

## **American Express® Platinum Reserve<sup>SM</sup> Credit Card - Partner Terms and Conditions**

### **General Terms and Conditions**

- Platinum Reserve Credit Cardmembers can enjoy all the Card related benefits as long as their Accounts (including all linked Accounts) are in good standing.
- The benefits under this programme are being made by American Express/Partners of American Express on a “best effort basis” and are subject to availability and Cardmembers must exercise due diligence in understanding specific terms that may be applicable to such benefits.
- American Express is neither responsible nor guarantees the quality of the goods/services and nor is it liable for any defect or deficiency of goods or services so obtained/availed by Cardmember at the establishment.
- American Express and the partners reserve the right to change/withdraw the Terms and Conditions of any offer at any time without prior notice.
- The benefits can be used only in conjunction with the American Express Platinum Reserve Credit Card and cannot be combined with any other promotion or offer.
- Benefits associated with American Express Cards are subject to payment of annual/renewal fee and maybe withdrawn.
- Any participation/availment of the benefits by Platinum Reserve Credit Cardmember shall be purely voluntary.
- These Terms and Conditions are to be read in conjunction with the Cardmember Terms and Conditions governing the usage of the Platinum Reserve Credit Card and may be deemed as the Terms and Conditions governing the AmericanExpress Platinum Reserve Credit Cardmembership. American Express Platinum Reserve Credit Card is only the mode of payment for the below services. We do not take responsibility for the quality of service provided by the partner and are not liable for any direct, indirect, incidental, special, punitive, exemplary or consequential damages of any kind.

### **Pay with Points**

- Tickets can be booked on domestic airlines like Air India, Jet Airways/Jetlite/Jet Konnect and all leading international airlines (subject to availability at the time of booking).
- Any travel purchase made with Membership Rewards Points is non-transferable.
- Refunds, Charges and cancellations may be permitted subject to Terms and Conditions and any applicable fees set out by the airline.
- Time for refund will depend on the concerned airline’s policies.
- In case of refunds, the Membership Rewards Points used for booking are credited back to the Points balance of the Cardmember.
- Applicable cancellation Charges or change in itinerary Charges will be Charged to the Cardmember’s Card Account.
- Applicable taxes for all transactions under Pay with Points Programme will be charged to the Cardmember’s Card Account.

Bookings can be made only by the Basic Credit Cardmember and not by the Supplementary Cardmember.

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- American Express at its sole discretion may offer Points Pay Option for travel booking. Such payments will be Charged to the Card.
- Information supplied on the redemption of certain Rewards may be used by American Express or the travel partner for administrative and marketing purpose.
- All other standard Terms and Conditions of Membership Rewards Programme are applicable. For detailed Terms and Conditions, please refer to [americanexpress.co.in/membership-rewards](https://americanexpress.co.in/membership-rewards).

**Lounges Terms and Conditions:**

- The benefit is available to the Primary/Basic Cardmember of American Express Platinum Reserve<sup>SM</sup> Credit Card. An American Express Platinum Reserve Credit Cardmember for the purpose of this offer means a person holding an American Express Platinum Reserve Credit Card issued in India by American Express Banking Corp.
- This offer is open to American Express Platinum Reserve Cardmembers subject to payment of annual/renewal fee and whose accounts are valid and in good standing.
- The benefits under this programme are being made by American Express/Partners of American Express on a best effort basis and are subject to availability and Cardmembers must exercise due diligence in understanding specific terms that may be applicable to such benefits.
- Programme is open only for Cardmembers carrying a same day ticket for airline travel that allows clearance through security for flight departure and access to the Lounge.
- The access to lounges will be available on a first come first serve basis and subject to availability of space. Charges need to be paid via American Express Card.
- You can access the lounges by simply swiping your American Express Platinum Reserve Credit Card.
- Applicable charges will be levied for any additional guest at an applicable walk-in rate which is at the discretion and policy of the respective lounge.
- Respective lounges reserve the right to admission to the lounges and its premises and their respective rules shall be applicable to Card Members/guests.
- Child Policy varies from lounge to lounge, it is at complete discretion of the lounge. Generally, above 2 years of age will be charged.
- Complimentary access at the lounge would be given upon successful authorization of `2.00 on the Amex point of sale (POS) terminals placed at the lounges.
- The complimentary lounge access benefit is limited to 3 visits every calendar quarter.
- Post the 3rd complimentary visit in the quarter, the applicable discounted rate defined by lounges will be charged on the American Express Card.
- The lounge visits cannot be carried forward to the next calendar quarter.
- Lounges can modify their lounge services, operational hours, rates without any prior intimation.

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American Express is neither responsible nor guarantees the quality of the goods/services and nor is it liable for any defect or deficiency of goods or services so obtained/availed by Cardmember at the establishment.

