



### **American Express® Terms and Conditions**

- This offer is open to all American Express Cardmembers whose accounts are valid and in good standing. An American Express Cardmember ("Cardmember") for this Offer means a person holding a Card issued by American Express Banking Corp. in India and / or Cards issued by a third party bearing the name or trademark or service mark or logo of American Express issued by American Express Banking Corp. in India.
- This offer is not valid for American Express Corporate Cards.
- This program is being offered by the participating service establishment only and shall be valid for the period mentioned in the offer.
- The offer in this program will be fulfilled at the merchant's end only.
- This offer is being made purely on a "best effort" basis. The Cardmembers are not bound in any manner to participate in this offer and any such participation is purely voluntary.
- American Express is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Cardmembers under this offer. Any disputes with regards to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever regarding the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Cardmember under this offer. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice.
- Nothing expressed or implied in the program shall in any way waive or amend any of the Terms and Conditions of the existing Cardmember agreement with the Card issuer.
- To receive this offer, purchase should be charged in full to the American Express® Card. No cash alternative is available.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in the state of Delhi only.
- In the wake of COVID-19, while the merchants/service establishments may be maintaining all safety measures, we request you to ensure safety at your end as well. In no event shall American Express be held liable for any fallouts/illness or any concerns arising/occurring due to the cardmember choosing to order/avail services from the merchant/service establishment.

## **Ikea Terms and Conditions**

**Offer:** 10% instant discount on a minimum purchase of INR 15,000 (inclusive of taxes).  
Maximum Discount of INR 3,000 per card account (Basic + Supplementary Card(s)).

### **Online Store Promocode: AMEX10DIS**

- The offer is valid from 13<sup>th</sup> October 2023 to 28<sup>th</sup> October 2023. (Both days included).
- The offer is valid on all American Express Consumer and Network Cards.
- The offer will be valid on Ikea App and Online Store (<https://www.ikea.com/in/en/>). By clicking on this link, you will be redirected to a third-party website. The discount will be applied with the promocode (AMEX10DIS).
- The offer can also be availed at offline stores based in Mumbai, Bangalore and Hyderabad. Please refer to store details here: <https://www.ikea.com/in/en/stores/>
- For purchases made through the website, products can only be delivered to Hyderabad, Mumbai, Pune, Ahmedabad, Surat, Vadodara and Bengaluru.
- The offer is applicable on supplementary cards too.
- The offer can only be availed once per basic Card and once per supplementary Card.
- The offer is not applicable on EMI transactions.
- Ikea has the right to cancel orders if found to be of fraudulent nature.
- The offer is applicable on all products.
- The offer is applicable only on purchase of product(s). Services (like delivery, installation, assembly and other services offered by IKEA) are not eligible for the offer.
- There are no blackout dates under this offer.
- The discount will be provided on the amount inclusive of taxes.
- The discount will be provided on the amount exclusive of delivery charges.
- This offer cannot be clubbed with any ongoing offer.
- To avail the offer at Ikea stores, Cardmembers are required to call out the offer and present his/her eligible American Express card at the time of billing.
- In case of any queries, Cardmembers can contact 18004194352 or email [customercare.india@ikea.com](mailto:customercare.india@ikea.com) (between 9 am – 9 pm, Monday to Friday). The response time is 15 days from the day the query is raised.
- Last date to raise queries is 12<sup>th</sup> November 2023.
- Both parties reserve the right to change / modify / add / delete any of the terms and conditions of the offer at any time without notice.
- Please refer to the following URL for IKEA exchange/return/cancellation policy- <https://www.ikea.com/in/en/customer-service/returns-claims/return-policy/>
- This Offer can neither be combined with any other American Express offer nor can it be transferred.