# ●Terms and Conditions for Cardmembers of American Express

Current	After Revision
Chapter1 - General	Chapter1 - General
Article 1. (Cards/Cardmembers)	Article 1. (Cards/Cardmembers)
1. For the purposes of these Terms and Conditions, the "Card" refers to cards issued by American Express International, Inc., Japan Branch ("AEII"), including the following cards and cards of American Express on which the name of an institution such as a financial institution or other affiliated company of AEII is printed:  (a) American Express® Gold Preferred Card  (b) American Express® Gold Card;  (c) American Express® Green Card;  (d) American Express® Blue;  (e) American Express® Sky Traveler Card;	1. For the purposes of these Terms and Conditions, the "Card" refers to cards issued by American Express International, Inc., Japan Branch ("AEII"),including the following cards and cards of American Express on which the name of an institution such as a financial institution or other affiliated company of AEII is printed:  (a) Platinum® Card (b) American Express® Gold Preferred Card (c) American Express® Gold Card; (d) American Express® Green Card; (e) American Express® Blue;
(f) American Express® Sky Traveler Premium Card	(f)American Express® Sky Traveler Card;
	(g)American Express® Sky Traveler Premier Card
Article 8. (Renewal/Replacement of the Card)	Article 8. (Renewal/Replacement of the Card)
2. In the event that a Card is lost, stolen, or damaged, etc., a Member may request a replacement Card in the manner separately designated by AEII. If AEII deems such request to be appropriate, AEII will issue a replacement Card. Additionally, AEII may change the Card number or issue a new Card to replace the Card loaned to the Member when such necessity arises for the management of the Card Information or other operational purposes. If a replacement Card is issued, the Card number and expiration date will change. When the Card number is changed or a replacement Card is issued with regard to any of the Cards loaned to the Basic Cardmember and Additional Cardmembers, the other Cards may be reissued with a new Card number.	2. In the event that a Card is lost, stolen, or damaged, etc., a Member may request a replacement Card in the manner separately designated by AEII (including cases where the Member requests a replacement Card for his or her own reasons). If AEII deems such request to be appropriate, AEII will issue a replacement Card. Additionally, AEII may change the Card number or issue a new Card to replace the Card loaned to the Member when such necessity arises for the management of the Card Information or other operational purposes. If a replacement Card is issued, the Card number and expiration date will change. When the Card number is changed or a replacement Card is issued regarding any of the Cards loaned to the Basic Cardmember and Additional Cardmembers, the other Cards may be reissued with a new Card number.
Chapter3 – Payment of Charges	Chapter3 – Payment of Charges

Article 14. (Conversion of Foreign Currency Charges)

2. If the Charge is not in U.S. dollars, the exchange of that other currency will be made through U.S. dollars, by converting the Charge amount into U.S. dollars and then by converting the U.S. dollar amount into Japanese Yen. If the Charge is in U.S. dollars, it will be converted directly into Japanese Yen. Unless a specific exchange rate is used by convention or local custom relevant to the Charge, or a specific exchange rate is required by applicable law, the Member understands and agrees that AEEML will effect the conversion using the American Express Treasury System, owned and managed by AEEML, outside Japan, using conversion rates based on interbank rates that it selects from customary industry sources on the business day prior to the processing date, increased by a conversion commission of 2%; provided that if multiple conversions are conducted through U.S. dollars, such conversion commission shall be added only once. The conversion commission is earned by American Express Travel Related Services Company, Inc. and/or its affiliate(s). If Charges are converted by third parties prior to being submitted to American Express, any Conversions made by those third parties will be at rates selected by them.

