## **AMERICAN EXPRESS**

## Village Hotel Sentosa Campaign Jan 2020

## Offer Terms and Conditions

- 1. This offer is only applicable to applicants of an Eligible American Express® Card (defined below) who meet all of the following criteria:
  - Apply for a new Basic Card between 2 January 2020 and 31 January 2020 (both dates inclusive) and receive approval by 29 February 2020.
  - Submit online Card application via our website only; Not applicable to Card applicants who applied through other campaigns.
  - Pay the Full Annual Fee of S\$321 (inclusive of GST) upfront for The American Express® Platinum Credit Card and/or S\$337.50 (inclusive of GST) for The American Express® Singapore Airlines KrisFlyer Ascend Credit Card.
  - Make a minimum charge of S\$1,000 on eligible spend within the first one (1) month of Card approval. Spend made by Supplementary Card Member(s) will be considered in the total spending of Basic Card Account.
- 2. This offer is not applicable to Card applicants who
  - Cancelled any of their American Express® Cards within the last six (6) months.
  - Convert an existing personal American Express® Card.
  - Have an existing personal American Express® Card Account.
- 3. This offer is not valid with any other promotions for the listed Eligible American Express® Card(s) and cannot be exchanged for cash or used in conjunction with other promotional programmes, offers, discount cards, vouchers or VIP privileges, unless otherwise stated.
- 4. An Eligible American Express® Card refers to Basic American Express® True Cashback Card, The American Express Platinum Credit Card, The American Express Singapore Airlines KrisFlyer Credit Card, and The American Express Singapore Airlines KrisFlyer Ascend Credit Card issued by American Express International Inc. in Singapore only.
- 5. Eligible Card Members will receive a Complimentary one-night stay in a Deluxe Room at the Village Hotel Sentosa, breakfast not included (worth up to \$\$360++). (the "Gift"). The value of the Deluxe Room (worth up to \$\$360++) is indicative only, it varies by seasonal demand and is up to Village Hotel Sentosa's discretion.
- 6. A redemption letter will be mailed to eligible Basic Card Member's mailing address approximately within ten (10) weeks after your American Express Card application has been approved and the above criteria are met. No expedite request will be allowed or entertained. Redemption letter will contain instructions, validity period and terms and conditions.
- 7. Each Basic Card Member is only eligible to redeemonce, even if the Card Member applied for more than one eligible Card via this campaign and all applications are approved. If the Card Member redeems more than once or makes duplicate redemptions, the retail price of the additional redemption will be charged to the Basic Card Member's Account.
- 8. Basic Card Account must be in good standing to be eligible for this promotion.

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- 9. The eligible spend excludes: (a) Charges processed and billed prior to the promotion's Enrolment Date or charges prepaid on any Card Account prior to the first billing statement for that Card Account following the Enrolment Date; (b) Cash Advance and other cash services; (c) Express Cash; (d) American Express Travellers Cheque purchases; (e) Charges for dishonoured cheques; (f) Finance charges including Line of Credit charges and Credit Card interest charges; (g) Late Payment and collection charges; (h) Tax refunds from overseas purchases; (i) Balance Transfer; (j) Instalment plans; (k) Annual Card fees; (l) CapitaVoucher purchases; (m) Amount billed for purchase of KrisFlyer miles to top-up miles balances; (n) Other credits to your Account; (o) Purchase and top-up charges for EZ-Link cards using your Card.
- 10. If the Card Member, who was issued the gift, ceases to be a Card Member for any reason within six (6) months from date of Card approval, he or she will be charged the value of the Gift.
- 11. Merchants are solely responsible for the fulfilment of gift and all relevant privileges. The provision of benefits is the responsibility of Village Hotel Sentosa. American Express is not responsible or liable in the event that the redemption is not fulfilled by Village Hotel Sentosa.
- 12. Card Member acknowledges that any disputes in relation to the use of the gift are to be directed solely to Village Hotel Sentosa who is providing such benefits.
- 13. In the event of our suspicion of illegal activities in connection with the gift(s), including without limitation fraud or an attempt at deception, American Express and/or merchant(s) are entitled to report such activity to the relevant authorities.
- 14. To the extent provided by law, American Express and/or merchant(s) reserve the rights to terminate this Offer, change the terms and conditions of this offer and/or replace the Offer with another offer or gift of similar value without prior notice and without assigning any reason.
- 15. Information is correct as of 19 December 2019.