

# AMERICAN EXPRESS COMPLAINT FORM

Please fill the form below and send via following methods:

Email: [Manager-Customerservicesindia@aexp.com](mailto:Manager-Customerservicesindia@aexp.com)

or [Head-Customerservicesindia@aexp.com](mailto:Head-Customerservicesindia@aexp.com)

Courier / Mail the form to: American Express Banking Corp. Cyber City, Tower C,

DLF Bldg no. 8, Sector – 25, DLF City Ph II, Gurgaon – 122002 (Haryana)

Cardmember name (As mentioned on the card)

First Name: \_\_\_\_\_

Middle Name: \_\_\_\_\_

Last Name: \_\_\_\_\_

Last 4 digits of your American Express Card number: 

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Registered email ID with American Express:

[illegible]

Complaint Details:

Whether the above-mentioned matter has been reported to us through any other mode of communication -

Please allow us 3 working days (post receipt of the complaint) to review your complaint.

For details on our Grievance Redressal Policy and Procedures please visit - [go.amex/grievance\\_redressal\\_policy](https://go.amex/grievance_redressal_policy)