<Inquiries>

- All inquiries concerning the purchase of goods and/or services should be addressed to the Service Establishment at which the Card was used for such purchase.
- All inquiries concerning payment of Charges should be addressed to the applicable Membership Service Center specified below or American Express telephone number indicated on the back of a Card.
- Request to disclose, correct, delete, or cease use or forwarding of, Persons' personal information or other related inquiries should be addressed to the applicable Membership Service Center specified below

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<Inquiries>

- All inquiries concerning the purchase of goods and/or services should be addressed to the Service Establishment at which the Card was used for such purchase.
- All inquiries concerning payment of Charges should be addressed to the applicable Membership Service Center specified below or American Express telephone number indicated on the back of a Card.
- Request to disclose, correct, delete, or cease use or forwarding of, Persons' personal information or other related inquiries should be addressed to the applicable Membership Service Center specified below

- or American Express telephone number indicated on the back of a Card.
- Website of American Express: https://www.americanexpress.co.jp

Membership Service Center

The name and telephone number for each Membership Service Center:

American Express Gold Preferred Card/American Express Gold Card/American Express Sky Traveler Premier Card: Telephone 0120-010120

American Express Green Card/American Express Sky Traveler Card: Telephone 0120-020120

American Express Blue: Telephone 03-6625-9100

American Express Customer Consulting Office Telephone: 0120-070-979

4-1-1 Toranomon, Minato-ku, Tokyo 105-6920

American Express International, Inc. Japan Branch

(Amendment as of February 20, 2024)

or American Express telephone number indicated on the back of a Card.

• Website of American Express: https://www.americanexpress.com/ja-jp/

Membership Service Center

The name and telephone number for each Membership Service Center:

Platinum Card: 0120-376107

American Express Gold Preferred Card/American Express Gold Card/American Express Sky Traveler Premier Card: Telephone 0120-010120

American Express Green Card/American Express Sky Traveler Card: Telephone 0120-020120

American Express Blue: Telephone 03-6625-9100

American Express Customer Consulting Office

Telephone: 0120-070-979

American Express International, Inc.

Japan Branch

4-1-1 Toranomon, Minato-ku, Tokyo 105-6920

(Amendment as of July 23, 2025)

#### lacktriang AGREEMENT AND IMPORTANT ITEMS RELATING TO PERSONAL INFORMATION

#### Current

This Agreement and Important Items Relating to Personal Information (<u>this</u> "Agreement") shall constitute a part of the Terms and Conditions for Cardmembers of American Express (<u>the</u> "Cardmember T&Cs").

Article 1. (Collection, Retainment, Use, Supply of Personal Information)

- 1. Members and applicants for membership ("Persons") agree that AEII may, in accordance with its established measures of protection, collect, retain, and use their personal information set forth below, for the purposes of judging the credit risk of transactions with Persons, including transactions under the Cardmember T&Cs (including applications therefor, this "Contract"), managing credit which AEII has extended (including demanding a payment when it is overdue, transferring of receivables, etc.), and offering benefits and services accompanied with the Cards:
- (a) Information which Persons filled in on relevant application forms and other information regarding Persons which is provided to AEII (including but not limited to, Persons' name, age, birthday, address, telephone number, E-mail address and other contact information, place of employment, family, residence status, code numbers and expiration date of the identification documents, nationality, period of stay, status of residence, etc. and if any amendment to such information is reported, those information after such amendment):
- (f) Contact information, including a forwarding address after <u>move</u>, place of employment, or telephone number, which is collected by AEII or a party who is contracted by AEII, and information available on Persons' residence certificate or a copy/extract of Persons' family register which is legally issued;

#### After Revision

This Agreement and Important Items Relating to Personal Information ("Agreement") shall constitute a part of the Terms and Conditions for Cardmembers of American Express ("Cardmember T&Cs").

Article 1. (Collection, Retainment, Use, Supply of Personal Information)

- 1. Members and applicants for membership ("Persons") agree that AEII may, in accordance with its established measures of protection, collect, retain, and use their personal information set forth below, for the purposes of judging the credit risk of transactions with Persons, including transactions under the Cardmember T&Cs (including applications therefor, this "Contract"), managing credit which AEII has extended (including demanding a payment when it is overdue, transferring of receivables, etc.), and offering benefits and services accompanied with the Cards:
- (a) Information which Persons filled in on relevant application forms and other information regarding Persons which is provided to AEII (including but not limited to, Persons' name, age, birthday, sex, address, telephone number, E-mail address and other contact information, place of employment, family, residence status, code numbers and expiration date of the identification documents, nationality, period of stay, status of residence, etc. and if any amendment to such information is reported, said information after such amendment):
- (f) Contact information, including a forwarding address after <u>moving</u>, place of employment, or telephone number, which is collected by AEII or a party who is contracted by AEII, and information available on Persons' residence certificate or a copy/extract of Persons' family register which is legally issued;

2.

