



## 2 Supplementary Card Applicant Details

Name in English as written in Passport/ID (maximum 24 characters including spaces)

☐ Mr. ☐ Mrs. ☐ Miss

Name in Thai (if applicable)

ID Card/Passport Number  Date of Birth  /  /

Home Phone  Mobile Phone  E-mail Address

Relationship to Basic Card member

### For Thai National Only

Address on the ID Card

Postal Code

Current Address (if different from above)

Postal Code

### For Expat Only

Country of Nationality

Current Address in Thailand (if not available, please provide any address where you live)

Postal Code

### Employment Details

Company Name  Length of Employment

Office Address

Postal Code  Office Phone  Occupation

Position  Nature of Business  Gross Annual Income (Baht)

Have you ever been employed by the government ?

☐ No  
☐ Yes Agency Name  Position  Time of cessation  (Month and Year)

## Terms and Conditions

### To: American Express (Thai) Co., Ltd.

I and Supplementary Card members (if any) warrant that the information in the application form is true and correct. By signing this application, I/we am/are asking you to open an American Express Platinum Card account in my name and to issue me/us an American Express Platinum Card and Supplementary American Express Platinum Card(s) to the person(s) named on this form. The American Express Platinum Card issued shall be renewed and replaced until cancelled. I/We agree that the American Express Platinum Card member shall be liable for all charges on the Card issued at my/our request. I/We agree that a Supplementary Card member shall be jointly and severally liable with the American Express Platinum Card member for all charges on such Supplementary American Express Platinum Card. I/We agree to be bound by the conditions of Card membership accompanying each American Express Platinum Card unless I/we cut the Card in half and return both halves to you. If either you or I cancel my account, all American Express Platinum Cards issued on my account will be cancelled automatically. I/We authorize you to verify the information in this application and to receive and exchange information about me/us from reference agencies. I/We understand that information provided by you to the credit information companies will be available to other organizations for the purpose of considering whether to grant, continue or revise the terms of credit facilities to me/us or any person for whom I/we am/are a surety (credit decisioning). I/We authorize you and your affiliates to contact these sources for information at any time, to use any information about me/us, including information from this application and from information received from credit information companies or other reference agencies for credit decisioning and administrative purposes with regard to the Card and to share such information with each other.

**Important:** By affixing my signature below, I hereby accept all the terms and conditions of the American Express Platinum Card issued by American Express (Thai) Co.,Ltd., including the terms and conditions stated in this application and those set out at [https://go.amex/chargecard\\_tcs](https://go.amex/chargecard_tcs) ("Terms and Conditions").

**Warning!!** A late payment fee is applied for Card. Should the payment not be made in full or be delayed, the late payment fee will be charged. Please ensure you completely understand the product and the Terms and Conditions before signing the application.

① Signature of **Basic Card member**

X

Date DD / MM / YYYY

( \_\_\_\_\_ )  
First and Last Name  
please print or use capital letters

Signature of **Supplementary Card 1 Applicant**

X

Date DD / MM / YYYY

( \_\_\_\_\_ )  
First and Last Name  
please print or use capital letters

Where the Supplementary Card Applicant 1 is less than 20 years of age at the date of this application, the application form shall be signed by the legal guardian or parent of the Supplementary Card Applicant.

Signed by \_\_\_\_\_ Date DD / MM / YYYY

(Name of legal guardian or parent)

In the capacity as legal guardian or parent of \_\_\_\_\_

(Name of minor)

Signature of **Supplementary Card 2 Applicant**

X

Date DD / MM / YYYY

( \_\_\_\_\_ )  
First and Last Name  
please print or use capital letters

Where the Supplementary Card Applicant 2 is less than 20 years of age at the date of this application, the application form shall be signed by the legal guardian or parent of the Supplementary Card Applicant.