- Any dispute with regard to the services availed at the lounge shall be directly taken up with the Lounge authorities and American Express Banking Corp. shall have no liability whatsoever in this regard.
- American Express shall not be liable whatsoever for any loss/damage/claim that may arise out of use or non-use of any goods or services availed by the American Express Cardmember under this offer.
- The benefits can be used only in conjunction with the American Express Credit Card and cannot be combined with any other promotion or offer.
- Any participation/availment of the benefits by American Express Credit Cardmember shall be purely voluntary.
- Nothing expressed or implied in the programme shall in any way waive or amend any of the Terms and Conditions of the existing Cardmember Agreement, Most Important Terms and Conditions and Membership Rewards Terms and Conditions with the Card issuer.
- These Terms and Conditions are to be read in conjunction with the Cardmember Terms and Conditions governing the usage of the American Express Credit Card and may be deemed as the Terms and Conditions governing the American Express Credit Cardmembership. American Express Credit Card is only the mode of payment for the below services.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in the state of Delhi only.
- The programme can be modified, amended, changed or revoked anytime by American Express and Partner without prior intimation.
- The charges posted on the American Express Card is subject to applicable taxes as defined by the Government of India. All applicable taxes are as on date and subject to modification without prior notice.
- Effective 1st September 2023, access to domestic “The Centurion® American Express Lounges” in Delhi and Mumbai on American Express Platinum Reserve Credit Card is being discontinued.

#### **Priority Pass™**

- The Basic Cardmember can enjoy up to 2 complimentary visits to International lounges per year using Priority Pass. A year is defined as the calendar year starting on January 1 and ending on December 31.
- Basic Cardmember exceeding the 2 complimentary visits would be charged as per the prevailing rates; currently US\$35 per person per visit.
- Any accompanying guests will be charged US\$35 per visit, which will be automatically charged on the Cardmember’s American Express Platinum Reserve Credit Card.

For complete Terms and Conditions please refer to the Priority Pass form inside this pack or visit [www.prioritypass.com](http://www.prioritypass.com).

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- This benefit is available on enrolment basis. Click [here](#) to enrol if not already enrolled.

#### **Monthly Spend Milestone e-Voucher Terms and Conditions**

- The e-Voucher Redemption must be completed in a single session
- E-voucher Promo Code will expire after 90 days from the date of issuance
- You are solely responsible for the safety and security of the e-voucher promo code. American Express is not responsible for any acts of omission or commission if e-voucher promo code is lost, stolen or used without permission.
- The e-voucher promo code can only be redeemed for an e-voucher of following brands: Tata CLiQ Luxury, BookMyShow, Shoppers Stop, Big Basket, PVR, MakeMyTrip • American Express reserves the right at any time without prior notice to add/ alter/ modify/ change the voucher brands available under this benefit.
- Validity of the e-voucher promo code cannot be extended.
- Vouchers issued to eligible Card Members will be governed by Terms & Conditions applicable for the usage and redemption as specified by respective brand/partner. The respective terms and conditions will be sent along with the vouchers upon redemption. • This is an enrollment-based benefit on your Platinum Reserve Credit Card
- Effective 1st May 2024, upon reaching spend milestone of ₹50,000 respectively in a Calendar month you
  - can avail voucher worth Rs. 1000 of any of the available brands (as mentioned above) • On successfully reaching the spend milestone, your unique promo code will be sent to you on your registered Email address before the last day of the next-to-next calendar month. Please ensure your email address is updated with us.
- For other details, please refer to <https://www.gyft.com/rewards/amex-platinumreserve/>
- This benefit is available on enrolment basis. Click [here](#) to enrol if not already enrolled.

#### **Steps to redeem vouchers:**

- Upon receiving the link and promo code, eligible Cardmembers need to visit the link within 90 days of receiving the promo code
- Enter the promo code (shared by American Express on your registered email ID) and your registered mobile number and click “Get OTP”
- Enter the OTP and click on “Submit”
- Select your choice of brand and enter delivery details
- Please verify that your delivery details are accurate, then click on “Redeem”
- You shall receive the selected brand e-Voucher on the email address and mobile number shared in the previous step

#### **Golf Programme Terms and Conditions**

- This programme should not be regarded as a Golf Club membership.

- Complimentary Green Fee is being provided by American Express to its Cardmembers and in no way should be construed as a Complimentary Green Fee from the respective Golf Club or the Service Provider.
- This facility/benefit is being facilitated to American Express Cardmembers through "Golftripz Greenedge Enterprises PVT LTD". (Golftripz) who represents a Service Provider and the bookings shall be processed through the Service Provider.
- Complimentary Golf Bookings need to be made through American Express Concierge Services. A voucher will be issued by American Express during confirmation that needs to be shown at the Golf Course at the time of tee off. You need to show your ID proof and American Express Card at the time of tee off. Cardmember should carry a valid ID proof as a part of the verification process.
- Complimentary tee off is subject to availability of tee off times and American Express slots with Partner Golf Clubs.
- Cardmembers can avail up to two (2) complimentary access to Golf courses every month for every Rs. 50,000 spends made using your Platinum Reserve Credit Card in the previous to previous calendar month

Eg. Spend at least Rs. 50,000 in a Jun'24 using your Platinum Reserve Credit Card, Onwards the First calendar date of next to next month i.e. Aug'24 book your Golf Round as per the applicable process.