- (b) Communication with Service Establishments and its management, in connection with a credit card;
- (c) Introduction of the businesses of AEII, its subsidiaries, or Service Establishments that is conducted by mail, telephone, E-mails, etc.;
- (d)Sale and solicitation with regard to financial products or services of AEII, its subsidiaries, or its affiliates;
- (g)In connection with requested travel arrangement, arrangement of , and procedures to receive, services to be provided by a transportation or lodging service company, etc.;
- (i) Execution of rights and obligations of AEII under the laws;
- (k)Other purposes with regard to which AEII separately obtains Persons' consent.
- 3. Persons agree that if Persons are the representatives of Service Establishments or Service Establishments themselves, AEII may use the personal information set forth in Article 1.1(a) and (b) and the personal information stated in Service Establishments application form (information such as Service Establishments' representative's name, address, date of birth and telephone number that are registered on Service Establishments' application or other reported changes), including using a combination of all the above information together, for the purpose of confirming Persons' obligation and other necessary action under this Agreement, and Service Establishments' obligation and other necessary action under the agreement regarding acceptance of the American Express Cards, in addition to those purposes set forth in Article 1.1 and 1.2 above.

2.

- (b) Communication with Service Establishments and their management, in connection with a credit card;
- (c) Introduction of the businesses of AEII, its subsidiaries, or Service Establishments conducted by mail, telephone, E-mails, etc.;
- (d) Sale and solicitation <u>regarding</u> financial products or services of AEII, its subsidiaries, or its affiliates;
- (g) In connection with requested travel arrangement, arrangement of, and procedures to receive, services to be provided by a transportation or lodging service company, etc.;
- (i) Execution of rights and obligations of AEII under applicable laws;
- (k) Other purposes <u>about</u> which AEII separately obtains Persons' consent.
- 3. Persons agree that if Persons are the representatives of a Service Establishment or Service Establishments themselves, AEII may use the personal information set forth in Article 1.1(a) and (b) and the personal stated information in Service Establishments application form (information such as Service Establishments' representative's name, address, date of birth and telephone number that are registered on Service Establishments' application or other reported changes), including using a combination of all the above information together, for the purpose of confirming Persons' obligation and other necessary actions under this Agreement, and Establishments' obligation and other necessary action under the agreement regarding acceptance of the American Express Cards, in addition to those purposes set forth in Article 1.1 and 1.2 above.

- . Persons agree that, for the purposes set forth in Articles 1.1 and 1.2 above, AEII may use personal information set forth in Article 1.1(a) through (i), above, jointly with the following parties. Such information may be provided by AEII to the following parties and by the following parties to AEII, as the case may be. AEII shall be responsible for the management of such information. If the parties described in (b) below is located overseas, please visit the AEII website for the name of the country, information regarding systems pertaining to protection of personal information in that country, information regarding measures for protection of personal information implemented by the parties described in (b) below, and other referential information.
- (a) Companies whose decisions relating to <u>its</u> financial or business matters are under a direct or indirect control of AEII, or companies who <u>has</u> a direct or indirect control over AEII's decisions relating to <u>the</u> financial or businesses matters, and companies who are under a similar control of any of such companies; and
- 5. Persons agree that, in the following cases, AEII may disclose to the recipient set forth below, and such recipient may use, personal information set forth in Article 1.1(a) and 1.1(i), to the least extent required for the achievement of purpose: (if the parties described below is located overseas, please visit the AEII website for the name of the country, information regarding systems pertaining to protection of personal information in that country, information regarding measures for protection of personal information implemented by the parties described below, and other referential information):

