

## Offers Terms & Conditions

- The "Offer" is open to only select American Express Cardmembers whose accounts are valid and in good standing. An American Express Cardmember for the purpose of this Offer means a person holding an American Express® Platinum Reserve<sup>SM</sup> Credit Card, American Express® Platinum Travel Credit Card, American Express® Gold Card, American Express Membership Rewards® Credit Card, American Express SmartEarn™ Credit Card, Everyday Spend American Express® Gold Credit Card, American Express® Green Card or RPM Credit Card from American Express® & HPCL issued by American Express Banking Corp. in India
- The Offer is not valid for American Express Cards except the Cards mentioned above.
- The Offer is not valid for American Express Corporate Cards issued by American Express Banking Corp. in India or Cards issued by a third party bearing the name or trademark or service mark or logo of American Express ("Network Cards") issued in India.
- This Offer is valid from January 6, 2021 to February 5, 2021 (inclusive of both days), hereafter referred to as "Offer period".
- The Offer is as below:  
Cardmember to spend a total of Rs. 30,000 or more in eligible spends during the Offer period on their eligible American Express Card (including the spend on their Supplementary Card(s)) to receive Air India Voucher worth Rs. 2,000
- It is mandatory for the Cardmembers to enroll for the Offer. Only in case of enrollment and subsequent qualification basis eligible spends, the Cardmember will receive the Voucher.
- Any American Express Card on which the Offer is not applicable, if enrolled for the Offer, will not be considered eligible for the Offer.
- The Offer is applicable for only select American Express Cardmembers. A Cardmember is eligible for this Offer only if he/she has received an Offer communication directly from American Express through any of its channels. In case a Cardmember did not receive any direct Offer communication from American Express but makes spends on his/her Card, the Card account will not be eligible for the Offer benefit.
- Voucher will be sent to eligible Cardmembers on their registered email addresses with American Express by June 15, 2021. Please ensure your email address is updated with American Express. In case your enrolled email ID is a Gmail ID, the email might go to the Promotions folder. American Express is not responsible for bounced back emails due to incorrect or incomplete registered email addresses. In case of any query, please call on the helpline number at the back of your American Express Card.
- Spends (Net of cashback and reversals) on the enrolled Card from the date of enrollment or January 6, 2021 (whichever is later) to February 5, 2021 will be eligible under the Offer.
- In case the Cardmember holds and qualifies on more than one eligible American Express® Card, the Cardmember will receive only Voucher of Rs 2,000
- Spends on the Supplementary Card(s) will be accounted under the Basic Card only. The Supplementary Card(s) need not be enrolled separately. If a Basic Card/ Supplementary Card is enrolled, the complete Account (Basic and all linked Supplementary Cards) will get enrolled for the Offer.
- Spend must be initiated to the Card account by February 5, 2021 to be eligible for this Offer. If the merchant partner does not submit the initiated charge, to be posted to your Card account, during this period, the spend may not be eligible for this Offer.
- In case the Card account is cancelled before the Vouchers are delivered, Cardmember will not be eligible for the Vouchers/Gift Cards.
- Only Cardmember initiated purchases that are approved on the eligible account will qualify for the Offer. Charges including but not limited to cash advance and fees (such as annual fee, surcharge or transaction fee, financial charges, over limit charges or delinquent charges) will not be part of the eligible spend during the Offer period.
- If for any reason a transaction is not successful, American Express will not be responsible for providing the Offer benefit. This Offer is being made purely on a 'best effort' basis. Cardmembers are not bound in any manner to participate in this Offer and any such participation is purely voluntary.

- American Express reserves the right at any time without prior notice to add/ alter/ modify/ change all of these Terms & Conditions or to replace wholly, or in part, the Offer by other Offers, whether similar to this Offer or not, or to withdraw it altogether.
- This Offer is being made purely on a “best effort” basis. Cardmembers are not bound in any manner to participate in these Offers and any such participation is purely voluntary.
- American Express is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Cardmembers under this Offer. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Cardmember under this Offer. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the Offer at any time without prior notice.
- Nothing expressed or implied in the Offer shall in any way waive or amend any of the terms and conditions of the existing Cardmember agreement with the Card issuer.
- To receive this Offer, purchase should be charged in full to the American Express Card. No cash alternative is available.
- Queries regarding this program will not be entertained by American Express beyond July 31, 2021.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in the state of Delhi only.

#### **Terms and Conditions: Air India Voucher**

- Voucher will be in the form of Air India e-Voucher.
- The Voucher can be used to book tickets for domestic and International routes on Air India except tickets of the following fare classes: E, S & T.
- The Voucher can be used only for booking on Air India website.
- Validity for Voucher will be 3 months from date when the Voucher is sent to the Cardmember. The Voucher can be used only once during the validity period.
- **The Voucher code once entered on Air India website for redemption will be considered redeemed and cannot be redeemed thereafter, even if the transaction/booking is not completed.**
- The Voucher can only be redeemed against base fare
- In case the base fare amount is lower than the Voucher value, the Voucher cannot be used for the transaction
- There will be no refund in cash for the unused amount of the Voucher
- In case the booking value is more than the Voucher value, the Cardmember would need to pay the balance amount
- The Voucher is not refundable. So, in case of cancellation/rescheduling made for booking done by the Voucher, Cardmembers will not get any refund of the Voucher amount.
- The Voucher can also be used for bookings where dates of travel are after the voucher expiry date. However, the Voucher can only be used to get tickets issued during the Voucher validity.
- If lost/misused, the Voucher cannot be replaced/revalued/resold/exchanged for point(s) or cash.
- The Voucher cannot be utilized for re-issuance of discounted tickets.
- The Voucher cannot be re-validated past expiry date.
- The Voucher is for one-time use only.
- The Voucher is valid on all international and domestic sectors operated by Air India
- Validity of ticket for completing the travel will be as per ticket rules
- The Voucher can be used for Air Bubble flights but not for flights listed under Vande Bharat Mission
- Multiple Vouchers cannot be used in a single transaction

- The voucher cannot be transferred or gifted to another person. Voucher can only be redeemed in conjunction with an American Express Card eligible under Offer.

American Express Banking Corp.