

Select One Complimentary Night's Stay at a List of Selected Properties

Below are the list of Participating Properties, Eligible Room Type, Blackout Dates and Reservation Email/Number. Please always refer to <http://amex.co/platstay> for the latest list of Participating Properties.

A room reservation confirmation letter or email (in soft copy or hard copy) must be presented, along with the physical voucher and your Platinum Card upon check-in. Should the documents mentioned not be presented, Participating hotel properties reserve the right to change the rate to the hotel's best available rate of the day and charge the amount to the guest.

<u>Participating Properties</u>	<u>Current address</u>	<u>Eligible Room Type</u>	<u>Blackout Dates</u>	<u>Reservation Email/Number</u>
Mandarin Oriental Bangkok	48 Oriental Ave, Bang Rak, Bangkok 10500, Thailand	Deluxe Room	Only valid for bookings until 30 September 2020	66 2 659 9000 mobkk-reservations@mohg.com
Mandarin Oriental Singapore	5 Raffles Ave, Singapore 039797	Deluxe Room Ocean View	29 – 31 December 2020 1 January 2021 11 – 14 February 2021 9 August 2021 09 – 12, 16 – 19, 23 – 26 September 2021 2 – 8, 11 – 14 October 2021 16 – 20 November 2021 25 – 31 December 2021	65 6885 3030 mosin-reservations@mohg.com
Mandarin Oriental Jakarta	Jl. M.H. Thamrin, Menteng, Kec. Menteng, Jakarta, Daerah Khusus Ibukota Jakarta 10310, Indonesia	Deluxe Room	31 December 2020	62 21 2993 8800 moikt-reservations@mohg.com

The St. Regis Singapore	29 Tanglin Rd, Singapore 247911	ExecutiveDeluxeRoom	Feb 11-16 2020, Apr 26-28 2020, Sep 18-20 2020, Dec 30-31 2020, Jan 1 2021, Feb 11-16 2021, F1 Season 2021, Dec 30-31 2021	reservations.singapore@stregis.com
Banyan Tree Chongqing Beibei	No.101 Hot Spring Road, Chengjiang, Beibei District, Chongqing, P.R. China 400700	Hot Spring Retreat – King/Twin	Subject to Availability	reservations@banyantree.com (65) 6840 5800
Banyan Tree Huangshang	No.1 Banyantree Road, Yi County, Huangshan, Anhui, P.R China 245500	Lucun Suite		
Banyan Tree Yangshuo	No.168 Zhengdong Street, Fuli Town Yangshuo, Guilin, Guangxi P.R.China 541905	Karst Discovery Suite		
Banyan Tree Bangkok	21/100 South Sathorn Road, Sathorn, Bangkok 10120, Thailand	Serenity Club Room		
Banyan Tree Cabo Marques	Bldv. Cabo Marques, Lote 1 Col. Punta Diamante Acapulco, Guerrero, Mexico 39907	Hillside Pool Villa		
Banyan Tree Kuala Lumpur	2 Jalan Conlay, 50450 Kuala Lumpur, Malaysia	Banyan Retreat		
Pavilion Hotel Kuala Lumpur Managed by Banyan Tree	Pavilion Hotel Kuala Lumpur Managed by Banyan Tree, 170, Jalan Bukit Bintang, 55100 Kuala Lumpur	Urban Retreat		
Banyan Tree Lang Co	Cu Du Village Loc Vinh CommunePhu Loc District	Lagoon Pool Villa		

