

Se pretender solicitar informações sobre o conteúdo da Política de Cookies na sua língua local, envie um e-mail para dpo-europe@aexp.com indicando a língua local relevante. Os pedidos serão tratados dentro de prazos razoáveis e de acordo com a legislação de proteção de dados aplicável.

Effective date: 31/07/2025

About cookies & similar technologies

American Express Europe, S.A; American Express Payments Europe S.L; Amex Asesores de Seguros, Sociedad de Agencia de Seguros Vinculada, S.A.U (“American Express”) (hereinafter “we”) is committed to providing you with full and transparent information about the use of cookies and similar technologies, such as pixels, web beacons and tags (together “cookies”), on this website.

This Cookie Policy provides you with information on cookies used on this website and how you can make choices about them.

For more information on how we process your personal information, please refer to our [Online Privacy Statement](#).

What is a cookie?

Cookies are small text files containing small amounts of information that are placed on your PC, mobile device or tablet whenever you visit a website. You may not be able to perform certain activities within our secure online services unless these cookies are present.

Certain cookies contain personal information. For example, if you click on “remember me” when logging in to a website or application, a cookie will store your username and preferences.

Cookies may remain on your device for different periods of time. Some cookies, called “session cookies”, are temporary and are automatically deleted when you close your browser or when your session ends. Other cookies, called “persistent cookies”, are stored on your device until you delete them, or your browser deletes them when the cookie expires.

Cookies we use and their characteristics

Essential Cookies

These types of cookies are essential for the security and proper performance of our website and/or the provision of a product or service you have requested. Dropping these cookies do not require your consent. Without these cookies, we will not be able to offer a functional website and provide you with the products or services you may request. Although you can configure your browser to block these cookies or to alert you accordingly, disabling them may cause parts of our website to not work.

Provider	Description	Cookie Name	First / Third Party	Duration
American Express	American Express uses this cookie to identify each unique visitor and maintain a consistent user experience.	Agent-id	First party	365 days
American Express	American Express uses this cookie to identify and remember the user's location and language in order to display appropriate content.	axplocale	First party	Session

F5	F5 cookies are used for essential load-balancing and security functions. Load balancing helps distribute traffic properly to ensure correct connectivity and functionality of our websites. Security functions help maintain the integrity of traffic on our site, ensure its proper operation, and block any malicious actions.	BIGipServerorigin-slgem2.americanexpress.com-443TS0139a03f	First Party	Session Session
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Changing cookie preferences

You can manage your cookie preferences through our website and/or change your browser settings at any time, as described below:

If you prefer to restrict, block or delete cookies from <https://www.americanexpress.com/pt/merchant/bem-vindo-ao-american-express.html> or any other website, you can use your browser to do so. Each browser is different, and your browser's "Help" function will show you how to proceed. Please note that if you choose to disable essential cookies, it will affect how our website works. For example, while you will still be able to view the public website, you will not be able to log in securely to check your transactions or make payments.

Use of other websites

When you use links to other websites that we provide to you, we recommend that you carefully read the privacy and cookie policies of those websites.

Please note that any choice about cookies that you may have provided on our website will not be applicable on non-American Express websites.

Contacting us

If you have questions about this Policy or the use of cookies, please contact our Data Protection Officer at: DPO-Europe@aexp.com

You can also write to us at the following address: American Express Avenida Partenón 12-14. 28042 Madrid.

Changes to our Cookie Policy

We reserve the right to change this Policy at any time. When we make such changes, we will update the effective date at the top of this page.