



FREE LACOSTE 12.12 WATCH

With your American Express® Credit Card or Blue form American Express issued from January 10 to December 31, 2019

LACOSTE 



Dear Valued Cardmember,

Thank you for your interest in participating in the **American Express Free Lacoste 12.12 Watch Promotion 2019**.

We have validated the details indicated in your online enrollment form and we regret to inform you that your redemption request has been declined.

Possible reason/s could be any/or a combination of the following:

- You have included transactions that are not qualified for this promotion. (Click [here](#) for the list of excluded transactions)
- The transactions you registered did not fall within the spend period.
- Your total qualified transactions did not reach the required spend amount of **P40,000**.
- You have included transactions that were made by another account (either your Basic or Supplementary Cardmember).
- You have included transactions that were already used to redeem from other American Express and/or BDO Credit Cards promotion such as, but not limited to: BDO Treats / Shop. Choose. Redeem, SM 3-Day Sale Rebates, or Hotel/restaurant/merchant partner transactions with BDO promotion
- Your account is not qualified for the promo.
 - The promo is open to NEW American Express Credit Card or Blue from American Express issued within **January 10 to December 31, 2019**. (If your Card was issued within **January 8 to April 14, 2020**, click [here](#) to register.)
 - Only first time American Express Cardmembers (Basic or Supplementary) are eligible to participate in the promotion.
- You already redeemed one (1) Free Lacoste 12.12 Watch from this promotion. Each Cardmember is entitled to a one-time redemption only, regardless if you have more than one qualified card.
- You failed to register within sixty (60) days after your spend period.
- There are incorrect transaction details indicated in your online registration form
- You have used an incorrect Promo ID.

Click [here](#) to review the full mechanics and Terms & Conditions of this promo.

For further assistance, please call the BDO Customer Contact Center at (02) 8631-8000 or 1-800-10-6318000 (Domestic Toll-Free).