



For full list of non-eligible purchases and/or transactions, please refer below:

1) American Express® Singapore Airlines Credit Cards

2) American Express® CapitaCard

3) American Express® Cards enrolled in the Membership Rewards® Programme

4) American Express® True Cashback Card

Updated 18 October 2021



1) For American Express® Singapore Airlines Credit Cards

No KrisFlyer miles will be awarded for charges that are not eligible purchases. For charges that are not eligible purchases, please see below:

- a) Charges processed and billed prior to the Enrolment Date or charges prepaid on any Card Account prior to the first billing statement for that Card Account following the Enrolment Date;
- b) Cash Advance and other cash services;
- c) Express Cash;
- d) American Express Travellers Cheque purchases;
- e) Charges for dishonoured cheques;
- f) Finance charges – including Line of Credit charges and Credit Card interest charges;
- g) Late Payment and collection charges;
- h) Tax refunds from overseas purchases;
- i) Balance Transfers;
- j) Instalment plans;
- k) Annual Card fees;
- l) Amount billed for purchase of KrisFlyer miles to top-up your miles balance;
- m) Bill payments and all transactions via SingPost SAM kiosks and mobile app
- n) Payments to insurance companies (except payments made for insurance products purchased through American Express authorized channel);
- o) Payments to Singapore Petroleum Company Limited (SPC) service stations;
- p) Payments for the purpose of GrabPay top-ups;
- q) Payments to utilities merchants (with effect from 12 February 2021);
- r) Charges at merchants or establishments that are excluded by American Express at its sole discretion and notified by American Express to you from time to time.

2) For American Express® CapitaCard

No STAR\$® will be awarded for charges that are not eligible purchases. For charges that are not eligible purchases, please see below:

- a) Charges that are processed and billed prior to your CapitaStar Member enrolment date or charges that are prepaid on any Card Account prior to the first billing statement for that Card Account following the Enrolment Date;
- b) Cash Advances and other cash services;
- c) Express Cash;
- d) American Express Travellers Cheque purchases;
- e) Charges for dishonoured cheques;
- f) Finance charges including Line of Credit Charges and Credit Card interest charges;
- g) Late Payment and collection charges;
- h) Tax refunds from overseas purchases;
- i) Balance Transfers;
- j) Instalment plans;
- k) Annual Card fees;
- l) Other credits to your Account;



- m) Physical CapitaVoucher purchases;
- n) Bill payments and all transactions via SingPost SAM kiosks and mobile app;
- o) Payments to insurance companies (except payments made for insurance products purchased through American Express authorized channel);
- p) Payments to Singapore Petroleum Company Limited (SPC) service stations;
- q) Payments for the purpose of GrabPay top-ups
- r) Payments to utilities merchants (with effect from 12 February 2021)
- s) Charges at merchants or establishments that are excluded by American Express at its sole discretion and notified by American Express to you from time to time;

3) For American Express® Cards enrolled in the Membership Rewards® Programme

No Membership Rewards® points will be awarded for charges that are not eligible purchases. For charges that are not eligible purchases, please see below:

- a) Charges processed and billed prior to the Enrolment Date or charges prepaid on any Card Account prior to the first billing statement for that Card Account following the Enrolment Date;
- b) Cash Advances and other cash services;
- c) Express Cash;
- d) American Express Travellers Cheque purchases;
- e) Charges for dishonoured cheques;
- f) Finance charges – including Line of Credit Charges and Credit Card interest charges;
- g) Late payment and collection charges;
- h) Tax refunds from overseas purchases;
- i) Balance transfer;
- j) Instalment plans;
- k) Annual Card fees and Membership Rewards fees;
- l) Pay portion billed for a "Pay + Points" rewards, where the Card Member uses points along with paying a specific amount to redeem the reward;
- m) Amount billed for purchase of Membership Rewards points to top-up your points balance;
- n) Bill payments and all transactions via SingPost SAM kiosks and mobile app;
- o) Payments to insurance companies (except payments made for insurance products purchased through American Express authorized channel);
- p) Payments to Singapore Petroleum Company Limited (SPC) service stations;
- q) Payments for the purpose of GrabPay top-ups;
- r) Payments to utilities merchants (with effect from 12 February 2021);
- s) Charges at merchants or establishments that are excluded by American Express at its sole discretion and notified by American Express to you from time to time.



4) For American Express® True Cashback Credit Card

No cashback will be awarded for charges that are not eligible purchases. For charges that are not eligible purchases, please see below:

- a) Charges processed and billed prior to the Enrolment Date or charges prepaid on any Card Account prior to the first billing statement for that Card Account following the Enrolment Date;
- b) Cash Advance and other cash services;
- c) Express Cash;
- d) American Express Travellers Cheque purchases;
- e) Charges for dishonoured cheques;
- f) Finance charges – including Line of Credit charges and Credit Card interest charges;
- g) Late Payment and collection charges;
- h) Tax refunds from overseas purchases;
- i) Balance Transfers;
- j) Instalment plans;
- k) Annual Card fees;
- l) Charges at merchants or establishments that are excluded by American Express at its sole discretion and notified by American Express to you from time to time.