- All Fresh Purchase Transactions net of Refunds/reversals shall be considered as part of eligible spends
- All Card account debits as part of Cash Withdrawals, EMI, Charges, Fees, Balance Transfer, Loan will not be part of eligible spends
- Only Green Fee is complimentary. The Cardmember needs to pay for the caddy, cart fee and any other Fee/Charges as applicable.
- Booking has to be made 10 calendar days in advance for a weekend game and 4 calendar days in advance for a weekday game.
- The Basic or any of the Supplementary Cardmembers can hold only one confirmed slot at any point of time.
- Cardmembers will not be permitted to introduce and entertain any guest on the premises of the club.
- The Cardmember will be enrolled (if not already enrolled) in the Golf programme on reaching the spend milestone.
- Cardmember must be in possession of a valid Handicap Certificate (Maximum Handicap: 24 for Men| 36 for Ladies) at the time of registration to avail the complimentary round of golf
- Club rules & local rules apply and subscribers to this programme should adhere to the same including but not limited to dress code, rules of play, producing valid Handicap Certificate and so on.
- Golf Courses will not be accessible on tournament days and other holidays closed for guests.

- In case of any cancellations from the Cardmembers after receiving a confirmation from the Golf Club, they will be Charged the normal Green Fee applicable at the Course.
- Cardmember can visit any of the Golf Clubs a maximum of two times a month. A Golf Game is equal to an 18 Hole Game only, any game played which exceeds 18 Holes will be chargeable.
- Please refer to the table and detailed Terms and Conditions below for further details.

| Booking Schedule                      |                           |                 |                               |                               |                               |                     |                            |          |
|---------------------------------------|---------------------------|-----------------|-------------------------------|-------------------------------|-------------------------------|---------------------|----------------------------|----------|
|                                       | Booking Request Timelines |                 | Confirmation Timelines        |                               | Tee Times Open to Cardmembers |                     | Minimum Flight Requirement |          |
|                                       | Weekends                  | Weekdays        | Weekends                      | Weekdays                      | Weekends                      | Weekdays            | Weekends                   | Weekdays |
| Glade One Golf Club                   | 10 Calendar Days          | 4 Calendar Days | 48 hours prior to the Tee Off | 48 hours prior to the Tee Off | 8:00 a.m. 1:00 p.m.           | 8:00 a.m. 1:00 p.m. | 1 Ball                     | 1 Ball   |
| Kensville Golf Club                   | 10 Calendar Days          | 4 Calendar Days | 48 hours prior to the Tee Off | 48 hours prior to the Tee Off | 8:00 a.m. 1:00 p.m.           | 8:00 a.m. 1:00 p.m. | 1 Ball                     | 1 Ball   |
| Gaekwad Baroda Golf Club              | 10 Calendar Days          | 4 Calendar Days | 48 hours prior to the Tee Off | 48 hours prior to the Tee Off | 8:00 a.m. 1:00 p.m.           | 8:00 a.m. 1:00 p.m. | 1 Ball                     | 1 Ball   |
| ZionHillsGolf Club                    | 10 Calendar Days          | 4 Calendar Days | 48 hours prior to the Tee Off | 48 hours prior to the Tee Off | 8:00 a.m. 1:00 p.m.           | 8:00 a.m. 1:00 p.m. | 1 Ball                     | 1 Ball   |
| Prestige Golfshire Club               | 10 Calendar Days          | 4 Calendar Days | 48 hours prior to the Tee Off | 48 hours prior to the Tee Off | 8:00 a.m. 1:00 p.m.           | 8:00 a.m. 1:00 p.m. | 1 Ball                     | 1 Ball   |
| Panchkula Golf Club                   | 10 Calendar Days          | 4 Calendar Days | 48 hours prior to the Tee Off | 48 hours prior to the Tee Off | 8:00 a.m. 1:00 p.m.           | 8:00 a.m. 1:00 p.m. | 1 Ball                     | 1 Ball   |
| Madras Gymkhana Club {For Indians}    | 10 Calendar Days          | 4 Calendar Days | 48 hours prior to the Tee Off | 48 hours prior to the Tee Off | 8:00 a.m. 1:00 p.m.           | 8:00 a.m. 1:00 p.m. | 1 Ball                     | 1 Ball   |
| Madras Gymkhana Club (For Foreigners) | 10 Calendar Days          | 4 Calendar Days | 48 hours prior to the Tee Off | 48 hours prior to the Tee Off | 8:00 a.m. 1:00 p.m.           | 8:00 a.m. 1:00 p.m. | 1 Ball                     | 1 Ball   |
| CIAL Golf & Country Club              | 10 Calendar Days          | 4 Calendar Days | 48 hours prior to the Tee Off | 48 hours prior to the Tee Off | 8:00 a.m. 1:00 p.m.           | 8:00 a.m. 1:00 p.m. | 1 Ball                     | 1 Ball   |
| Golden Greens Golf Club               | 10 Calendar Days          | 4 Calendar Days | 48 hours prior to the Tee Off | 48 hours prior to the Tee Off | 8:00 a.m. 1:00 p.m.           | 8:00 a.m. 1:00 p.m. | 1 Ball                     | 1 Ball   |
| The Lalit Goa Golf Greens             | 10 Calendar Days          | 4 Calendar Days | 48 hours prior to the Tee Off | 48 hours prior to the Tee Off | 8:00 a.m. 1:00 p.m.           | 8:00 a.m. 1:00 p.m. | 1 Ball                     | 1 Ball   |
| Gulmarg Golf Club                     | 10 Calendar Days          | 4 Calendar Days | 48 hours prior to the Tee Off | 48 hours prior to the Tee Off | 8:00 a.m. 1:00 p.m.           | 8:00 a.m. 1:00 p.m. | 1 Ball                     | 1 Ball   |
| Boulder Hills Golf Club               | 10 Calendar Days          | 4 Calendar Days | 48 hours prior to the Tee Off | 48 hours prior to the Tee Off | 8:00 a.m. 1:00 p.m.           | 8:00 a.m. 1:00 p.m. | 1 Ball                     | 1 Ball   |
| Royal Jaipur Golf Club                | 10 Calendar Days          | 4 Calendar Days | 48 hours prior to the Tee Off | 48 hours prior to the Tee Off | 8:00 a.m. 1:00 p.m.           | 8:00 a.m. 1:00 p.m. | 1 Ball                     | 1 Ball   |

