



### **Redemption Process:**

- To redeem this Taj Experiences eGift Card, kindly make reservations through the Taj Reservation Worldwide (at 1800 111 825 for MTNL/BSNL landlines and +91-22-66011825 for alternative private networks) Or you can visit [www.tajhotels.com](http://www.tajhotels.com) or email to [reservations@tajhotels.com](mailto:reservations@tajhotels.com)

### **Terms and Conditions:**

- Taj Experiences eGift Cards will be valid only for stays at Taj, Vivanta and Gateway hotels in India, and its usage is subject to availability of rooms
- Taj Experiences eGift Card will have a validity of 180 days from the date of issuance by American Express
- Booking of stay using this eGift Card should be done within the validity period
- Stay needs to be completed within the validity period
- Cardmember is required to book in advance by calling Taj Reservation Worldwide or visit [www.tajhotels.com](http://www.tajhotels.com) or email at [reservations@tajhotels.com](mailto:reservations@tajhotels.com). At the time of making the reservation, the Cardmember will need to guarantee the booking amount by using the American Express® Platinum Travel Credit Card
- The Cardmember will have to specify at the time of booking that they are using American Express Taj Experiences eGift Cards for booking
- Taj Experiences eGift Cards can be adjusted against All Public Available Rates booked directly on [www.tajhotels.com](http://www.tajhotels.com) or through Taj Reservations Worldwide via Email or Phone (including holiday packages & other promotional offers) and exclude rates such as Corporate Rates, Marketing Alliances rates, Crew, Charters, Conferences or Group. In case of stay packages, the Taj Experiences eGift Card will be adjusted for the overall package price irrespective of the inclusions. However, any additional usage of the hotel amenities during the stay (F&B, Spa etc.) will not be adjustable on the eGift Card and will need to be settled separately. The taxes will have to be paid by the Customers on their own
- Standard IHCL cancellation policy will apply
- Cardmember need to present the Taj Experiences eGift Card at the time of check-in
- If a customer uses the Taj Experiences eGift Cards partially, then the balance amount will be forfeited. The customer cannot claim cash or any other product in lieu of the balance amount
- This Taj Experiences eGift Cards cannot be used for standalone F&B and other hotel amenities
- The Taj Experiences eGift Card is non-transferable.

If you have any queries, please contact Platinum Travel Desk Helpline: 1800-419-1255, 0124-2801444.