



## Terms and Conditions:

### GENERAL TERMS AND CONDITIONS

- American Express® Platinum Travel Credit Cardmembers can enjoy all the Card related benefits as long as their accounts (including all linked accounts) are in good standing
- The benefits under this programme are being made by American Express/Partners of American Express on a “best effort basis” and are subject to availability and Cardmembers must exercise due diligence in understanding specific terms that may be applicable to such benefits
- American Express is neither responsible nor guarantees the quality of the goods/services and nor is it liable for any defect or deficiency of goods or services so obtained/availed by Cardmember at the establishment
- American Express reserves the right to replace the partners offering the benefits on this Card without prior notice
- American Express and the partners reserve the right to change/withdraw the Terms and Conditions of any offer at any time without prior notice
- The benefits can be used only in conjunction with the American Express Platinum Travel Credit Card and cannot be combined with any other promotion or offer
- Any participation/availment of the benefits by Platinum Travel Credit Cardmember shall be purely voluntary
- These Terms and Conditions are to be read in conjunction with the Cardmember Terms and Conditions governing the usage of the Platinum Travel Credit Card and may be deemed as the Terms and Conditions governing the American Express Platinum Travel Credit Cardmembership
- Redeemed Membership Rewards/Vouchers are not exchangeable for other rewards, or refundable, replaceable, or transferable for cash or credit under any circumstances.

### PRODUCT TERMS AND CONDITIONS

- Beginning 3 May, 2022, the Membership Rewards Points that have been accrued onto your American Express Platinum Travel Credit Card will no longer expire till the card is active and in good standing . In the event of Card cancellation, initiated by either the Cardmember or American Express, the Membership Rewards Points will get forfeited within 30 days of the cancellation.
- Beginning 22 January 2021, Milestone bonus membership rewards points (Spend Milestone of 1.9 Lacs and 4 Lacs) can be earned and redeemed on Amex Travel Online portal for booking domestic and International flights, hotels and transfers. These milestone bonus Membership reward points can be earned only once in a Cardmembership year.

For Amex Travel Online Terms & Conditions, [click here](#)

### **MILESTONE BENEFIT TERMS AND CONDITIONS**

- Eligible spends do not include cash advances, express cash transaction, draft made from the account, balance transfer, fees and is net of any returns.
- Membership Rewards points received on spend milestones is a combination of threshold Membership Rewards points and Bonus Membership Rewards points. You will get your threshold Membership Rewards points once you achieve the spend milestones however, to claim your Bonus Membership Rewards points, reach out to us via chat through the Amex App or call the number at the back of your Card
- You will get 7,500 Threshold Membership Rewards® points as soon as you reach ₹1,90,000 spend milestone in membership year. To get 7,500 bonus Membership Rewards® points, please call the helpline number mentioned at the back of your Card.
- You will get additional 10,000 Threshold Membership Rewards® points as soon as you reach ₹4,00,000 spend milestone in membership year. To get additional 15,000 bonus Membership Rewards® points, please call the helpline number mentioned at the back of your Card. Year is defined as 12 months from the date of Card issuance/renewal.

### **PRIORITY PASS TERMS AND CONDITIONS**

- The Basic Cardmember visit would be charged as per the prevailing rates; currently US\$35 per person per visit.
- Any accompanying guests will be charged US\$35 per visit, which will be automatically charged on the Cardmember's American Express Platinum Travel Credit Card.
- For complete Terms and Conditions please refer to the Priority Pass form inside this pack or visit [www.prioritypass.com](http://www.prioritypass.com).

### **PARTNER TERMS AND CONDITIONS Taj, SeleQtions, and Vivanta hotels**

- The Voucher code will be sent to the Cardmember's registered email address with American Express within 30 days post the completion of the spend milestone. Please ensure your email address is updated with American Express. American Express is not responsible for bounced back emails due to incorrect registered email addresses.
- The Voucher is valid only for stays in India at Taj, SeleQtions, and Vivanta hotels, and its usage is subject to availability of rooms
- The voucher will have a validity of 360 days from the date of issuance by American Express and cannot be revalidated
- Booking of stay using this voucher should be done within the validity period
- The Stay needs to be completed within the validity period

