THAI AMERICAN EXPRESS® PLATINUM CREDIT CARD

Introducing your new privileges

The faster way to fly THAI

Earn 1.5 THAI American Express Platinum points from every Baht 25 spending with the Card.
From April 1, 2020 onwards, these points can be redeemed for Royal Orchid Plus miles at a conversion rate of 1.8 points for 1 mile[1].

Receive 50% MORE BONUS Royal Orchid Plus miles
for spending after the first Baht 100,000 up to Baht 500,000 from January 1 - December 31, 2020 [2].

Receive 15,000 BONUS Royal Orchid Plus miles
for every Baht 1 million spending, limit BONUS miles to a maximum spending of Baht 5 million or 75,000 BONUS miles within each of Card membership year starting from April 1, 2020 [3].

Arrive at your best when you travel well

Receive two complimentary vouchers to access Miracle Lounge
at Suvarnabhumi and Don Mueang International Airport when your accumulated spending with the Card from April 1 - December 31, 2020 reaches Baht 50,000[4].

The Eligible Card member can use the Vouchers to access the Miracle Lounges in the following areas:

Suvarnabhumi Airport:

i. Concourse A Block 2, Level 3 (East Side) - First Class & Business Class
ii. Concourse A1 Level 3 (East Side) – First Class & Business Class
iii. Concourse C Level 3 (East Side) - First Class & Business Class
iv. Concourse D Level 3 opposite to Gate D5 - Business Class
v. Concourse D Level 3 opposite to Gate D6 - First Class
vi. Concourse F Level 3 (West Side) - Business Class
vii. Concourse G Level 3 (West Side) - First Class
viii. Concourse G Level 3 opposite to Gate G2 (West Side) - Business Class
ix. Concourse G Level 4 opposite to Gate G2 (West Side) - First Class

Don Mueang Airport:

i. Miracle Lounge No. 1 at the International Terminal
ii. Miracle Lounge No. 2 at the International Terminal
iii. Miracle Lounge at the Domestic Terminal

The world on your plate, ready for you to taste

Special dining privileges from leading hotels from April 1 to December 31, 2020 [5].

Waldorf Astoria Bangkok:

- Front Room:
  10% discount for set menu and à la carte menu.
- The Brasserie:
  10% discount for à la carte menu (lunch and dinner).

Mandarin Oriental Bangkok:

- Sala Rim Naam:
  dine 4 pay 3 (up to 12 diners per table) on Monday – Saturday.
- The China House:
  dine 4 pay 3 (up to 12 diners per table) for unlimited Dim Sum lunch on Monday – Friday.
- Ciao Terrazza:
  10% discount for à la carte menu for dinner on Monday – Sunday.
- Terrace Rim Naam:
  10% discount for à la carte menu on Monday – Sunday.
- Lord Jim's:
  10% discount for à la carte menu for dinner.

The Okura Prestige Bangkok:

- Up & Above Restaurant:
  10% discount for food menu.
- Yamazato:
  10% discount for food menu.
- La Patisserie:
  15% discount for food menu.

Conrad Bangkok:

- Café @ Two:
  20% discount for food (à la carte menu and international buffet).
- Liu Chinese Restaurant:
  20% discount for food (à la carte menu and All You Can Eat Dim Sum).
- KiSara Japanese Restaurant:
  20% discount for food (à la carte menu, All You Can Eat Sushi and Weekend Premium Set).

The St. Regis Bangkok:

15% discount for food menus at

- VIU
- Decanter
- The Lounge
- The Drawing Room
- The St. Regis Bar

Villa Mahabhirom Chiang Mai:

20% discount for food menu.

Chef Man Restaurant Bangkok:

10% discount for food menu.

Terms and Conditions:

