

Offers Terms & Conditions

- The “Offer” is open to only select American Express Cardmembers. These accounts should also be valid and in good standing. An American Express Cardmember for the purpose of this Offer means a person holding an American Express® Platinum ReserveSM Credit Card, American Express® Platinum Travel Credit Card, American Express® Gold Card, American Express Membership Rewards® Credit Card, American Express SmartEarnTM Credit Card issued by American Express Banking Corp. in India.
- The Offer is not valid for any other American Express Card except the Cards mentioned above.
- The Offer is not valid for American Express Corporate Cards issued by American Express Banking Corp. in India or Cards issued by a third party bearing the name or trademark or service mark or logo of American Express ("Network Cards") issued in India.
- This Offer is valid from December 3, 2021 to January 15, 2022 (both days included), hereafter referred to as “Offer period”. Enrolment is mandatory.
- The Offer is: Cardmember to spend a total of Rs. 25,000 or more under Travel, Lodging & Transportation industries during the Offer period on their eligible American Express Card (including the spend on their Supplementary Card(s)) to receive Air India Voucher worth Rs. 1,500.
- It is mandatory for the Cardmembers to enroll for the Offer. Only in case of enrollment and subsequent qualification basis eligible spends, the Cardmember will receive the Voucher.
- Enrolled Cardmember can also earn 3X Membership Rewards® points, up to 5,000 bonus points on overseas spend during the offer period.
- Any American Express Card on which the Offer is not applicable, if enrolled for the Offer, will not be considered eligible for the Offer.
- The Offer is applicable for only select American Express Cardmembers. A Cardmember is eligible for this Offer only if he/she has received an Offer communication directly from American Express through any of its channels. In case a Cardmember did not receive any direct Offer communication from American Express but makes a spend on his/her Card, the Card account will not be eligible for the Offer benefit.
- Voucher will be sent to eligible Cardmembers on their registered email addresses with American Express by May 15, 2022. Please ensure your email address is updated with American Express. In case your enrolled email ID is a Gmail ID, the email might go to the Promotions folder. American Express is not responsible for bounced back emails due to incorrect or incomplete registered email addresses. In case of any query, please call on the helpline number at the back of your American Express Card.
- Bonus Membership Rewards® points for overseas spend will be credited before 15 May 2022.
- Travel, Lodging & Transportation Spends (Net of cashbacks and reversals) on the enrolled Card from the date of enrollment or December 3, 2021 (whichever is later) to January 15, 2022 will be eligible under the Offer. For example, If Spend done on the enrolled Card from the date of enrollment till offer end date is INR 25,000 and a refund of INR 5,000 is received within the same period, then the net eligible spend considered will be INR 20,000.
- Overseas spends on the enrolled card from the date of enrollment or December 3, 2021 (whichever is later) to January 15, 2022 will be eligible for 3X Membership Rewards® points, up to 5,000 bonus points
- Cardmembers will receive an Air India Voucher worth Rs. 1,500.
- Cardmember can check the total spend during the offer period on the American Express card account statement.
- In case the Cardmember holds and qualifies on more than one eligible American Express® Card, the Cardmember will receive only an Air India Voucher totaling up to Rs. 1,500.

- Spends on the Supplementary Card(s) will be accounted under the Basic Card only. The Supplementary Card(s) need not be enrolled separately. If a Basic Card/ Supplementary Card is enrolled, the complete Account (Basic and all linked Supplementary Cards) will get enrolled for the Offer.
- In case the Card account is cancelled before the Voucher is delivered, Cardmember will not be eligible for the Voucher.
- Only Cardmember initiated purchases that are approved on the eligible account will qualify for the Offer. Charges including but not limited to cash advance and fees (such as annual fee, surcharge or transaction fee, financial charges, over limit charges or delinquent charges) will not be part of the eligible spend during the Offer period.
- Only the Merchants categorized under Travel, Lodging or Transportation by American Express would be considered for calculating eligible spends.
- Eligible spend made on booking of International & Domestic holidays, flights, trains, hotels, Bed and Breakfasts, cabs and bus with a registered travel agent / travel merchants / travel & hotel websites- will be considered. Any spend done on fuel will not be considered.
- Any transaction taken with the Merchants categorized under Travel, Lodging or Transportation industries by American Express - would be considered for calculating eligible spends.
- Any transaction taken in a currency other than Indian Rupees will be considered as overseas spends transaction
- If you make a Charge in a currency other than Indian Rupees, that Charge will be converted into Indian Rupees, increased by a foreign currency conversion mark up of 3.5% + GST.
- If for any reason a transaction is not successful, American Express will not be responsible for providing the Offer benefit. This Offer is being made purely on a 'best effort' basis. Cardmembers are not bound in any manner to participate in this Offer and any such participation is purely voluntary.
- American Express reserves the right at any time without prior notice to add/ alter/ modify/ change all of these Terms & Conditions or to replace wholly, or in part, the Offer by other Offers, whether similar to this Offer or not, or to withdraw it altogether.
- American Express is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Cardmembers under this Offer. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Cardmember under this Offer. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the Offer at any time without prior notice.
- Nothing expressed or implied in the Offer shall in any way waive or amend any of the terms and conditions of the existing Cardmember agreement with the Card issuer.
- To receive this Offer, purchase should be charged in full to the American Express Card. No cash alternative is available.
- Queries regarding this program will not be entertained by American Express beyond June 15, 2022.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in the state of Delhi only.

Terms and Conditions: Air India Voucher

- Voucher will be in the form of Air India e-Voucher.
- Voucher can be used to book tickets for domestic and International routes on Air India except tickets of the following fare classes: E, S & T.
- Voucher can be used only for booking on Air India website.
- Voucher will have a validity of 180 days from the date of issuance by American Express. Voucher can be used only once during the validity period.
- Voucher code once entered on Air India website for redemption will be considered redeemed and cannot be redeemed thereafter, even if the transaction/booking is not completed.
- Voucher can only be redeemed against base fare.
- In case the base fare amount is lower than the Voucher value, the Voucher cannot be used for the transaction.
- There will be no refund in cash for the unused amount of the Voucher.
- In case the booking value is more than the Voucher value, the Cardmember would need to pay the balance amount.
- Voucher is not refundable. So, in case of cancellation/rescheduling made for booking done by the Voucher, Cardmembers will not get any refund of the Voucher amount.
- Voucher can also be used for bookings where dates of stays are after the voucher expiry date. However, the Voucher can only be used to get tickets issued during the Voucher validity.
- If lost/misused, the Voucher cannot be replaced/revalued/resold/exchanged for point(s) or cash.
- Voucher cannot be utilized for re-issuance of discounted tickets.
- Voucher cannot be re-validated past expiry date.
- Voucher is for one-time use only.
- Voucher is valid on all international and domestic sectors operated by Air India.
- Validity of ticket for completing the travel will be as per ticket rules.
- Voucher can be used for Air Bubble flights but not for flights listed under Vande Bharat Mission.
- Multiple Vouchers cannot be used in a single transaction.
- Voucher cannot be transferred or gifted to another person. Voucher can only be redeemed in conjunction with an American Express Card eligible under Offer.

American Express Banking Corp.