Signed by \_\_\_\_\_ Date DD / MM / YYYY

(Name of legal guardian or parent)

In the capacity as legal guardian or parent of \_\_\_\_\_

(Name of minor)

Please submit the following documents, **certified as true and correct copy by the legal guardian or parent** of the Supplementary Card Applicant, proving the relationship between legal guardian/parent and Supplementary Card Applicant:

- **A copy of Supplementary Card Applicant House Registration indicating father/mother's name or a copy of Child Custody Certificate (Por Kor14)**

### 1.) Personal Information Processed by Us

AMEX generally collects, uses and/or discloses (“**process**” and “**processing**”) your “**Personal Information**”, which refers to the information pertaining to a person, which enables the identification of such person, whether directly or indirectly, but not including the information of the deceased persons in particular, in the ordinary course of our business. The example of the Personal Information is as follows:

| Category                                  | Example of the Personal Information  |
|---|--|
| Contact information                       | Full name, email address, telephone number, mobile number, address, and etc.   |
| Identification and background information | Passport number, identification card number, employment details, information about your background, and etc.   |
| Financial/credit information              | Card number, name specified on the card, payment transactions, etc.  |
| Product/service-related Information       | Any information, which is specified and/or provided to Amex when applying for a product or service, and during the use of our products and services, etc.  |
| Sensitive Personal Information            | <p><b>Criminal record</b> – it may be necessary for Amex to process your criminal record when you apply for and/or use our products and services.</p> <p><b>Copy of Thai identification (ID) card</b> - In certain circumstances, it may be necessary for Amex to collect your Personal information that appears on the copy of Thai ID Card, for specific purposes, such as entering into a contract with you or as part of the know-your-customer (KYC) process.</p> <p>Your copy of Thai ID card may contain the Personal Information in relation to religion and blood type, which is considered as Sensitive Personal Information under the PDPA.</p> <p>In this regard, Amex does not have an intention to collect or process such Sensitive Personal Information, which is appeared on the copy of your Thai ID card, i.e., religion and/or blood type. We therefore require you to omit, blind or cross out the information about religion and/or blood type data, before surrendering/providing a copy of the Thai ID card to us and affix your signature at the place where the information is blinded or crossed out, unless the copy of the Thai ID card is to be passed to local authority(ies) as required by law or such authority (ies), or the processing of the Thai ID card no longer require the consent.</p> <p>In the case where the full copy of the Thai ID card is collected, whereby the Sensitive Personal Information still appears on such Thai ID card, we may, at any time, blind or cross out the information about your religion and/or blood type from such document in order to comply with the PDPA that requires us to collect the Personal Information to the extent that is necessary and relevant for its business operations.</p> |

### 2.) The Collection of the Personal Information

In general, Amex collects your Personal Information directly from you when you apply to use our product or service, e.g., during the operation of your account, whereby your Personal Information may be provided by you via the application form.

In addition, in certain circumstances, your Personal Information may be collected through various means, as follows:

(i) Your Personal Information is collected through third parties. Such third parties include but are not limited to other customers or business, including co-branded partners of companies within the worldwide American Express group of companies (“Amex Group companies”) who have referred you to us;

(ii) Your Personal Information is publicly available;

You acknowledge that, in certain circumstances, your Personal Information can be processed without your consent, and that is permitted and conducted in accordance with the Personal Data Protection Act B.E. 2562 (2019) (“PDPA”).

If we need to collect the Personal Information from the data subjects, who are minors (whose age is below 20 years and not legally married), incompetent and/or quasi-incompetent persons as defined under Thai laws, and the processing of the Personal Information of such person requires consent, Amex will not process such Personal Information until the valid consent from the data subject and/or the legal guardians (as the case may be) has been obtained.

If your Personal Information is required for entering into a contract with Amex, for performing our rights and duties under the agreement between you and Amex, and/or for the compliance with applicable law, if you refuse to provide such Personal Information required for said purposes, or where you request that we suspend our use of such Personal Information, (1) we may not be able to provide you the Card, products, or services that you require; (2) you may not be able to use your Card and/or any Amex's products and services; and/or (3) we may cancel the use of the Card and cease to provide any products/services.

If we will collect the Personal Information other than those proscribed in this Condition, we will inform you about the collection and/or the processing of the Personal Information and may request for your consent (if required), in accordance with the Terms and Conditions and the PDPA.