1. Terms and Conditions of THAI American Express Platinum Point Program

- THAI American Express Platinum points (the "Points") earned under this program will never expire and is only available to Card members, who meet the following criteria:
  i. all accounts of the Card members with American Express are in good standing; and
  ii. the Card members must not be in breach of any Terms and Conditions of American Express Card membership
- However, once the Points have been converted to Royal Orchid Plus miles ("ROP Miles"), the ROP Miles will expire by a specific date.
- Once the Points have been converted to ROP Miles, they cannot be converted back to the Points.
- Minimum of 5,000 Points with incremental amount of 1,000 Points are required per one transfer transaction.
- If you cancel your THAI American Express Platinum Credit Card Account ("Card Account"), any Points earned from the cancelled Card Account need to be redeemed immediately. Otherwise, your outstanding balance of the Points will be instantly suspended once your Card Account is cancelled.
- If, for any reason, we cancel your THAI American Express Platinum Credit Card Account according to Card's terms and conditions, we reserve the right to suspend the redemption of THAI American Express Platinum points on your cancelled Card Account.
- Only active American Express Card members, whose accounts are in good standing and who have not breached any Terms and Conditions of American Express Card membership until the day the Points are credited to their ROP accounts, will be eligible for the redemption of the Points under this program.
- If you reinstate your Card Account, or if American Express reinstate the Card Account at any point of time, any Points accrued in your previous Card Account will not be transferred to the reinstated Card Account.
- No Points shall be accrued in respect of:
  i. Express Cash transactions
  ii. American Express Travelers Cheque purchases
  iii. Finance charges – including but not limited to interest rate, credit usage fee and other fees
  iv. Tax refunds transactions
  v. The points top up payment for Rewards redemption
  vi. Purchase of Points
- For Extended Payment Plan (EPP), the Points shall be applied toward the total principal amount at the time the EPP transaction is entered into.
- From time to time, American Express may offer campaigns which allow you to earn the Points faster. The coverage of the campaigns, privileges and eligibility criteria shall be subject to American Express.
- Adjustments to reduce the Points in your Card Account will be made:
  i. If there are any credits posted to your Card Account including those arising from returned goods or services or from billing disputes.
  ii. Where a Card member who received the Points with respect to goods or services later receive a cash indemnity for said goods or services under the purchase protection plan and travel inconvenience coverage plan. If the Card member has already redeemed the Points, American Express may make adjustments to the Points accrued by the Card member at a future date.
- The Points accrued in your Card Account are not your property and are non-transferable, whether by operation of law or otherwise, either to any other person, entity or Card Account.
- The Points accrued in Card Account have no cash or monetary value.
- Each purchase is rounded down to the nearest Thai Baht then multiplied separately by each applicable earn rate to determine the number of Points awarded. However, only full Points will be earned. American Express will disregard and not accumulate a fraction of a Point.
- The Points may be redeemed provided that your Card Account is in good standing at the time of the redemption request and only Basic Card members can redeem for the Points. You shall contact American Express and request for the Points redemption according to the procedure as prescribed by American Express from time to time. American Express reserves the right to change the redemption rates in respect of the Points at any time at its sole discretion.
- You shall release American Express, its subsidiaries and affiliates from any loss of whatever nature resulting from the redemption of the Points from Thai Airways International or any liability regarding the use or the change of the reward. Once your Points have been redeemed, American Express assumes no responsibility for the reward provided by or actions taken in connection with the reward by Thai Airways International. Any dispute concerning rewards shall be settled between you and Thai Airways International. American Express shall bear no responsibility for resolving such dispute, or for the dispute itself.
- Information is correct as at January 15, 2020.

2. Terms and Conditions of 50% MORE BONUS Royal Orchid Plus Miles Privilege

- The 50% MORE BONUS Royal Orchid Plus miles ("50% BONUS ROP miles") privilege is only available to Basic Card members who hold a valid THAI American Express Platinum Credit Card (the "Card") and have accumulated spending by Basic Card members itself or Supplementary Card members in the amount above Baht 100,000 but not exceeding Baht 500,000 (the "Spend Threshold") from January 1 to December 31, 2020 (the "Qualifying Period").
- The Card members will be eligible for 50% BONUS ROP miles on top of THAI American Express Platinum base points earned from each Baht 25 spent within the Spend Threshold. For example, where the Card members spend Baht 600,000, the 50% BONUS ROP miles will be calculated on the amount of Baht 400,000 only, which is within the Spend Threshold. The 50% BONUS ROP miles privilege will not be applied to the amount of first Baht 100,000 and the amount in excess of Baht 500,000.
- This privilege is only available to Card members, who meet the following criteria:
  i. all accounts of the Card members with American Express are in good standing; and
  ii. the Card members must not be in breach of any Terms and Conditions of American Express Card membership throughout the Eligible Period and up to the day their Royal Orchid Plus (ROP) accounts are credited with the 50% BONUS ROP miles.
- The 50% BONUS ROP miles will not be calculated on the following transactions:
  i. Express Cash transactions
  ii. American Express Travelers Cheque purchases
  iii. Finance charges – including but not limited to interest rate, credit usage fee and other fees
  iv. Tax refunds transactions
  v. The points top up payment for Rewards redemption
  vi. Purchase of THAI American Express Platinum points
- The privilege is non-transferable and cannot be exchanged for cash, unless otherwise indicated.
- 50% BONUS ROP miles will be credited to the Basic Card member's Royal Orchid Plus account and it may take 90 days or more from the statement cut-off date.
- American Express reserves the right to terminate or change the privilege's Terms and Conditions at any time in compliance with applicable laws and regulations. In the event of any dispute arising from this privilege, the decision of American Express shall be final and binding all related parties.
- Usage of Royal Orchid Plus miles are subject to the Royal Orchid Plus program terms and conditions. Please visit www.thaiairways.com/en_TH/rop/About/AboutRoyal_ProgrammeUpdates.page for the terms and conditions.
- Information is correct as at January 15, 2020.

