



American Express® Terms and Conditions

- The “Offer” is open to select American Express Consumer Cardmembers whose accounts are valid and in good standing. An American Express Cardmember for the purpose of this Offer means a person holding an American Express® Platinum Reserve Credit Card, American Express® Gold Charge, American Express® Platinum Travel Credit Card, American Express Membership Rewards® Credit Card and American Express SmartEarn™ Credit Card issued by American Express Banking Corp. in India.
- This offer is not valid for American Express Corporate Cards issued by American Express Banking Corp. in India.
- The offer is not valid on Cards issued by a third party bearing the name or trademark or service mark or logo of American Express ("Network Cards ") issued in India.
- The offer in this program will be fulfilled at the merchant’s end only.
- This offer is being made purely on a “best effort” basis. The Cardmembers are not bound in any manner to participate in this offer and any such participation is purely voluntary.
- American Express is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Cardmembers under this offer. Any disputes with regards to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever regarding the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Cardmember under this offer. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice.
- Nothing expressed or implied in the program shall in any way waive or amend any of the Terms and Conditions of the existing Cardmember agreement with the Card issuer.
- To receive this offer, purchase should be charged in full to the American Express® Card. No cash alternative is available.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in Delhi only.
- This Offer is valid from 22 May 2024 to 22 June 2024 (both days included), hereafter referred to as “Offer period”.
- To be eligible for the MakeMyTrip vouchers, it is mandatory for the Cardmembers to spend INR 10,000 or more on the eligible American Express card on MakeMyTrip following the steps communicated in the email by American Express. Only in case of eligible spend being made, the Cardmember will receive the voucher.
- A Cardmember is eligible for this Offer only if he/she has received an Offer communication directly from American Express through any of its channels. In case a Cardmember did not receive any direct Offer communication from American Express but makes a spend on his/her Card, the Card account will not be eligible for the Offer benefit.
- Vouchers will be sent to eligible Cardmembers on their registered email addresses with American Express by 22 September 2024. Please ensure your email address is updated with American Express. In case your registered email ID is a Gmail ID, the email may go to other folders instead of primary inbox. American Express is not responsible for bounced back emails due to incorrect or incomplete registered email addresses.
- The issued MakeMyTrip vouchers shall only be valid for 60 days from the date of issuance.

- Spends (Net of any cashback, reversals and/or credits) initiated on the eligible Card during the offer period (as defined above) will be eligible under the Offer. For example, if spend on MakeMyTrip initiated on the eligible Card from offer start date till offer end date is INR 10,000 and a refund (for any transaction on MakeMyTrip) of INR 2000 is initiated within the same period, then the spend considered will be as INR 8000 and Cardmember will not qualify for this offer.
- Spends, cashbacks, reversals and statement credits in the eligible American Express Card will be considered based on the transaction initiation date.
- Final eligibility check done prior to fulfilment, taking into consideration Cardmember's eligible spends (basis the above two clauses), shall be binding on the Cardmember.
- For spends (on MakeMyTrip), initiated date will be the date when a transaction has been taken with the merchant.
- For Reversals, Credits and/or cashbacks, initiated date will be the date when the reversal/cashback/credit (for any transaction on MakeMyTrip) has been initiated by the merchant. This will include reversals, credits and/or cashbacks initiated for transactions (on MakeMyTrip) which were taken prior or during the offer period. These may or may not get billed within the offer period. That is, qualifying spend amount will be calculated net of any reversal, credit and/or cashback (for any transaction on MakeMyTrip) that is credited to American Express card account on or before the offer fulfilment date with initiated date falling within the offer period. The date of initiation will be considered based on the date submitted by the Merchant Establishment. American Express will not be responsible if merchant establishment submits the reversal(s), credit(s) and/or cashback(s) date as different from the actual date when reversal(s), credit(s) or cashback(s) reflected on the card account.
- Cardmembers will receive 2 MakeMyTrip vouchers wherein the Voucher would be of worth INR 700 each.
- The Offer is valid only on those American Express Cards who's last 5 digits of the Card number have been mentioned in the offer email communication. Spend done only on the Card for which the last 5 digits of the card number have been mentioned on the email will be considered eligible.
- In case the Card account is cancelled before the Voucher is delivered, Cardmember will not be eligible for the Voucher.
- Eligible spend(s) on MakeMyTrip that are approved on the eligible account will qualify for the Offer and will be considered.
- Charges including but not limited to cash advance and fees (such as annual fee, surcharge or transaction fee, financial charges, over limit charges or delinquent charges) will not be part of the eligible spend during the Offer period.
- If for any reason a transaction is not successful, American Express will not be responsible for providing the Offer benefits. This Offer is being made purely on a 'best effort' basis. Cardmembers are not bound in any manner to participate in this Offer and any such participation is purely voluntary.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Cardmember under this Offer. American Express reserves the right at any time without prior notice to add/ alter/ modify/ change all of these Terms & Conditions or to replace wholly, or in part, the Offer by other Offers, whether similar to this Offer or not, or to withdraw it altogether.
- American Express is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Cardmembers under this Offer. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same.
- Nothing expressed or implied in the Offer shall in any way waive or amend any of the terms and conditions of the existing Cardmember agreement with the Card issuer.