|                           |                  |                 |                               |                               |                     |                     |        |        |
|---------------------------|------------------|-----------------|-------------------------------|-------------------------------|---------------------|---------------------|--------|--------|
| Kaziranga Golf Club       | 10 Calendar Days | 4 Calendar Days | 48 hours prior to the Tee Off | 48 hours prior to the Tee Off | 8:00 a.m. 1:00 p.m. | 8:00 a.m. 1:00 p.m. | 1 Ball | 1 Ball |
| Kodaikanal Golf Club      | 10 Calendar Days | 4 Calendar Days | 48 hours prior to the Tee Off | 48 hours prior to the Tee Off | 8:00 a.m. 1:00 p.m. | 8:00 a.m. 1:00 p.m. | 1 Ball | 1 Ball |
| Poona Golf Club           | 10 Calendar Days | 4 Calendar Days | 48 hours prior to the Tee Off | 48 hours prior to the Tee Off | 8:00 a.m. 1:00 p.m. | 8:00 a.m. 1:00 p.m. | 1 Ball | 1 Ball |
| East Point Golf Club      | 10 Calendar Days | 4 Calendar Days | 48 hours prior to the Tee Off | 48 hours prior to the Tee Off | 8:00 a.m. 1:00 p.m. | 8:00 a.m. 1:00 p.m. | 1 Ball | 1 Ball |
| Tollygunge Club           | 10 Calendar Days | 4 Calendar Days | 48 hours prior to the Tee Off | 48 hours prior to the Tee Off | 8:00 a.m. 1:00 p.m. | 8:00 a.m. 1:00 p.m. | 1 Ball | 1 Ball |
| KarmaLakeLands            | 10 Calendar Days | 4 Calendar Days | 48 hours prior to the Tee Off | 48 hours prior to the Tee Off | 8:00 a.m. 1:00 p.m. | 8:00 a.m. 1:00 p.m. | 1 Ball | 1 Ball |
| Manesar Golf Club         | 10 Calendar Days | 4 Calendar Days | 48 hours prior to the Tee Off | 48 hours prior to the Tee Off | 8:00 a.m. 1:00 p.m. | 8:00 a.m. 1:00 p.m. | 1 Ball | 1 Ball |
| Clover Greens             | 10 Calendar Days | 4 Calendar Days | 48 hours prior to the Tee Off | 48 hours prior to the Tee Off | 8:00 a.m. 1:00 p.m. | 8:00 a.m. 1:00 p.m. | 1 Ball | 1 Ball |
| Jamshedpur Golf Club      | 10 Calendar Days | 4 Calendar Days | 48 hours prior to the Tee Off | 48 hours prior to the Tee Off | 8:00 a.m. 1:00 p.m. | 8:00 a.m. 1:00 p.m. | 1 Ball | 1 Ball |
| Gulmohar Greens Golf Club | 10 Calendar Days | 4 Calendar Days | 48 hours prior to the Tee Off | 48 hours prior to the Tee Off | 8:00 a.m. 1:00 p.m. | 8:00 a.m. 1:00 p.m. | 1 Ball | 1 Ball |
| Rambagh Golf Club         | 10 Calendar Days | 4 Calendar Days | 48 hours prior to the Tee Off | 48 hours prior to the Tee Off | 8:00 a.m. 1:00 p.m. | 8:00 a.m. 1:00 p.m. | 1 Ball | 1 Ball |
| ITC Golf Club             | 10 Calendar Days | 4 Calendar Days | 48 hours prior to the Tee Off | 48 hours prior to the Tee Off | 8:00 a.m. 1:00 p.m. | 8:00 a.m. 1:00 p.m. | 1 Ball | 1 Ball |
| BPGC Golf Club            | 10 Calendar Days | 4 Calendar Days | 48 hours prior to the Tee Off | 48 hours prior to the Tee Off | 8:00 a.m. 1:00 p.m. | 8:00 a.m. 1:00 p.m. | 1 Ball | 1 Ball |
| Eagleton Golf Club        | 10 Calendar Days | 4 Calendar Days | 48 hours prior to the Tee Off | 48 hours prior to the Tee Off | 8:00 a.m. 1:00 p.m. | 8:00 a.m. 1:00 p.m. | 1 Ball | 1 Ball |
| TNGF                      | 10 Calendar Days | 4 Calendar Days | 48 hours prior to the Tee Off | 48 hours prior to the Tee Off | 8:00 a.m. 1:00 p.m. | 8:00 a.m. 1:00 p.m. | 1 Ball | 1 Ball |
| Jaypee Green              | 10 Calendar Days | 4 Calendar Days | 48 hours prior to the Tee Off | 48 hours prior to the Tee Off | 8:00 a.m. 1:00 p.m. | 8:00 a.m. 1:00 p.m. | 1 Ball | 1 Ball |