3. Terms and Conditions of 15,000 BONUS Royal Orchid Plus Miles Privilege

- The 15,000 BONUS Royal Orchid Plus miles privilege granted when spending on THAI American Express Platinum Credit Card (the "Card") reaches every Baht 1,000,000 with a maximum spending Baht 5,000,000 ("Spending Criteria"), being a maximum entitlement to 75,000 BONUS Royal Orchid Plus miles (the "15,000 BONUS Miles Privilege") is only available to Basic Card members who hold a valid Card (the "Card members").
- The 15,000 BONUS Miles Privilege is applied to the accumulated spending under the Spending Criteria within a Year of Card membership starting on and from April 1, 2020 onwards (the "Eligible Period"). However, Card members whose Year of Card membership started before April 1, 2020 will continue to be eligible to 35,000 BONUS Royal Orchid Plus miles privilege when spending on the Card reaches Baht 1,500,000 within a current Year of Card membership, and start receiving the 15,000 BONUS Miles Privilege in the next Year of Card membership.
- A "Year of Card membership" means the period of 12 months, commencing from the month your Card is approved to the anniversary month of its approval. From the second year onwards, a Year of Card membership will start from the month after the anniversary month of the first year. For example, your Card is approved on April 20, 2019, your first Year of Card membership will start from April 2019 and end on April 30, 2020. From the second year onwards, the Year of Card membership will start from May 1, 2020 and end on April 30 of the following year.
- The 15,000 BONUS Miles Privilege is only applicable to Card members, who meet the following criteria:
  i. all accounts of the Card members with American Express are in good standing; and
  ii. the Card members must not be in breach of any Terms and Conditions of American Express Card membership throughout the Eligible Period and up to the day their Royal Orchid Plus (ROP) accounts are credited with the BONUS ROP miles.
- The following transactions will not be calculated as eligible transactions for the 15,000 BONUS Miles Privilege:
  i. Express Cash transactions
  ii. American Express Travelers Cheque purchases
  iii. Finance charges – including but not limited to interest rate, credit usage fee and other fees
  iv. Tax refunds transactions from overseas spending
  v. The points top up payment for Rewards redemption
  vi. Purchase of THAI American Express Platinum points
- Spending on Supplementary Cards will be counted towards the Card member's spending under the 15,000 BONUS Miles Privilege.
- The 15,000 BONUS Miles Privilege is non-transferable and cannot be exchanged for cash.
- BONUS Royal Orchid Plus miles from the 15,000 BONUS Miles Privilege will be credited to the Card member's ROP account and it may take 90 days or more from the statement cut-off date of the month that the accumulated spending with the Card meets the Spending Criteria.
- American Express reserves the right to terminate or change the privilege's Terms and Conditions at any time in compliance with applicable laws and regulations. In the event of any dispute arising from this privilege, the decision of American Express shall be final and binding all related parties.
- Information is correct as at January 15, 2020.