Article 2. (Use of, or Registration with, Credit Information Organizations)

1. With regard to credit information organizations

- 4. Persons agree that, for the purposes set forth in Articles 1.1 and 1.2 above, AEII may use personal information set forth in Article 1.1(a) through (i), above, jointly with the following parties. Such information may be provided by AEII to the following parties and by the following parties to AEII, as warranted. AEII shall be responsible for the management of such information. If the parties described in (b) below are located overseas, please visit the AEII website for the name of the country, information regarding systems pertaining protection of personal information in that country, information regarding measures for protection of personal information implemented by the parties described in (b) below, and other referential information.
- (a) Companies whose decisions relating to their financial or business matters are under a direct or indirect control of AEII, or companies who have a direct or indirect control over AEII's decisions relating to financial or businesses matters, and companies who are under a similar control of any of such companies; and
- 5. Persons agree that, in the following cases, AEII may disclose to the recipient set forth below, and such recipient may use, personal information set forth in Article 1.1(a) and 1.1(i), to the least extent required for the achievement of purpose: (if the parties described below are located overseas, please visit the AEII website for the name of the country, information regarding systems pertaining to protection of personal information in that country, information regarding measures for protection of personal information implemented by the parties described below, and other referential information):

Article 2. (Use of Credit Information Retained by Credit Information Organizations, or Provision of Credit Information to Credit Information Organizations)

1. With regard to the use of credit information retained

which AEII uses and registers certain information with, Persons (other than Additional Cardmembers) consent to the following:

- (a) In order to make judgment with regard to credit transactions with Persons, AEII may refer to credit information organizations to which AEII belongs (namely, persons who conduct as their business collecting of information related to individuals' payment/repayment ability and providing such information to their members) ("Member Credit Organizations") or other credit information organizations affiliated with such Member Credit Organizations ("Affiliate Credit Organizations"), and if personal information on Persons is registered, AEII may use such information. Provided, however, that any information relating an individual's to payment/repayment ability which is registered with Member Credit Organizations or Affiliate Credit Organizations shall not be used for any purpose other than check of payment/repayment ability, pursuant to applicable laws and regulations;
- (b) The Information to be Registered as set forth in Exhibit (Persons' personal information to verify his or her identity and the objective facts of transactions under this Contract) shall be registered with Member Credit Organizations for periods specified in Exhibit, and may be used by members of Member Credit Organizations or Affiliate Credit Organizations for the purpose of check of Persons' payment/repayment ability; and
- (c) Personal information registered at Member Credit Organizations pursuant to the previous paragraph (b) may be mutually provided or used among Member Credit Organizations, Affiliate Credit Organizations, and members of those organizations, for the purposes of and within the scope required for the protection and fair use of such information such as maintaining the accuracy, updating, resolving complaints, monitoring the compliance of members of those organizations, etc.
- 2. The names, contact numbers, etc. of the credit | 2. With regard to the provision of credit information to

- by credit information organizations, Persons (other than Additional Cardmembers) consent to the following:
- (a) In order to make judgment with regard to credit transactions with Persons, AEII may provide Persons' personal information to verify their identity (such as name, birth date, sex, telephone number, identity verification document number, address, etc.)to credit information organizations to which AEII belongs (namely, persons who conduct as their business collecting of information related to individuals' payment/repayment ability and providing such information to their member business operators) ("Member Credit Organizations") or other credit information organizations affiliated with such Member Credit Organizations ("Affiliate Credit Organizations") and inquire about credit information (meaning the information set forth in Paragraph 3 (1) of this Article; the same applies hereinafter) concerning the Persons from these credit information organizations.
- (2) If the inquiry in (1) above reveals that the credit information of the Persons is registered with these credit information organizations, AEII may obtain and use such credit information. Provided, however, that any information relating to an individual 's payment/repayment ability that is registered with Member Credit Organizations or Affiliate Credit Organizations shall not be used for any purpose other than checking of payment/repayment ability, pursuant to applicable laws and regulations;

information organizations to which AEII belong, as well as types of information to be <u>registered</u> and periods of <u>registration</u>, are set forth in Exhibit. If AEII intends to <u>belong to</u> a new credit information organization to refer to and use registered information, AEII will notify Persons by a written notice, etc. and follow the designated processes in accordance with applicable laws and regulations.