### Detailed Terms and Conditions

- This facility/benefit is being facilitated to American Express Cardmembers through “Golftripz(Greenedge Enterprises PVT LTD) ” (Golftripz) who represents a Service Provider and the bookings shall be processed through the Service Provider.  
The Golf Clubs reserve all rights to slot in golfers to fill any vacant slots in flights without having to inform the golfers who have already made their tee time booking during weekdays or weekends.
- The Golf Clubs reserve all rights to slot in golfers to fill any vacant slots in flights without having to inform the golfers who have already made their tee time booking during weekdays or weekends.
- Minimum flight requirement for weekends as ascertained by the Golf Clubs needs to be fulfilled by golfers.
- All Golf Courses reserve the right to reject any golfer or restrict their play.
- Golfers are subject to Golf Club’s rules on minimum handicap requirements, producing valid Handicap Certificates and any other requirements. The Golf Club reserves the right to reject/restrict play in event of not fulfilling these requirements.
- Whether on weekdays or weekends (or public holidays), tee times provided for single or 2 golfers are indicative as the Golf Course reserves the right to hold them up for a period of time (not beyond reasonable limits) to team the golfer(s) up with other golfers to optimize pace of play on the course as per the course policy or otherwise.

- Golfers participating in this programme shall be allowed to play with members of the club or any other Green Fee-paying guests and use the benefits of this programme, provided that a confirmed golf booking is held by the other players.
- Golf Clubs will not entertain any correspondence/enquiries and/or attempts for bookings directly from the participating golfers and Golf Clubs will not respond directly to any such enquiries.
- Access to the Golf Clubs cannot be used by the participating golfers in conjunction with any other promotional golf programme or to participate in any private event, tournament or any other special golf day arrangement.
- This golf programme is valid for Golf Course access only to individual golfers and is not valid for any Group Bookings.
- Access to the Golf Club is only limited to the services mentioned in the vouchers and the golfers participating in this programme or their guests may not have access to the other facilities such as restaurant, swimming pool, gymnasium, driving range at the Golf Club.
- American Express or the Service Provider is not responsible in any way for the quality and availability of the service provided by the Golf Courses.
- American Express or the Service Provider is not responsible for or liable for any action, claims, demands, losses, damages, cost, charges and expenses which the client may suffer, sustain or incur 6/24/2022 AXP Internal 12 including but not limited to changes or cancellations of the services provided under this programme.
- American Express or the Service Provider shall not be considered liable or in default of providing the golf services if such performance is prevented by adverse conditions, which are beyond its control.
- American Express and their partners and agents, employees, directors, officers, representatives, shareholders, host Golf Clubs and other suppliers of goods and services accept no liability from any and all claims for damages for death, personal injury or property damage which the golfer, his/he personal representatives, heirs, next-of-kin, assigns and insurers may have, or which may hereafter accrue, as a result of using the services provided in this programme.
- Cardmember can visit any of the Golf Clubs a maximum of two times a month
- Golfers of this programme will be solely responsible for any damage to the Golf Course/property and will so be solely responsible for their behavior on the Golf Course.
- [Click here to check the list](#) of participating Golf Courses (Complimentary) in India

For bookings, enquiries and a complete listing of participating clubs and respective rates, please call Platinum Assist at 1800-1801-030/1800-419-1030. (Toll-free from MTNL, BSNL landlines) or Gurgaon: 0124-280 1030.

#### **Golf Lessons Terms and Conditions:**

- This programme should not be regarded as a Golf Club membership
- [Click here to check the list](#) of participating Golf Courses for Golf lessons at Discounted Golf Lessons are being provided by American Express to its Cardmembers and in no way should be construed as an offer from the respective Golf Club/Learning Centre or the Service Provider.
- This facility/benefit is being facilitated to American Express Cardmembers through "Golftripz Greenedge Enterprises PVT LTD." (Golftripz) who represents a Service provider and the bookings shall be processed through the Service provider.



