



Terms and Conditions

S\$80 Geneco Rebate Campaign

1. This offer is only applicable to applicants of the American Express® CapitaCard or The American Express True Cashback Card or The American Express Singapore Airlines KrisFlyer Credit Card or The American Express Singapore Airlines KrisFlyer Ascend Credit Card or The American Express Platinum Credit Card Basic Card Members who meet the following criteria:
 - Apply and receive approval for the eligible card between 20 March to 31 December 2019 (both dates inclusive).
 - Make a minimum charge of S\$1 on eligible spend within the first month of Card approval.
 - Applicable only for Cards applications received through <https://www.americanexpress.com/sg/campaigns/geneco.html> or at selected Amex roadshows
 - Individuals who cancelled their American Express Cards within the last six (6) months are not eligible for this promotion.
 - Pay the Full Annual Fee of S\$321 (inclusive of GST) upfront for The American Express® Platinum Credit Card and S\$337.05 (inclusive of GST) upfront for The American Express® Singapore Airlines KrisFlyer Ascend Credit Card.
2. You will receive a redemption letter on how you can redeem the S\$80 Geneco Bill Rebate approximately ten (10) weeks after your first successful transaction which requires a minimum charge of S\$1 on eligible spend made within the first month of Card approval.
3. You will receive the S\$80 Rebate off in your next Geneco bill after redeeming the rebate via Geneco's self-service portal. Instructions to redeem will be provided in the redemption letter mailed to you.
4. You have to be a customer of Geneco powered by Seraya Energy in order to receive the S\$80 Rebate. Please go to www.geneco.sg to sign up to be a Geneco customer.
5. The S\$80 Geneco Bill Rebate is valid for three (3) months from the date of issuance and it can only be used to offset your bill. Any unused rebate will be brought forward and will be used to offset your next bill(s) the following month(s). S\$80 Geneco Bill Rebate terms and conditions apply.
6. This offer is not valid with any other promotions for The American Express Credit Card(s).
7. Each Basic Card Member is only eligible for the redemption of one (1) S\$80 Geneco Bill Rebate even if the Card Member applied for more than one eligible card via this campaign and the card has been approved.
8. This promotion is applicable to Basic Card Members only and the Basic Card Account must be in good standing to be eligible for participation in this promotion.
9. If the Card Member who was issued the S\$80 Geneco Rebate ceases to be a Card Member for any reason within six (6) months from date of Card approval, he or she will be charged the value of the S\$80 Geneco Bill Rebate.
10. Offer cannot be exchanged for cash or used in conjunction with other promotional programmes, offers, discount cards, vouchers or VIP privileges, unless otherwise stated.

11. American Express International Inc. Singapore reserves the right to withdraw or substitute the S\$80 Geneco Bill Rebate with other items(s) without prior notice and without assigning any reason.
12. The provision of benefits stated in the S\$80 Geneco Bill Rebate is the responsibility of Geneco powered by Seraya Energy Pte Ltd. American Express is not responsible or liable in the event that the benefits of the S\$80 Geneco Bill Rebate are not fulfilled by Geneco powered by Seraya Energy Pte Ltd. You accept and agree to be bound by the S\$80 Geneco Bill Rebate Terms and Conditions.
13. The eligible spend excludes: (a) Charges processed and billed prior to the Enrolment Date or charges prepaid on any Card Account prior to the first billing statement for the Card Account following the Enrolment Date; (b) Cash Advance and other cash services; (c) Express Cash; (d) American Express Travellers Cheque purchases; (e) Charges for dishonoured cheques; (f) Finance charges – including Line of Credit charges and Credit Card interest charges; (g) Late Payment and collection charges; (h) Tax refunds from overseas purchases; (i) Balance Transfer; (j) Instalment plans; (k) Annual Card fees; (l) CapitaVoucher purchases (m) Amount billed for purchase of KrisFlyer miles to top-up your miles balance; (n) Other credits to your Account; (o) Purchase and top-up charges for EZ-Link cards using your Card.
14. Card Member acknowledges that any disputes in relation to the use of the S\$80 Geneco Bill Rebate are to be directed solely to Geneco powered by Seraya Energy Pte Ltd who is providing such benefits. American Express acts solely as a payment provider and is not responsible or liable in the event that such services, activities or benefits are not provided or fulfilled by the merchant.
15. Information is correct as of September 2019.

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