**3.) Purpose of Collection, Use or Disclosure**

In general, we will process your Personal Information for the following purposes:

| Data Processing Activities   | Details   |
|--|---|
| To enter into an agreement or establish a legal relationship between Amex and you              | <p>Your Personal Information may be required to be processed by Amex in order to take any step to proceed with your request to enter into a contract with Amex. For example, when you provide your Personal Information in the application form, whereby Amex needs to consider your Personal Information to consider approving and issuing Card to you, and when you apply for any Amex's products and services.</p> <p><b>Relevant Personal Information</b></p> <ul style="list-style-type: none"><li>• Contact information</li><li>• Identification and background information</li><li>• Financial and/or credit information</li><li>• Product/services-related information</li><li>• Sensitive Personal Information (i.e., criminal records and copy of Thai ID card)</li></ul> <p><b>Lawful basis</b></p> <ul style="list-style-type: none"><li>• Contractual necessity</li></ul>          |
| To perform the rights and comply with the obligations under the agreement between you and Amex | <p>It is necessary for Amex to process your Personal Information to perform rights and obligations under the agreement between Amex and you.</p> <p>The examples of the processing activities are as follows:</p> <ul style="list-style-type: none"><li>• Delivering our products and services to you, administration, service and operation of your Account;</li><li>• Conduct credit analysis and issuance of any Card;</li><li>• Managing the benefits and/or insurance programs in which you are enrolled.</li></ul> <p><b>Relevant Personal Information</b></p> <ul style="list-style-type: none"><li>• Contact information</li><li>• Identification and background information</li><li>• Financial and/or credit information</li><li>• Product/services-related information</li></ul> <p><b>Lawful basis</b></p> <ul style="list-style-type: none"><li>• Contractual obligation</li></ul> |
| Manage the operation of the business of Amex   | <p>It may be necessary and legitimate for us to process your Personal Information for certain purposes.</p> <p>The examples of the processing of the Personal Information are as follows:</p> <ul style="list-style-type: none"><li>• Processing and collecting Charges on your Card;</li><li>• Conducting data analytics, research and analysis;</li><li>• Improving our products and services, including but not limited to monitoring and recording telephone calls between you and us;</li></ul>  |

|   |  |
|---|--|
|   | <ul style="list-style-type: none"> <li>Managing risks relating to our business, including but not limited to credit risk, fraud risk and operational risk</li> <li>Actual or proposed purchase, sale, lease, merger or amalgamation or any other acquisition, disposal or financing of any Amex Group companies or a portion of such company or of any of the business or assets of such company.</li> </ul> <p><b>Relevant Personal Information</b></p> <ul style="list-style-type: none"> <li>Contact information</li> <li>Identification and background information</li> <li>Financial information</li> <li>Product/services related information</li> </ul> <p><b>Lawful basis</b></p> <ul style="list-style-type: none"> <li>Legitimate interest</li> </ul>  |
| To conduct the KYC process                      | <p>When you enter into a transaction with Amex, e.g., when applying for a product or service, it is necessary for Amex to undertake the KYC process to identify and verify your identity. Amex is also obliged to ensure that your Personal Information is up-to-date.</p> <p><b>Relevant Personal Information</b></p> <ul style="list-style-type: none"> <li>Contact information</li> <li>Identification and background information</li> </ul> <p><b>Lawful basis</b></p> <ul style="list-style-type: none"> <li>Legal obligation</li> <li>Legitimate interest</li> </ul>   |
| Conduct marketing activities                    | <p>AMEX may process your Personal Information to conduct advertising and marketing our products and services, and those of our third-party business partners.</p> <p>We and other Amex Group companies may use your Personal Information to identify goods and services in which you may be interested; and market offers to you (by mail, e-mail, telephone, SMS, via the internet or using other electronic means) in relation to such goods and services. We may also, from time to time, contact you to ensure that the information we hold about your marketing preferences is up to date.</p> <p><b>Relevant Personal Information</b></p> <ul style="list-style-type: none"> <li>Contact information</li> <li>Identification and background information</li> <li>Product/services-related information</li> </ul> <p><b>Lawful basis</b></p> <ul style="list-style-type: none"> <li>Legitimate interest</li> <li>Consent</li> </ul> <p>(as the case may be)</p> |
| Comply with the applicable laws and regulations | <p>Your Personal Information may be required to be processed under the obligations and requirements under the laws and regulations, which are applicable to us (e.g., the PDPA, the Anti-Money Laundering Act, the BOT's regulations) and to comply with legal orders, notices, law enforcement requests and other laws.</p>   |