- Golf Lesson Bookings need to be made through American Express Concierge Services. An email confirmation will be sent by American Express during confirmation that needs to be shown at the Golf Course/Learning Centre at the time of the lesson. You need to show your ID proof and American Express Card at the time of registration. Cardmember should carry a valid ID Proof as a part of the verification process.
- All Charges for Golf Lessons need to be borne by the Cardmember. The payment needs to be made in advance to confirm the bookings for Golf Lessons.
- Golf Lessons are subject to availability of lesson slots & American Express slots with Partner Golf Clubs.
- The Cardmember needs to pay directly for any other Fee/Charges as applicable.
- Booking has to be made at least 4-10 calendar days in advance for a weekend/weekday Golf Lesson.
- Any bookings made by the Cardmember can be cancelled, subject to at least 72 hours given to Service Provider before Golf Lesson date. No refund (if applicable) shall be provided in case the cancellation request is placed within 72 hours. Cardmembers will not be permitted to introduce and entertain any guest on the premises of the Club/Learning Centre.
- Club rules & local rules apply and subscribers to this programme should adhere to the same including but not limited to dress code, rules of play, etiquette and so on.
- Golf Courses will not be accessible on tournament days and other holidays.
- All Golf Lesson slots should be booked in advance through the American Express Concierge Service. No walk-ins or direct payment to Golf Clubs are allowed in this programme.
- Golf Clubs/Learning Facilities will not entertain any correspondence/enquiries and/or attempts for bookings directly from the participating persons and Golf Clubs will not respond directly to any such enquiries.
- Service Provider reserves the right to confirm/book alternative Golf Pros/Golf Clubs/Learning Academies due to various reasons such as the first preferred choice no longer being available due to constant & real time changes in availability of Pros and slots. All bookings are subject to availability at the time of confirmation with the Golf Club/ Learning Facility.
- No refunds are possible after the Golf Lesson has been confirmed and payment made to the Golf Club/Learning Facility.
- Service Provider is not responsible in anyway for the quality and availability of the service provided by the Golf Club/Learning Facility.
- Cardmember will only have access to the Golf Club/Learning Facility during the Golf Lesson. Access to the other facilities in the club such as the Golf Course, driving range, putting/chipping greens, practice areas, restaurants, restrooms, swimming pool etc. will be restricted and will be subject to the rules and regulations of each Golf Course. The usage of these facilities will be Charged to the Cardmember directly by Golf Courses respectively at the rates applicable to regular members/visitors of the club.
- All Golf Courses/Learning Centers reserve the right to reject any visitor or restrict their entry.
- Access to the Golf Clubs/Learning Facility cannot be used by the participating Cardmembers or their guests in conjunction with any other promotional golf programme or to participate in any private event, golf clinic or any other special golf day arrangement.
- This Golf Learning Programme is valid for Golf Course access only to individual golfers and is not valid for any Group Bookings. 6/24/2022 AXP Internal 16
- Golf Club/Golf Learning Facility Terms and Conditions will apply and any change in their Terms and Conditions will be communicated accordingly.
- If entry fee to Learning Facility, balls & equipment are not included in the lesson fees, then these Charges need to be paid directly at the Golf Club before the start of the lesson.
- Golf Clubs/Golf Learning Facilities will Charge additionally for extra balls, equipment, access to practice areas if the Cardmember utilizes the facility for more than the stipulated lesson time period.

- Golf Clubs/Learning Facility may at anytime change the inclusions for the Golf Lessons and any additional services need to be paid for directly to the Golf Club.
- The list of Golf Clubs/Learning Facilities included in the programme are subject to change.
- The prices for the Golf Lessons are subject to change and will be communicated at the time of confirming a booking.
- Golf Lessons at the various Golf Clubs/Learning Facilities will be undertaken by certified Teaching Pros.
- Cardmembers cannot demand for a specific Golf Pro. The Golf Pros are assigned directly by the Service Provider based on the programme conditions and availability of Pros at the Golf Club/Academy.
- Golf Clubs/Learning Facilities may discontinue access for Golf Lessons to their facility for Cardmembers.
- The Cardmembers will be solely liable for any violations by them of any local rules/policies of the Golf Clubs. The Service Provider/American Express will not be held liable for any such violations. The Cardmembers will be solely responsible for any damage to the Golf Course/property/equipment/practice areas/etc
- The Service Provider/American Express are not responsible for/or liable for any action, claims, demands, losses, damages, cost, Charges and expenses which the Cardmember/guest may suffer, sustain or incur including but not limited to changes or cancellations of the services provided under this programme.
- Service Provider/American Express and their partners and agents, employees, directors, officers, representatives, shareholders, host Golf Clubs and other suppliers of goods and services accept no liability from any and all claims for damages for death, personal injury or property damage which the golfer, his/her personal representatives, heirs, next-of-kin, assigns and insurers may have, or which may hereafter accrue, as a result of using the services provided in this programme.
- Relevant Terms and Conditions including the above which pertain to the Cardmember under this programme will be listed in the e-voucher.

### **Taj Epicure Programme**

- This offer is only available to the American Express Platinum Reserve Basic Cardmember on enrollment.
- Cardmembers will be required to fill the Taj Epicure Enrollment Form and send it to American Express to get enrolled in the Taj Epicure Programme.
- The offers cannot be clubbed in conjunction with any other offer that may be available to the Cardmember under any other scheme, or any other programme offered by The Indian Hotels Company Limited.
- The Epicure membership offered to Cardmembers through American Express does not include the complimentary room night.
- The features/benefits of the Epicure membership availed as part of American Express offer may differ from the features/benefits of the Epicure membership as availed directly through IHCL, or via other channels.
- Enrolment into Epicure including the dispatch of the Epicure welcome kit may take up to 4-5 weeks.
- Cardmembers shall continue to enjoy the privileges of Taj Epicure Card as long as they continue to hold the American Express Platinum Reserve Credit Card.