- credit information organizations, Persons consent to the following:
- (a) AEII shall provide Persons'credit information under this Contract as set forth in Exhibit (Persons' personal information to verify his or her identity and the objective facts of transactions under this Contract) to Member Credit Organizations. This credit information may be retained by Member Credit Organizations for periods specified in Exhibit, and may be used as described in Paragraph 3 of this Article.
- 3. Persons consent that Member Credit Organizations may use the credit information they retain as follows and provide it to their member business operators for the purpose of contributing to checks on Persons' payment/repayment ability made by member business operators of Member Credit Organizations or Affiliate Credit Organizations.
- (1) Member Credit Organizations shall retain the following credit information:
- 1. Information provided by member business operators of credit information organizations, including AEII, pursuant to Paragraph 2 of this Article;
- 2. Information other than 1 above collected by credit information organizations; and
- 3. Information such as numerical values calculated by credit information organizations through analysis or other processing of the credit information they retain, and related information.
- (2) Member Credit Organizations shall use the credit information they retain as follows:
- 1. Confirmation, investigation, name matching, and aggregation of credit information, and other processing to properly carry out the business of credit information organizations; and
- 2. Processing such as analysis of credit information and calculation of numerical values and other information based on the analysis.
- (3) Member Credit Organizations shall provide credit information (as described in (1) 1, 2, and 3 above) to member business operators. In addition, they shall provide credit information ((1) 1 above) to

member business operators through Affiliate Credit Organizations.

- (4) Credit information registered at Member Credit Organizations pursuant to Paragraph 2 of this Article may be mutually provided or used among Member Credit Organizations, Affiliate Credit Organizations, and member business operators of those organizations, for the purposes of and within the scope required for the protection and fair use of such information such as maintaining the accuracy, updating, resolving complaints, monitoring the compliance of members of those organizations, etc.
- <u>4</u>. The names, contact numbers, etc. of <u>Member Credit Organizations</u>, as well as types of information to be <u>provided</u> and periods of <u>provision</u>, are set forth in Exhibit. If AEII intends to join a new credit information organization to refer to and <u>provide</u> information <u>during the contact period</u>, AEII will notify Persons by a written notice, etc. and follow the designated processes in accordance with applicable laws and regulations.

Article 5. (Events of Contract Not Concluded or Membership Withdrawn or Revoked)

- Article 5. (Events of Contract Not Concluded or Membership Withdrawn or Revoked)
- 1. If this Contract has not been concluded, the fact of application shall, in accordance with Articles 1 and 2.1(b), be used for a certain period but shall not otherwise be used, regardless of the reason for nonconclusion.
- 1. If this Contract has not been concluded, the fact of application shall, in accordance with Articles 1 and 2, be used for a certain period but shall not otherwise be used, regardless of the reason for non-conclusion.

2. After a Member's Card membership terminates due to the expiration of an effective term printed on the front or back of the Card, withdrawal or revocation of the membership, etc., AEII will retain and use the Member's personal information for the purposes designated in Articles 1.1, 1.2(i), and 2.1 for a certain period of time as stipulated by laws or regulations or designated by AEII.

2. After a Member's Card membership terminates due to the expiration of an effective term printed on the front or back of the Card, withdrawal or revocation of the membership, etc., AEII will retain and use the Member's personal information for the purposes designated in Articles 1.1, 1.2(i), and 2 for a certain period of time as stipulated by laws or regulations or designated by AEII.

