

Protecting your business and Merchant Account



At American Express, your online security is of the greatest importance to us. We want to assure you that we are committed to backing your security and safeguarding your Merchant Account. We will be implementing tighter measures to protect your Account, such as progressively reducing clickable links in emails and SMS messages that are sent to you.

Here are some safety measures you can take to remain vigilant online against phishing and impersonation scams.



Do not share your financial information and be wary of emails or phone calls asking for confidential information such as personal or merchant account details or verification codes.



Always verify authenticity of suspicious phone calls, emails and SMS by contacting us.



Avoid clicking on links or opening attachments in emails and SMS that may be disguised to carry information on your Merchant Account.



Ensure your contact details are updated so you can receive important information about your Merchant Account.



DON'T *do business* **WITHOUT IT**™



To learn more about online security, visit americanexpress.com.sg/security