- Cardmember is required to book in advance by calling Taj Reservation Worldwide or via [www.tajhotels.com](http://www.tajhotels.com) , [www.Seleqtionshotels.com](http://www.Seleqtionshotels.com) , [www.vivantahotels.com](http://www.vivantahotels.com) or email at [reservations@ihctata.com](mailto:reservations@ihctata.com). At the time of making the reservation, the Cardmember will need to guarantee the booking amount by using the American Express® Platinum Travel Credit Card • The Cardmember will have to specify at the time of booking that they are using Stay Voucher issued by American Express for booking
- The voucher can be adjusted against all Publicly Available Rates (including holiday packages & other promotional offers) booked directly on [www.tajhotels.com](http://www.tajhotels.com) , [www.Seleqtionshotels.com](http://www.Seleqtionshotels.com) , [www.vivantahotels.com](http://www.vivantahotels.com) or through Taj Reservations Worldwide via Email or Phone or directly with the hotels. The voucher cannot be used for bookings made on (1) discounted and closed user group rates such as Taj InnerCircle Members Special rates, American Express Card member rates, Marketing Alliances rates, Negotiated rates of Corporate companies, Friends and Family rates, and Employee rates (2) bookings made via travel websites or a third party, bookings made via tour operators and travel agents on their contracted rates, and travel-industry staff rates (3) bookings made for groups, conferences, weddings and events (4) bookings on airline staff and crew rates
- The voucher can be redeemed for spends towards room charges, food & beverage, spa and other services and applicable taxes billed to the room bill. Charges towards retail spends at third-party outlets, business center equipment hire, hired services from third party sources, or expenses of a personal nature for which a pay-out is raised such as buying medicines, repairs of personal items, etc. cannot be settled via this voucher.
- Standard hotel cancellation policy will apply
- Cardmember needs to present the voucher at the time of check-in
- The voucher is for a one time use only. If a customer uses the voucher partially, then the balance amount will be forfeited. The customer cannot claim cash or any other product in lieu of the balance amount
- This voucher cannot be used for standalone restaurant or spa spend or any other hotel service not billed to the room.

## **Airport Lounges**

- The benefit is available only to the Primary/Basic Cardmember of American Express Platinum Travel Credit Card
- American Express Cardmembers can enjoy all the Card related benefits as long as their accounts (including all linked accounts) are in good standing
- The benefits under this programme are being made by American Express / Partners of American Express on a best effort basis and are subject to availability and Cardmembers must exercise due diligence in understanding specific terms that may be applicable to such benefits

- Programme is open only for Cardmembers carrying a same day ticket for airline travel that allows clearance through security for flight departure and access to the Lounge
- The access to lounges will be available on a first come first serve basis and subject to availability of space
- Charges need to be paid via American Express Platinum Travel Credit Card
- Applicable charges will be levied for any additional guest at an applicable walk-in rate which is at the discretion and policy of the respective lounge
- Respective lounges reserve the right to admission to the lounges and its premises and their respective rules shall be applicable to Cardmembers / guests
- Child Policy varies from lounge to lounge, it is at complete discretion of the lounge. Generally, above 2 years of age will be charged
- Platinum Travel customers will not get lounge access to American Express Proprietary Lounge
- Complimentary access at the lounge would be given upon successful authorization of INR 2.00 on the Amex EDC terminals placed at the lounge
- After 2 complimentary visit per quarter, the Cardmember needs to pay the defined discounted rate for each access
- The complimentary visit will not be carried forward
- Lounges can modify their lounge services, operational hours, rates without any prior intimation. All taxes are as on date and subject to modification without prior notice
- American Express is neither responsible nor guarantees the quality of the goods / services and nor is it liable for any defect or deficiency of goods or services so obtained/ availed by Cardmember at the establishment
- Any dispute with regard to the services availed at the lounge shall be directly taken up with the Lounge authorities and American Express Banking Corp. shall have no liability whatsoever in this regard
- American Express shall not be liable whatsoever for any loss / damage / claim that may arise out of use or non-use of any goods or services availed by the American Express Cardmember under this offer
- American Express and the partners reserve the right to change / withdraw the terms and conditions of any offer at any time without prior notice
- The benefits can be used only in conjunction with the American Express Credit Card and cannot be combined with any other promotion or offer
- Any participation / availment of the benefits by American Express Credit Cardmember shall be purely voluntary

- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Cardmember agreement with the Card issuer
- These Terms and Conditions are to be read in conjunction with the Cardmember Terms and Conditions governing the usage of the American Express Credit Card and may be deemed as the terms and conditions governing the American Express Credit Card Membership American Express Credit Card is only the mode of payment for the below services
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in the state of Delhi only
- The programme can be modified, amended, changed or revoked anytime by American Express and partner without prior intimation
- All applicable taxes are as on date and subject to modification without prior notice American Express Banking Corp