

### **Offer Terms and Conditions**

- The "Offer" is open to only select American Express Cardmembers whose accounts are valid and in good standing. An American Express Cardmember for the purpose of this Offer means a person holding an American Express® Platinum Reserve<sup>SM</sup> Credit Card, American Express® Platinum Travel Credit Card, American Express Membership Rewards® Credit Card, American Express SmartEarn™ Credit Card issued by American Express Banking Corp. in India.
- The Offer is not valid for American Express Cards except the Cards mentioned above.
- The Offer is not valid for American Express Corporate Cards issued by American Express Banking Corp. in India or Cards issued by a third party bearing the name or trademark or service mark or logo of American Express ("Network Cards") issued in India.
- The Offer is valid on purchases made on the enrolled Card from March 1, 2022 or the enrollment date (whichever is later) until April 15, 2022.
- The Offer is: Cardmember to spend a total of Rs. 4,00,000 or more in eligible spends during the Offer period on their eligible American Express Card (including the spend on their Supplementary Card(s)) to receive Taj Vouchers worth Rs. 20,000.
- It is mandatory for the Cardmembers to enroll for the Offer. Only in case of enrollment and subsequent qualification basis eligible spends, the Cardmember will receive the Vouchers.
- Any American Express Card on which the Offer is not applicable, if enrolled for the Offer, will not be considered eligible for the Offer.
- The Offer is applicable for only select American Express Cardmembers. A Cardmember is eligible for this Offer only if he/she has received an Offer communication directly from American Express through any of its channels. In case a Cardmember did not receive any direct Offer communication from American Express but makes spends on his/her Card, the Card account will not be eligible for the Offer benefit.
- Vouchers will be sent to eligible Cardmembers on their registered email addresses with American Express by August 15, 2022. Please ensure your email address is updated with American Express. In case your enrolled email ID is a Gmail ID, the email might go to the Promotions folder. American Express is not responsible for bounced back emails due to incorrect or incomplete registered email addresses.
- Spends (Net of cashback and reversals) on the enrolled Card from the date of enrollment or March 1, 2022 (whichever is later) to April 15, 2022 will be eligible under the Offer. For example - Spend done on the enrolled Card from the date of enrollment till offer end date is INR 4,00,000 and a refund of INR 5,000 is received within the same period, then the net eligible spend will be considered as INR 3,95,000 and Cardmember will not qualify for this offer.
- Cardmembers will receive 2 Taj Vouchers wherein 2 Taj Vouchers would be of worth Rs. 10,000 each.
- In case the Cardmember holds and qualifies on more than one eligible American Express® Card, the Cardmember will receive only 2 Taj Vouchers totaling up to Rs. 20,000
- Spends on the Supplementary Card(s) will be accounted under the Basic Card only. The Supplementary Card(s) need not be enrolled separately. If a Basic Card/ Supplementary Card is enrolled, the complete Account (Basic and all linked Supplementary Cards) will get enrolled for the Offer.
- In case the Card account is cancelled before the Vouchers are delivered, Cardmember will not be eligible for the Vouchers.
- Only Cardmember initiated purchases that are approved on the eligible account will qualify for the Offer. Charges including but not limited to cash advance and fees (such as annual fee, surcharge or

transaction fee, financial charges, over limit charges or delinquent charges) will not be part of the eligible spend during the Offer period.

- If for any reason a transaction is not successful, American Express will not be responsible for providing the Offer benefit. This Offer is being made purely on a 'best effort' basis. Cardmembers are not bound in any manner to participate in this Offer and any such participation is purely voluntary.
- American Express reserves the right at any time without prior notice to add/ alter/ modify/ change all of these Terms & Conditions or to replace wholly, or in part, the Offer by other Offers, whether similar to this Offer or not, or to withdraw it altogether.
- American Express is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Cardmembers under this Offer. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Cardmember under this Offer. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the Offer at any time without prior notice.
- Nothing expressed or implied in the Offer shall in any way waive or amend any of the terms and conditions of the existing Cardmember agreement with the Card issuer.
- To receive this Offer, purchase should be charged in full to the American Express Card. No cash alternative is available.
- Queries regarding this program will not be entertained by American Express beyond September 15, 2022.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in the state of Delhi only.

#### **Terms and Conditions: Taj Vouchers**

- The Vouchers are valid only for stays in India at Taj, SeleQtions, and Vivanta hotels, and its usage is subject to availability of rooms.
- The vouchers will have a validity of 150 days from the date of issuance by American Express.
- Booking of stay using this voucher should be done within the validity period.
- The Stay needs to be completed within the validity period.
- Cardmember is required to book in advance by calling Taj Reservation Worldwide or via [www.tajhotels.com](http://www.tajhotels.com), [www.Seleqtionshotels.com](http://www.Seleqtionshotels.com), [www.vivantahotels.com](http://www.vivantahotels.com) or email at [reservations@ihcltata.com](mailto:reservations@ihcltata.com). At the time of making the reservation, the Cardmember will need to guarantee the booking amount by using the American Express® Card.
- The Cardmember will have to specify at the time of booking that they are using Stay Voucher issued by American Express for booking.
- The voucher can be adjusted against all Publicly Available Rates (including holiday packages & other promotional offers) booked directly on [www.tajhotels.com](http://www.tajhotels.com) , [www.seleqtionshotels.com](http://www.seleqtionshotels.com) , [www.vivantahotels.com](http://www.vivantahotels.com) or through Taj Reservations Worldwide via Email or Phone or directly with the hotels. The voucher cannot be used for bookings made on (1) discounted and closed user group rates such as Taj Inner Circle Members Special rates, American Express Card member rates, Marketing

Alliances rates, Negotiated rates of Corporate companies, Friends and Family rates, and Employee rates (2) bookings made via travel websites or a third party, bookings made via tour operators and travel agents on their contracted rates, and travel-industry staff rates (3) bookings made for groups, conferences, weddings and events (4) bookings on airline staff and crew rates.

- The voucher/s can be redeemed for spends towards room charges, food & beverage, spa and other services and applicable taxes billed to the room bill. Charges towards retail spends at third-party outlets, business center equipment hire, hired services from third party sources, or expenses of a personal nature for which a pay-out is raised such as buying medicines, repairs of personal items, etc. cannot be settled via this voucher/s.
- Standard hotel cancellation policy will apply.
- Cardmember needs to present the voucher at the time of check-in.
- The voucher is non-transferable, and it should be utilized by the Cardmember whose name is mentioned on the voucher template.
- The voucher is for a one time use only. If a customer uses the voucher/s partially, then the balance amount will be forfeited. The customer cannot claim cash or any other product in lieu of the balance amount.
- This voucher/s cannot be used for standalone restaurant or spa spend or any other hotel and other hotel service not billed to the room

**Redemption Process:**

- To redeem this Voucher, kindly make reservations through the Taj Reservation Worldwide (at 1800 111 825 for MTNL/BSNL landlines and +91-22-66011825 for alternative private networks) Or you can visit [www.tajhotels.com](http://www.tajhotels.com) , [www.Selectionshotels.com](http://www.Selectionshotels.com) , [www.vivantahotels.com](http://www.vivantahotels.com) or email to [reservations@ihcltata.com](mailto:reservations@ihcltata.com).

American Express Banking Corp.