- The terms and conditions of Taj Epicure (available at <https://www.tajhotels.com/enin/epicure-amex-platinum/>) will apply.
- To view your e-vouchers, please login via the link. Enrolment into Epicure including the dispatch of the Epicure welcome kit may take up to 4-5 weeks. Meanwhile, your membership Card and the e-vouchers associated with your membership can be accessed digitally via your membership account (login details included in the welcome email received on your registered email ID).
- Starting from November 1, 2023, Card members enrolling into Taj Epicure Plus will receive the updated benefits. Already enrolled Cardmembers will retain their current membership benefits\* until their membership is up for renewal. Memberships renewed after November 1, 2023, will be automatically updated to Epicure Plus, and a new Epicure card will be sent with the updated benefits.
- \*The benefit of "20% discount on food & beverage at Banquets (at participating hotels for up to 30 persons)" has been withdrawn effective 30 June'23 and is no longer available.
- This benefit is available on enrolment basis. Click [here](#) to enrol if not already enrolled.
- Please refer below table for existing & updated benefits on your membership –

| Benefits   | Existing Epicure Benefits | Updated Epicure Plus Benefits |
|--|---------------------------|-------------------------------|
| Savings on Dine-in & Takeaway  | 25%                       | 25%                           |
| Savings on Qmin Food deliveries  | 20%                       | 25%                           |
| Savings on Salon & Spa Treatments at Jiva Spas   | 20%                       | 20%                           |
| Complimentary Celebration cake in member's Birthday Month 1/2kg  | No                        | Yes                           |
| 20% Discount on Room/Suite Stay for Unlimited Consecutive Nights   | To be used once           | To be used twice              |
| 20% Discount on Best Available Rate for Room/Suite Stay at Taj Palaces   | To be used once           | To be used twice              |
| 20% Discount on Best Available Rate for Room/Suite Stay at Taj Safaris   | To be used once           | To be used once               |
| One-time access to the pool, with set Lunch & Wine at a special price of INR 3000+taxes pp upto 04 pax (Can be availed by non-residents as well. Available at select hotels) | No                        | Yes                           |
| Happy hours4 (1:1) at Taj Club at Taj Hotels (at select Taj Hotels)  | No                        | Yes                           |
| 20% discount on Banquets for up to 30 people   | Yes                       | To be used twice              |
|  |                           | No                            |

### EazyDiner Terms and Conditions

- The offer is open to American Express Card members holding American Express Platinum Reserve<sup>SM</sup> CreditCard and whose accounts are valid and in good standing. An American Express Platinum Reserve<sup>SM</sup> CreditCard. ("Card member") for the purpose of this offer means a person holding a Platinum Reserve Card in India, issued in India by American Express<sup>®</sup> ("CARD")
- These offers are being made purely on a "best effort" basis.
- Card members are not bound in any manner to participate in these offers and any such participation is purely voluntary.
- To receive these offers, purchase should be charged in full to the American Express Platinum Reserve Card.
- No cash alternative is available. American Express Banking Corp. is neither responsible for

- availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Card members under these offers.
- Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Card member under these offers.
- American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice.
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Card member agreement with the Card issuer.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts of Delhi only.
- This benefit is available on enrolment basis. Click [here](#) to enrol if not already enrolled (On clicking, you will be redirected to a third party website.).

#### **EazyDiner Prime Terms and Conditions for Eating out**

- This is a prepaid membership and valid only for Basic cardmembers.
- The membership is Complimentary for American Express Platinum Reserve<sup>SM</sup> CreditCard.
- The offer period is valid until 30<sup>th</sup> November 2026.
- The EazyDiner Prime membership is for a period of twelve (12) months from the date of enrolment. Effective May 1st'2023 due to a policy change, cardmembers will need to renew their membership each year.
- A Card Member has to enroll in EazyDiner prime membership on or before offer last date i.e. 30<sup>th</sup> November 2026. In case a cardmember has already taken EazyDiner prime membership before enrolling under this benefit, his/her EazyDiner prime membership will be automatically provided under this benefit for next year provided Card Member holds an active eligible American Express card.
- The restaurants providing 25- 50% discounts are dynamic as EazyDiner constantly improve the product, hence the offers at restaurants may change without any prior notice. In case there are any concerns, please call the EazyDiner Prime hotline at 786 100 4400. Further, restaurants discount as applicable shall be mentioned on the restaurant page on EazyDiner mobile app or website. All 1+1 deals are valid for a minimum of 2 guests and indicate a 50% discount on your meal. In case of 3 guests, 2 guests will be charged, and 1 guest will be complimentary.
- Please inform the restaurant upon your arrival on the reservation made and the offer as applicable.
- EazyDiner shall not be liable for the experience at the partner restaurant as they are assisting in fulfilling the reservations with special offers only.

- EazyDiner shall not be liable if any restaurant has temporarily or permanently shuts down its operations. In case there are any concerns, please call the EazyDiner Prime hotline at 786 100 4400.
- Only one subscription can be used for a single reservation.
- Cashback issued by EazyDiner at the time of subscription have a validity 6 months from the date of issue. Usage of the cashback will be based on EazyDiner wallet terms and condition. EazyDiner Prime members will receive the cashback in the EazyDiner Prime subscription confirmation email which will be sent within 24 hours of registering for EazyDiner Prime.
- While people under the age of 18 can use the services of EazyDiner, they must do so under the guidance of their parents and/ or legal guardians.
- Contact particulars incase of any queries:
  - a American Express° Platinum Reserve Card: EazyDiner Prime hotline at 786 100 4400

### **EazyDiner Prime Terms and Conditions for Takeaway**

- The takeaway offers as applicable will be valid only for customers who will make a transaction from EazyDiner app or website under the section of takeaway/delivery.
- There is no maximum cap on the offer, however 2 discounted transactions per restaurant are allowed in a single day.
- Order once placed cannot be canceled unless the restaurant cancels the order from their end.
- Money will be refunded to the card account within at-least 15 days in case of restaurant canceling the order.
- Customers need to self-pickup from the selected restaurant's address incase of takeaway order.
- The order will be delivered to the mentioned address of the customer in case of delivery.
- The menu prices, restaurant delivery charges and the convenience fee is subjected to change without any prior notice.