Article 6. (Amendment)

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The provisions of this Agreement may be amended by following the procedures prescribed by AEII and to the

The provisions of this Agreement may be amended by following the procedures prescribed by AEII and to the

extent permitted under the laws. extent permitted under applicable laws. <Exhibit> <Exhibit> •Names and contact numbers, etc. of Member Credit •Names and contact numbers, etc. of Member Credit Organizations Organizations Name: Credit Information Center Corp. (a Designated Name: Credit Information Center Corp. (a Designated Information Organization under Information Organization under Installment Sales Act) Installment Sales Act) Address: Shinjuku First West, 1-23-7 Nishi Shinjuku, Telephone No.: 0570-666-414 Shinjuku-ku, Tokyo 160-8375 URL:https://www.cic.co.jp Telephone No.:0570-666-414 \*For membership eligibility, names of member URL:https://www.cic.co.jp business operators, purpose and method of use of credit information of Credit Information Center Corp., and the "Credit Guidance" provided by Credit Information Center Corp., please refer to the website of Credit Information Center Corp. listed above. Name:Japan Credit Information Reference Center Name: Japan Credit Information Reference Center Corp. Corp. Address:Sumitomo Fudosan Ueno Building 5gokan 1-Telephone No.: 0570-055-955 10-14 Kita-Ueno, Taito-ku Tokyo 110-0014 URL:https://www.jicc.co.jp Telephone No.:0570-055-955 URL:https://www.jicc.co.jp \*For details of membership eligibility and names of member business operators, etc. of Japan Credit Information Reference Center Corp., please refer to the website of Japan Credit Information Reference Center Corp. listed above. •Names and contact numbers, etc. of Affiliate Credit Organizations •Names and contact numbers, etc. of Affiliate Credit Organizations Name: Japanese Bankers Association Personal Credit Information Center Name: Japanese Bankers Association Personal Credit Telephone No.:03-3214-5020 Information Center URL:https://www.zenginkyo.or.jp/pcic/ Telephone No.: 03-3214-5020 URL:https://www.zenginkyo.or.jp/pcic/ The information to be registered and the period of registration \*For details of membership eligibility and names of member business operators, etc. of The Japanese Bankers Association, please refer to the website of The

Japanese Bankers Association listed above.

Credit registration information to be provided by AEII

- and retention period Credit Information Center Corp.

  (1) Matters for verifying Persons (name, birth date, sex, address, telephone number, place of employment, place of employment telephone number, driver's license number, identity verification document
- (2) Matters concerning application and contract details (date of application, date and type of contract, product name, payment dates, contract amount, line of credit amount, installment number for payment, etc.)

number, etc.)

- (3) Information concerning payments, etc. (billing amount, amount paid, unpaid balance, expected date of full payment, installment balance, expected annual billing amount, payment status (including facts of termination, full payment, etc.)
- (4) Other information specified by the credit information organizations

Japan Credit Information Reference Center Corp.

- (1) Matters for verifying identity of Persons (name, birth date, sex, address, telephone number, place of employment, place of employment telephone number, driver's license number, identity verification document number, etc.)
- (2) Matters concerning application and contract details (date of application, date and type of contract, payment dates, contract amount, line of credit amount, installment number for payment, etc.)
- (3) Information concerning payments, etc. (amount paid, unpaid balance, expected date of full payment, installment balance, expected annual billing amount, payment status (including facts of termination, full payment, etc.)
- (4) Other information specified by the credit information organizations

	<u>Credit Information</u> Organization to	
	register with and period of registration	
Information to be		Japan Credit
registered	Credit Information	Information
	Center Corp.	Reference Center
		Corp.
(1) Personal	During the period in which any of the	