- To receive this Offer, purchase should be charged in full to the American Express Card. No cash alternative is available.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in Delhi only.

MakeMyTrip Terms and Conditions

Offer Construct: Cardmember needs to spend on travel bookings on MakeMyTrip (hotels/ flights/ holidays) worth INR 10,000 or more during the Offer period on their eligible American Express Card and will receive 2 MakeMyTrip vouchers worth INR 700 each.

Cardmembers can redeem these vouchers once for hotel booking (Domestic/International) and once for Flight booking (Domestic/International)

Booking Channel: MakeMyTrip [website](#), Mobile site, Android & iOS App only

Offer Validity: 22 May 2024 to 22 June 2024 (both days included)

- Cardmember has to first complete a transaction of minimum INR 10,000 on MakeMyTrip on Flights / Hotels / Holidays during the offer period – 22 May 2024 to 22 June 2024 (both days included)
- Cardmember can complete the spend target of INR 10,000/- in single transaction or multiple transactions on Flights / Hotels or Holidays only.
- Cardmember will receive a voucher code via an email from American Express in his registered email address by 22 September 2024, which can be availed on his next Domestic/International Flight booking or Domestic/International Hotel booking. Please ensure your email address is updated with American Express.
- This offer is not applicable on payments made through My Wallet (MakeMyTrip Wallet - bonus amount), 3rd party wallets, PayPal and Gift Card.
- The offer is also applicable on Supplementary Cards.
- Any Supplementary cards 'if' eligible in this offer would get offer email separately from American Express. The Supplementary Card(s) if eligible, needs to separately spend INR 10,000 or more within offer period to be eligible under this offer.
- There is no restriction on the number of tickets that can be booked while availing the offer. However, during the offer period, a single card can be used only once to avail the offer.
- There is no restriction with respect to travel dates or any blackout dates.
- If the customer doesn't receive the discount, he/she must claim the same within 3 months from the booking date. In the event the Cardholder fails to do so, he/she will not be eligible for the discount.
- This offer cannot be clubbed with any other offer or voucher of MakeMyTrip.
- MakeMyTrip reserves the right, at any time, without prior notice and liability and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offers by another offer, whether similar to this Offer or not, or to extend or withdraw it altogether.
- For any card related claims, the customer shall approach American Express directly and MakeMyTrip shall not entertain any such claims.
- MakeMyTrip is the sole authority for interpretation of these terms.
- MakeMyTrip shall not be liable for any loss or damage arising due to force majeure event.

