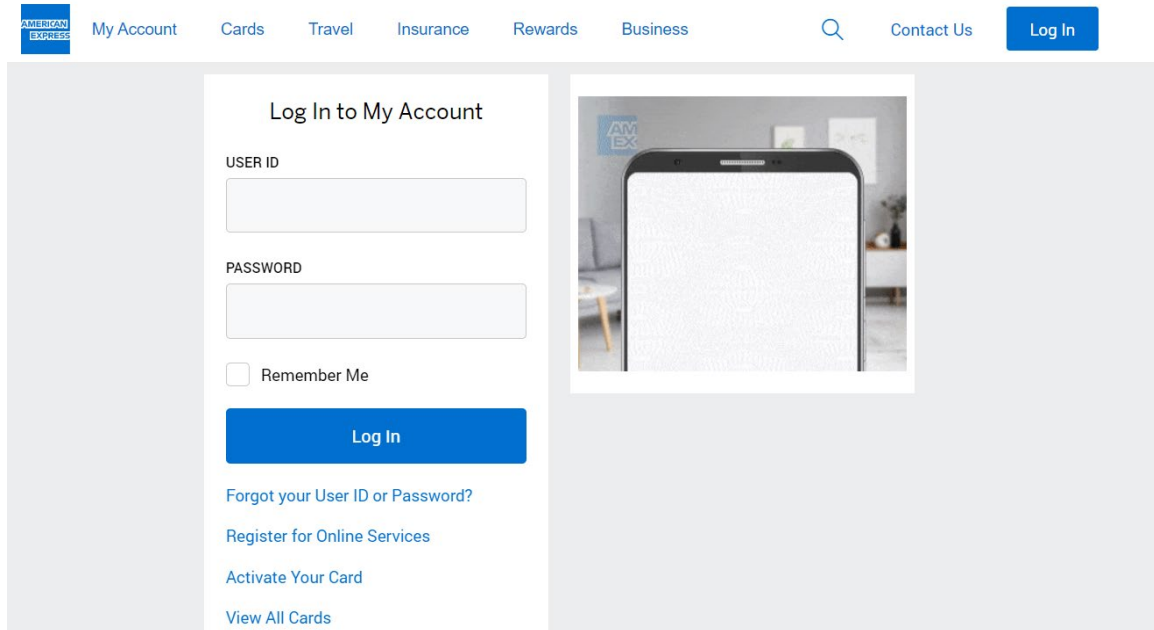


## Travel Credit Redemption Guide

1. Login with your Platinum Card® user ID and password via [American Express Singapore](#) page.



AMERICAN EXPRESS My Account Cards Travel Insurance Rewards Business Contact Us Log In

### Log In to My Account

USER ID

PASSWORD

Remember Me

Log In

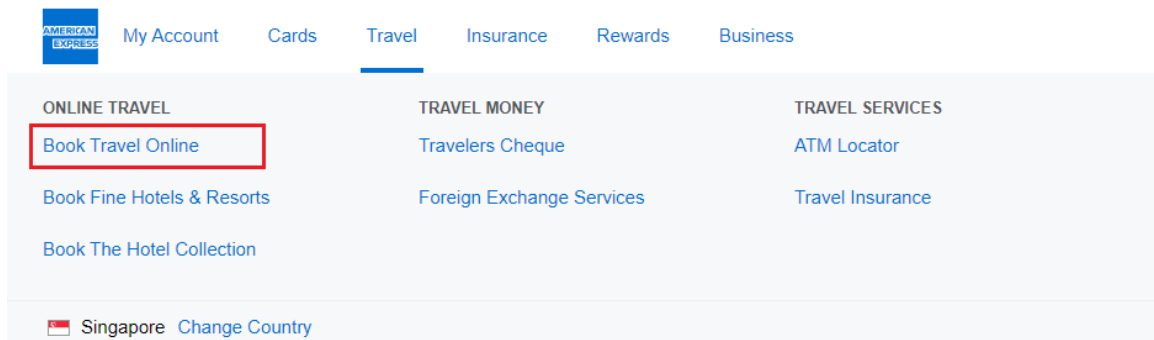
[Forgot your User ID or Password?](#)

[Register for Online Services](#)

[Activate Your Card](#)

[View All Cards](#)

2. Under 'Travel', go to 'Book Travel Online' to access American Express Travel Online. Alternatively, visit [go.amex/sgato](https://go.amex.sgato) and login.