	Thua Thien Hue Province, Vietnam			
Banyan Tree Mayakoba	Carretera Federal Chetumal- Puerto Juárez Km. 298 Playa del Carmen, Quintana Roo México	Bliss Pool Villa		
Banyan Tree Tamouda Bay	Banyan Tree Tamouda Bay Route Nationale 13, POB 526. 93100 Fnideq, Morocco	Bliss Pool Villa		
Angsana Xian Lintong	Angsana Xi'an Lintong No. 8 East Yue chun Road Lintong District, Xi'an Shaanxi Province 710600 People's Republic of China	Royal Room		
Angsana Laguna Phuket	10 Moo 4 Srisoonthorn Road Phuket 83110 Thailand	Laguna Premier Room		
Angsana Lang Co	Cu Du Village Loc Vinh Commune Phu Loc District Thua Thien Hue Province, Vietnam	Beach Front 1 bedroom / Seaview 1 bedroom Suite		
Angsana Riads Collection Marrakech Morocco	Angsana Riad Si Said N. 1-2- 4 Derb Abbes El Fassi Riad Zitoun Jdid – Medina 40000 Marrakech – Morocco	Berber Room		
Angsana Maison Souvannaphou m	Rue Chao Fa Ngum Banthatluang, PO Box 741 Luang Prabang, Laos	Garden Wing Room		

Terms and Conditions

General Terms and Conditions:

1. For the latest and full list of Participating Properties, Reservation Email/Number, Blackout Dates and Eligible Room Type, please visit amex.co/platstay.
2. Voucher is valid for one (1) time use before the expiry date and cannot be combined or exchanged for cash, credit, in-kind or other services. For avoidance of doubt, each voucher can only redeem one complimentary night's stay to be chosen from Participating Properties.
3. Voucher is not for sale or transfer. Any voucher sold or transferred will be immediately voided. American Express is not liable for replacement of lost or damaged voucher.
4. Only one (1) voucher may be used per booking, per Platinum Card Account, per Card Membership year. Should more than one (1) voucher be used, American Express reserves the rights to charge the Eligible Member based on the hotel's Best Available Rate (BAR) of the day. The stay cannot be used in conjunction with any other complimentary night stay benefit, discounts or privileges or promotions except if stated otherwise. There must be a minimum of 3 nights stay gap between two bookings that utilise multiple complimentary night stay benefit that comes from American Express.
5. American Express acts solely as a payment provider and is not responsible or liable in the event that such services, activities or benefits are not provided or fulfilled by the merchant. Merchants are solely responsible for the fulfilment of all benefits and offers. American Express does not assume liability and the Card Member shall not make any claim whatsoever for (i) injury or bodily harm or (ii) loss of damage to property, howsoever caused, arising from, or in connection with these benefits and privileges.

Room Stay Terms and Conditions:

6. Accommodation is for a maximum of two (2) adults and is inclusive of all service charges and tax for such accommodation. Breakfast for up to two (2) persons is included at Participating Outlet.

Reservation Terms and Conditions:

7. The Eligible Member must make advance reservation with Participating Outlet by contacting Reservation Email/Number. All reservations must be made at least 7 working days in advance and are subject to availability and not applicable during blackout dates.
8. During reservation, Eligible Card will be used as a form of guarantee. Please contact Participating Outlet for more information.

Cancellation/Change of Dates/No Show Terms and Conditions:

9. Booking(s) cannot be amended or cancelled and is non-refundable.
10. In the event of a) Cancellation: Eligible Member will be charged Best Available Rate (BAR) for original booking date at the time of cancellation b) No Show: Eligible Member will be charged Best Available Rate (BAR) for original booking date on the day of no show

Check-In Terms and Conditions:

11. Participating Properties' standard Check-in time applies.
12. Voucher can only be redeemed for Eligible Room Type at corresponding Participating Outlet. If Eligible Member decides to upgrade to other room categories, the Eligible Member will need to pay for the upgrade with their Eligible Card.
13. During check-in, Eligible Member must present a) Room Reservation Confirmation Letter or email (in soft copy or hard copy), b) Physical Original Voucher (Picture or photocopy version of voucher will not be accepted), c) Eligible Card with credentials matching the reservation details d) Passport with credentials matching the reservation details. In the event that the documents mentioned are not present or does not match, the Participating Outlet reserves the rights to change the rate to the hotel's Best Available Rate (BAR) of the day and charge the amount to the guest.

Check-Out & Incidentals Terms and Conditions:

14. Participating Outlet's standard Check-out time applies.
15. Cost of meals and all other incidentals (including applicable tax and service charges) must be charged to Eligible Card.



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