- In the event of any misuse or abuse of the offer by the customer or travel agent, MakeMyTrip reserves the right to deny the offer or cancel the booking.
- In no event the entire liability of MakeMyTrip under this offer shall exceed the amount of promotional discount under this offer.
- MakeMyTrip shall not be liable to for any indirect, punitive, special, incidental or consequential damages arising out of or in connection with the offer.
- Disputes, if any, arising out of or in connection with this offer shall be subject to the exclusive jurisdiction of the competent courts in Delhi.
- User Agreement and Privacy Policy at MakeMyTrip website shall apply.
- Customer's, who are Travel Agents by occupation, are barred from making bookings for their customer's and MakeMyTrip reserves the right to deny the offer against such bookings or to cancel such bookings. For such cases, MakeMyTrip shall not refund the booking amount.
- For general queries related to bookings or voucher, cardmember will reach out to MakeMyTrip customer helpline number 0124 462 8747.
- MakeMyTrip will respond in 7 working days. The query / complaint should be raised within 3 months from the booking date. Last date to raise queries is 22nd November 2024.

Flights TnCs:

- For Flights, Instant discount will be calculated on the booking amount inclusive of Taxes (excluding convenience fee and any ancillaries purchased e.g.: meals, insurance).
- This offer is valid on One Way, Round Trips and Multi-City Bookings.

Hotels TnCs

- For Hotels, Villas & Apartments, discount will be calculated on the property's basic price (pre-tax price).
- The offer is valid on select hotels.
- Offer not valid on "Pay at Hotel" bookings.
- Offer is not applicable on payments made through My Wallet (MakeMyTrip Wallet - bonus amount), 3rd party wallets and other Gift Cards.

Conditions in case of cancellations

- In case of full/partial cancellation the offer stands void and customer will not be eligible for the vouchers. If he has already received the voucher, it would be cancelled due to ineligibility.
- If there is any rescheduling or cancellation, customer has to bear the fare difference (regardless of whether the component is in the base fare or in tax + surcharge) and other rescheduling/cancellation fees.

Step to avail the vouchers:

- To redeem the voucher, Cardmember must enter voucher code he has received from American Express.

- The offer is valid on payment made through eligible American Express Card.
- The offer voucher will be valid for a period of 60 days from the date on which the customer receives it on his email.
- The offer is valid for bookings made on MakeMyTrip's Website, mobile site and mobile app (Android & iOS) only.
- The discount will be calculated on per Booking ID basis and will not be processed for each passenger.

Vouchers Terms and Conditions

- Eligible Cardmembers will be given 2 unique MakeMyTrip vouchers worth Rs. 700 each and Cardmembers can redeem the vouchers each for Hotel and Flight booking (both domestic & international).
- Vouchers will be valid for a period of 60 days from the date of issuance.
- Vouchers cannot be cancelled or refunded once issued.
- Vouchers cannot be transferred to the account of any other user.
- Vouchers cannot be redeemed for cash or credit.
- To avail discounts, Cardmembers have to book Flights or Hotels for their preferred destination by applying their unique voucher code.
- Voucher is valid on Flights and Hotel bookings (both domestic & international).
- Voucher is valid on selected Hotels bookings only.
- Hotel Bookings are subject to availability.
- Voucher can only be used once.
- The minimum order transaction amount is exclusive of taxes and convenience fee.
- Cardmembers can redeem the vouchers once for hotel booking (Domestic/International) and once for Flight booking (Domestic/International).
- Convenience fees will be charged as per the applicability.
- Vouchers are valid for bookings made on MMT website, Mobile site, Android & iOS App.
- Vouchers cannot be clubbed with any other offer running on MakeMyTrip.
- Vouchers cannot be applied for EMI transactions.
- Vouchers once issued/redeemed cannot be revalidated.
- Child/infant discount, date or flight change, refund charges, weekend surcharge, black out period, travel restrictions and/or flight restriction will be also applicable as per the fare rule.
- Changes in flights and dates are allowed with changed fees and fare difference.
- Changes in names are not allowed.
- In the event of any misuse or abuse of the offer, MakeMyTrip reserves the right to deny the offer to the customers.
- MakeMyTrip is the sole authority for interpretation of these terms.
- In addition, MakeMyTrip's standard booking and privacy policy on MakeMyTrip shall apply.
- MakeMyTrip Cancellation Policy- Refer [website](#)