4. Terms and Conditions for Miracle Lounge Access Vouchers

- The voucher privilege for gaining access to the Miracle Lounges at Suvarnabhumi and Don Mueang Airports (the "Vouchers"), is only available to Basic Card members who hold a valid THAI American Express Platinum Credit Card (the "Eligible Card") only (the "Card members").
- The Eligible Card members will receive two (2) Vouchers when spends Baht 50,000 and above (the "Spend Threshold") from April 1 to December 31, 2020, (the "Eligible Period").
- The following transactions will not be calculated as eligible transactions for this privilege:
  i. Express Cash transactions
  ii. American Express Travelers Cheque purchases
  iii. Finance charges – including but not limited to interest rate, credit usage fee and other fees
  iv. Tax refunds transactions
  v. The points top up payment for Rewards redemption
  vi. Purchase of THAI American Express Platinum points
- The Vouchers will be delivered to the Eligible Card members within 60 days or longer from the date their spending on the Card reaches the Spend Threshold within the Eligible Period.
- The Vouchers is valid for 6 months, starting from the date of delivery to the Eligible Card members.
- Each voucher allows each Eligible Card member a one-time access to the Miracle Lounge.
- The Eligible Card members must present the Voucher and their Eligible Cards to gain access to the Miracle Lounge. The use of the Voucher is limited to the Card members only.
- The Eligible Card members can use the Vouchers to access the Miracle Lounges in the following areas:

  Suvarnabhumi Airport:
  i. Concourse A Block 2, Level 3 (East Side) - First Class & Business Class
  ii. Concourse A1 Level 3 (East Side) – First Class & Business Class
  iii. Concourse C Level 3 (East Side) - First Class & Business Class
  iv. Concourse D Level 3 opposite to Gate D5 - Business Class
  v. Concourse D Level 3 opposite to Gate D6 - First Class
  vi. Concourse F Level 3 (West Side) - Business Class
  vii. Concourse G Level 3 (West Side) - First Class
  viii. Concourse G Level 3 opposite to Gate G2 (West Side) - Business Class
  ix. Concourse G Level 4 opposite to Gate G2 (West Side) - First Class

  Don Mueang Airport:
  i. Miracle Lounge No. 1 at the International Terminal
  ii. Miracle Lounge No. 2 at the International Terminal
  iii. Miracle Lounge at the Domestic Terminal
- The privilege is only applicable to Eligible Card members, who meet the following criteria:
  i. The Eligible Card member's account is in good standing and/or not cancelled for any reason.
  ii. The Eligible Card members must not be in breach of any Terms and Conditions of American Express Card membership throughout the Eligible Period to the date they u se the privilege.
- Spending on Supplementary Eligible Cards will be counted towards the Basic Card member's spending under this privilege.
- The privilege is non-transferable and cannot be exchanged for cash. In case the Vouchers are lost, stolen or damaged, no replacements shall be issued.
- American Express reserves the right to terminate or change the privilege's Terms and Conditions at any time in compliance with applicable laws and regulations. In the event of any dispute arising from this privilege, the decision of American Express shall be final and binding all related parties.
- Information is correct as at January 15, 2020.

5. Terms and Conditions of Special Dining Privileges

- The privileges are only available to Basic Card members, who holds a THAI American Express Platinum Credit Card (the "Card") only (the "Card members").
- The privileges are available when payment is fully made through the Eligible Card. No savings will be accorded if the Eligible Card is presented by anyone whose name does not match with the name appeared on the Card.
- The privileges are valid only for food items during lunch and/or dinner, excluding beverages, taxes and service charges (unless otherwise stated).
- For Dine 4 Pay 3 privilege, The Card members will receive a complimentary course menu which has the lowest or equal price.
- The privileges cannot be used in conjunction with other promotions.
- The privileges are applicable to one Eligible Card per table, per Party.
- A Party is a group of two (2) or more persons dining at one (1) or more tables. Where there is a request for side by side or nearby tables, this will be considered as one (1) Party and the one (1) Eligible Card per table per visit policy will apply. Request for side by side or nearby table is subject to availability.
- The privileges are not applicable with private events, takeaway items, other special promotional offers, hotel offers or programs.
- The privileges are available from April 1 – December 31, 2020, except on the blackout dates. Privilege exclusions may apply. For more information on the blackout dates and privilege exclusions, please contact the respective restaurants directly.
- The meal periods, menus, prices, concepts and operating hours of the restaurants may vary throughout the year. Please contact the respective restaurants for more information.
- The privileges cannot be exchanged or redeemed for cash.
- American Express is not liable for any of the food, beverages, products or services provided or received in connection with this privilege. In the event of loss, dissatisfaction or any dispute in relation to the products or services received under this privilege, please contact the restaurants directly.
- American Express reserves the right to terminate or change the privileges' Terms and Conditions at any time in compliance with applicable laws and regulations. In the event of any dispute arising from this privilege, the decision of American Express shall be final and binding all related parties.
- The restaurants' Terms and Conditions also apply. Please contact the respective restaurants for more information.
- Information is correct as at January 15, 2020.

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