### **ALL Accor+ Explorer Membership Programme**

- This membership is only available to the American Express Platinum Reserve Basic Cardmember on enrollment.
- Cardmembers will be required to fill the ALL Accor+ Explorer Enrollment Form available on the American Express website to get enrolled in the ALL Accor+ Explorer Membership Programme.
- Enrolment into ALL Accor+ Explorer including the dispatch of the ALL Accor+ Explorer digital welcome kit may take up to 4-5 weeks from the date of enrolment.
- The offers cannot be clubbed in conjunction with any other offer that may be available to the Cardmember under any other scheme, or any other programme offered by Accor group.
- The features/benefits of the ALL Accor+ Explorer membership availed as part of American Express offer may differ from the features/benefits of the ALL Accor+ Explorer membership as availed directly through Accor, or via other channels.

- Cardmembers shall continue to enjoy the privileges of ALL Accor+ Explorer membership as long as they continue to hold the American Express Platinum Reserve Credit Card.
- Multiple ALL Accor+ Explorer memberships cannot be linked to a single email address. If a member already holds an active ALL Accor+ Explorer membership, the card member will need to **Wait for the current membership to expire** before applying for a new one.
- The terms and conditions of ALL Accor+ Explorer

(available at <https://www.accorplus.com/in/amex-platinum-reserve/> ) will apply.

- This benefit is available on enrolment basis. Click [here](#) to enrol if not already enrolled.
- Cardmembers already enrolled for Taj Epicure Plus till April 30, 2024 will automatically be enrolled for ALL Accor+ Explorer, the membership details will be shared on the registered email address within 30 business days
- Please refer to the below table for existing & updated benefits on your membership-

| Benefits                                      | Accor Plus membership<br>Valid until 30 September 2025   | ALL Accor+ Explorer membership<br>Valid from 1 October 2025  |
|---|--|--|
| Dining Discount                               | Up to 50% off on dining in Asia Pacific. Available at 1,400+ hotel restaurants in 20 countries.<br><br>15% discount on drinks in Asia. | 30% discount on dining in Asia Pacific. Available for table of up to 10 diners, at 1,600+ restaurants across Asia Pacific.<br><br>15% discount on drinks in Asia Pacific. Available at 1,600+ restaurants and 1,200+ bars across Asia Pacific. |
| Stay Benefit                                  | 10% off on hotel stays in Asia Pacific.  | 15% off round the year on stays in more than 30 brands and 4,500+ hotels around the world.   |
|   | Up to 50% off on Red Hot Rooms in Asia Pacific.  | Up to 50% off on Red Hot Rooms in Asia Pacific.  |
| Silver status with 20 ALL Accor Status Nights | Get Elite status in ALL – Accor’s loyalty program – plus 20 bonus Status Nights to reach or keep your next level faster.               | ALL Accor status at Accor hotels worldwide. Bonus 20 Status Nights each year of your membership.   |
| Exclusive dining and accommodation vouchers   | <a href="#">See voucher details</a> . On clicking, you will be redirected to a third-party website.                                    | <a href="#">See voucher details</a> . On clicking, you will be redirected to a third-party website.  |

#### Exclusive Vouchers

- The exclusive vouchers provided to the Epicure Program members at the time of enrolment shall be valid till the date mentioned on every individual voucher. The vouchers are valid at

select hotels in India only. The applicability and detailed terms and conditions are mentioned on each voucher.

- The member/bearer, as per the individual voucher usage rules, must call Reservations 24x7 or individual Hotel Reservation Office, in case of room stay, or the participating establishment directly, in case of other benefits, to check on the applicability and availability of the voucher and to subsequently make a reservation to redeem the voucher.

#### **Purchase Protection**

- Claim to be intimated within 30 days of date of loss to ICICI Lombard by customer on 18002666.
- The Insurance Company will cover items that the Cardholder has purchased with Credit Card, from loss due to burglary or damages due to fire, earthquake, flood, storm, cyclone, etc. within 60 days of purchase.
- Cover valid for purchases made by American Express Platinum Reserve Credit Card only.
- Cover is valid for 60 days from the date of purchase
- Cover for the residential address of the Cardholder as per records of the policy holder only.
- This offer is only applicable in India.
- AEBC is the holder of Non-Life Group Insurance coverage, provided by ICICI Lombard General Insurance Co. Ltd.
- Any claims are to be settled directly with ICICI Lombard General Insurance Co. Ltd.
- Maximum coverage under this insurance is for ₹2 lacs.

**Exclusions:** Loss or damage to Gold or Silver articles, watches or jewelry or precious stones or medals or coins or curios, sculptures, manuscripts, rare books, plans, models, moulds, designs, deeds, bonds, bills of exchange, Bank, treasury or promissory notes, cheques, money, securities, stamps, collection of stamps, business books or papers due to burglary are not covered

American Express Banking Corp., Cyber City, Tower C, DLF Bldg. No. 8, Sector - 25, DLF City Ph II,  
Gurgaon - 122002 [americanexpress.co.in](http://americanexpress.co.in)