AMERICAN EXPRESS My Account Cards **Travel** Insurance Rewards Business

ONLINE TRAVEL

- Book Travel Online
- Book Fine Hotels & Resorts
- Book The Hotel Collection

TRAVEL MONEY

- Travelers Cheque
- Foreign Exchange Services

TRAVEL SERVICES

- ATM Locator
- Travel Insurance

Singapore Change Country



3. Search for availability (Air or Hotel)

4. Using hotel booking as an example, choose your hotel and click 'Select Room'.

Your trip: Denpasar Bali Ngurah Rai - (DPS), Denpasar, Indonesia | 21/09/22 - 23/09/22 | 2 Adults [Modify Search](#)

[← Back to search results](#)

Choose your hotel

Andaz Bali - a Concept by Hyatt - CHSE Certified

Jalan Danau Tamblingan 89a Denpasar, ID [View Map](#)

Enhanced health & safety

★★★★★

**\$385.46 or  
64,244 Points**

Avg/night including tax

[Select Room](#)

5. Select your preferred room type and rate. Rate must be equal to or more than S\$400 in order to utilise Travel Credit.

**Deluxe Room, 1 King Bed**  
1 King Bed 818 sq feet Layout - Sep... [Show More](#)

**PROMOTIONS**  
Free valet parking  
Free self parking

**Non refundable**  
[Booking Policies](#)

**\$410.82 or  
68,470 Points**  
Avg/night including tax

[Select](#)


Payment Options: Card, Membership Rewards®, Travel Credit



6. Select 'Continue to Checkout'.

**Trip Summary** Your current trip total: \$821.64 or 136,940 Points [Continue to Checkout](#)

Hotel [Policies](#)



**Andaz Bali - a Concept by Hyatt - CHSE Certified**  
Denpasar, ID  
Room: Deluxe Room, 1 King Bed [Change room](#)  
Checkin: Wed, 21/09/22  
Checkout: Fri, 23/09/22  
[Change Hotel](#)

**Your current trip total: \$821.64 or 136,940 Points** [Continue to Checkout](#)

7. Click '\$400 Platinum Hotel Travel Credit' to redeem your Travel Credit.  
Enter payment and traveller information

\* Required Information

<b>Itinerary</b>	Total Due: \$821.64
Visiting Denpasar Wed, 21/09/22 - Fri, 23/09/22 2 Travellers	Payment with Card
<b>Hotel</b> <a href="#">Change</a>	Hotel \$679.04
Andaz Bali - a Concept by Hyatt - CHSE Certified Jalan Danau Tamblingan 89a Denpasar, 80228 ID Room <a href="#">View Hotel Policies</a>	Tax \$142.60
Deluxe Room, 1 King Bed <a href="#">Change</a>	Total Price ⓘ <b>\$821.64</b>
Bonuses included with your room: Free valet parking, Free self parking	>
<b>Checkin</b> 15:00 - Wed, 21/09/22	<b>Select Travel Credit</b>
<b>Checkout</b> 12:00 - Fri, 23/09/22	These Travel Credits are available to redeem. You may redeem one Travel Credit per booking. To apply, please select the radio button.
<b>Non refundable</b>	<input type="radio"/> None
	<input checked="" type="radio"/> \$400 Platinum Hotel Travel Credit - Expires 22/06/23 <a href="#">More Info</a>
	Your Travel Credit will be applied to your card account within 3 business days of your reservation confirmation.
	<b>Select the amount of Membership Rewards points to use</b>
	Type in the text box or use the slider to select how many points you would like to use for payment. To pay with your American Express Card only, set the slider to 0.



8. Complete the Traveller Information, review the details and Hotel Cancellation Policy, click 'Book Now'.

Total Due: \$821.64

Your card will be charged **\$821.64** today. A credit of **\$400.00** for your Annual travel credit will be applied to your statement within 3 business days of your reservation.

### Room policies

Andaz Bali - a Concept by Hyatt - CHSE Certified

Deluxe Room, 1 King Bed

Hotel cancellations made on or after 11/08/22 will be subject to a fee of 821.64 SGD.

Yes, I have read the [Terms and Conditions](#) including the cancellation [Booking Policies](#) and agree to proceed. I agree that it is my responsibility to ensure that all party members have a relevant valid passport and visa/s for the planned travel (if required). I am aware, that should I cancel a booking which was processed with a Travel Credit or Membership Rewards® points, I will not receive a Travel credit or Membership Rewards® points refund. I understand that all changes will need to be made directly with the airline, hotel or car hire supplier after my booking had been confirmed. To secure your reservation, please provide your American Express® Card details and then click the 'Book Now' button. Your payment will be charged to your American Express Card or deducted from your Travel Credit or Membership Rewards points.

As per our Terms and Conditions your contact details will be shared with your airline(s). If you do not want this information to be provided, please contact American Express on 1800 622 4961

**Book Now**

9. Booking is now completed. You will receive your statement credits within 3 working days.