	Organization <u>s</u> t	o <u>receive credit</u>
Credit information to be provided by	information and retention period	
		Japan Credit
	Credit Information	Information
AEII	Center Corp.	Reference Center
		Corp.
(1) Facts	For 6 months from	Not more than 6

information such as	information listed in (2) through (4) is	
name, birth date,	registered	
gender, address,		
telephone number,		
place of		
employment,		
driver's license		
number, identity		
verification		
document number,		
etc.		
(2) Fact of having applied	For 6 months from	Not more than 6
relating to this	the date AEII made	date AEII <u>made</u> an
Contract	an inquiry	inquiry
		During the duration
		of the contract and
_(3) <u>O</u> bjective	During the contract term and not more than 5 years after	not more than 5 years after termination of the
facts of transactions	termination of the	contract (for
relating to this	contract (or if	information on
Contract	settlement is not	assignment of
	complete, after full	claims, not more
	payment)	than 1 year from
		the date of
		assignment of
		claims)
	During the contract	During the duration
	term and for 5	of the contract and
	years after termination of the contract (or if settlement is not	not more than 5
(4) Facts of		years after
delayed payment for		termination of the
obligation		contract (or if
	complete, after full	settlement is not
	payment)	complete, after full
The information A	EII '. ' 1	payment)

The information AEII registers include the name, birth date, gender, address, telephone number, place of employment, driver's license number, identity verification document number or other identifiable

concerning the	the date AEII makes	months from the
application for this	an inquiry to credit	date AEII ma <u>k</u> e <u>s</u> an
Contract (personal	<u>information</u>	inquiry to credit
information to verify	<u>organizations</u>	<u>information</u>
identity and the		<u>organizations</u>
facts of the		
application)		
(2) Fasts		During the duration of the contract and
(2) Facts	During the contract	not more than 5
concerning this  Contract (personal information to verify identity and the objective facts of transactions relating to this  Contract)	term and not more	years after
	than 5 years after	termination of the
	termination of the	contract (for
	contract (or if	information on
	settlement is not	assignment of
	complete, after full	claims, not more
	payment)	than 1 year from the
		date of assignment
		of claims)
		During the duration
(3) Cases where	During the contract	of the contract and
any of the above	term and for 5 years	not more than 5
facts concerning this Contract relate	after termination of	years after
	the contract (or if	termination of the
to delayed payment	settlement is not	contract (or if
of obligation	complete, after full	settlement is not
or obligation	payment)	complete, after full
		payment)

The information AEII registers <u>includes</u> the name, birth date, gender, address, telephone number, place of employment, driver's license number, identity verification document number or other identifiable information, date and type of contract, payment dates, contract amount, line of credit amount, installment number for payment, unpaid balance, expected date of full payment, installment balance, expected annual billing amount, payment status (including facts of termination, full payment, etc.), and other information designated by each Member Credit Organization.

information, date and type of contract, payment dates, contract amount, line of credit amount, installment number for payment, unpaid balance, expected date of full payment, installment balance, expected annual billing amount, payment status (including facts of termination, full payment, etc.), and other information designated by each Member Credit Organization.

<Inquiries>

●Request to disclose, correct, delete, or cease use or forwarding of, Persons' personal information or other related inquiries should be addressed to the applicable Membership Service Center specified below or American Express telephone number indicated on the back of a Card.

Membership Service Center

The name and telephone number for each Membership Service Center:

American Express Gold Preferred Card/American Express Gold Card/ American Express Sky Traveler Premier Card:Telephone 0120-010120

American Express Green Card/American Express Sky Traveler Card: Telephone 0120-020120

American Express Blue: Telephone 03-6625-9100

American Express Website: https://www.americanexpress.co.jp

(Amendment as of February 20, 2024)

<Inquiries>

●Requests to disclose, correct, delete, or cease use or forwarding of, Persons' personal information or other related inquiries should be addressed to the applicable Membership Service Center specified below or the American Express telephone number indicated on the back of a Card.

Membership Service Center

The name and telephone number for each Membership Service Center:

Platinum Card: 0120-376107

American Express Gold Preferred Card / American Express Gold Card / American Express Sky Traveler Premier Card: Telephone 0120-010120

American Express Green Card / American Express Sky

Traveler Card: Telephone 0120-020120

American Express Blue: Telephone 03-6625-9100

American Express Website:

https://www.americanexpress.com/ja-jp/

(Amendment as of July 23, 2025)