

AMERICAN EXPRESS COMPLAINT FORM

You may send the Complaint Form using any of the following methods:

Email: Manager-Customerservicesindia@aexp.com
Or Head-Customerservicesindia@aexp.com

Courier / Mail the form to: American Express Banking Corp. Cyber City, Tower C, DLF Bldg no. 8, Sector – 25,
DLF City Ph II, Gurgaon – 122002 (Haryana)

Cardmember name (As mentioned on the Card)

First Name: _____

Middle Name: _____

Last Name: _____

Last 4 digits of your American Express Card number: _____

Registered email ID with American Express: _____

Registered mobile number with American Express: _____

Complaint Details:

(Write complaint here)

Whether the above-mentioned matter has been reported to us through any other mode of communication:

(Share the details here)

Bank Details (The bank details will be used to credit a compensation, if any, becoming applicable on the Card account):

Account Holder Name: _____

Account Number: _____

IFSC Code: _____

Cardmember Signature: _____

Please allow us 3 working days (post receipt of the complaint) to review your complaint.

For details on our Grievance Redressal Policy and Procedures, please visit:

https://go.amex/grievance_redressal_policy