGift Cards will not be available as a redemption option for Membership Rewards Points, and in its place you can use Membership Rewards points for booking your Domestic and International travel, hotels and transfers on [Amex Travel Online](#)

Airport Lounges

- The benefit is available only to the Primary/Basic Cardmember of American Express Platinum Travel Credit Card
- American Express Cardmembers can enjoy all the Card related benefits as long as their accounts (including all linked accounts) are in good standing
- The benefits under this programme are being made by American Express / Partners of American Express on a best effort basis and are subject to availability and Cardmembers must exercise due diligence in understanding specific terms that may be applicable to such benefits
- Programme is open only for Cardmembers carrying a same day ticket for airline travel that allows clearance through security for flight departure and access to the Lounge
- The access to lounges will be available on a first come first serve basis and subject to availability of space
- Charges need to be paid via American Express Platinum Travel Credit Card
- Applicable charges will be levied for any additional guest at an applicable walk-in rate which is at the discretion and policy of the respective lounge
- Respective lounges reserve the right to admission to the lounges and its premises and their respective rules shall be applicable to Cardmembers / guests
- Child Policy varies from lounge to lounge, it is at complete discretion of the lounge. Generally, above 2 years of age will be charged
- Platinum Travel customers will not get lounge access to American Express Proprietary Lounge
- Complimentary access at the lounge would be given upon successful authorization of INR 2.00 on the Amex EDC terminals placed at the lounge
- After 1 complimentary visit per quarter, the Cardmember needs to pay the defined discounted rate for each access

- The complimentary visit will not be carried forward
- Lounges can modify their lounge services, operational hours, rates without any prior intimation. All taxes are as on date and subject to modification without prior notice
- American Express is neither responsible nor guarantees the quality of the goods / services and nor is it liable for any defect or deficiency of goods or services so obtained/ availed by Cardmember at the establishment
- Any dispute with regard to the services availed at the lounge shall be directly taken up with the Lounge authorities and American Express Banking Corp. shall have no liability whatsoever in this regard
- American Express shall not be liable whatsoever for any loss / damage / claim that may arise out of use or non-use of any goods or services availed by the American Express Cardmember under this offer
- American Express and the partners reserve the right to change / withdraw the terms and conditions of any offer at any time without prior notice
- The benefits can be used only in conjunction with the American Express Credit Card and cannot be combined with any other promotion or offer
- Any participation / availment of the benefits by American Express Credit Cardmember shall be purely voluntary
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Cardmember agreement with the Card issuer
- These Terms and Conditions are to be read in conjunction with the Cardmember Terms and Conditions governing the usage of the American Express Credit Card and may be deemed as the terms and conditions governing the American Express Credit Card membership American Express Credit Card is only the mode of payment for the below services
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in the state of Delhi only
- The programme can be modified, amended, changed or revoked anytime by American Express and partner without prior intimation
- All applicable taxes are as on date and subject to modification without prior notice

American Express Banking Corp.