|   |   |
|---|---|
|   | <p><b>Relevant Personal Information</b></p> <ul style="list-style-type: none"> <li>• Contact information</li> <li>• Identification and background information</li> <li>• Product/services-related information</li> <li>• Financial and/or credit information</li> <li>• Any other information, which is required by the applicable law.</li> <li>• Sensitive Personal Information</li> </ul> <p><b>Lawful basis</b></p> <ul style="list-style-type: none"> <li>• Legal obligation</li> <li>• Explicit consent (for the processing of the Sensitive Personal Information, which could not rely on legal obligation)</li> </ul>   |
| To establish, exercise, comply or defend legal claims | <p>Your Personal Information may be processed as part of the establishment, exercising, compliance or defense of legal claims.</p> <p><b>Relevant Personal Information</b></p> <ul style="list-style-type: none"> <li>• Contact information</li> <li>• Identification and background information</li> <li>• Product/services-related information</li> <li>• Financial information</li> <li>• Any other information, which is required to establish, exercise, comply or defend legal claims</li> </ul> <p><b>Lawful basis</b></p> <ul style="list-style-type: none"> <li>• Legal claims (for the processing of the Sensitive Personal Information)</li> <li>• Legitimate interest (for the processing of the Personal Information)</li> </ul> |

#### 4. Updating Personal Information

You acknowledge and agree that as long as you use our products and services, you will update us of any change to your Personal Information, and assist us to ensure that your Personal Information such as personal background details (e.g. job or business information) and/or latest financial information (e.g. credit references and bank details) remains correct, up-to-date, complete and not misleading, including responding to our request (which may be made from time to time) for your updated Personal Information.

#### 5. Supplementary Card members

Where we have been asked to issue a Supplementary Card: (a) you accept that we will disclose to the Supplementary Card member the details about the status of your Account including but not limited to details of transactions, the outstanding balance and details of any overdue payments; (b) you accept that the Supplementary Card member may provide us with Personal Information about you for additional identity authentication purposes, to register for on-line services and to access enhanced and new services; and (c) Supplementary Card members will not be permitted to change any of your Personal Information without your consent or other lawful basis.

#### 6. Third Party Consents

Where you: (1) provide us with information relating to a third party (including Supplementary Card members and authorized account managers); (2) refer a third party to us; or (3) where you purchase goods and/or services on behalf of a third party, you confirm that you have informed that third party in relation to the processing of the Personal Information, as explained in this Privacy Policy, and obtained all necessary valid and enforceable consent (if required) in accordance with applicable laws (including the PDPA) from that third party to the disclosure to us and/or processing of his or her Personal Information by us and the other parties, which may receive the Personal Information.

In respect of Supplementary Card members, this may include the use of his or her details for marketing purposes or disclosure for the purposes of credit investigation as set out in the Terms and Conditions.

## **7. Electronic or Telephone Communication**

If you contact us by any electronic means, we may record the telephone number or internet protocol address, associated with that means of contacting us at the time. We may also monitor and/or record telephone calls between us to assure the quality of our customer service.

## **8. Disclosure of Personal Information**

Your Personal Information may be disclosed to third parties for the purposes specified in the Terms and Conditions. Such third parties include the followings:

- (a) Amex Group companies;
- (b) any party whose name or logo appears on the Card issued to you;
- (c) third parties who process transactions submitted by Service Establishments on the American Express network where you use the Card worldwide;
- (d) processors and suppliers we or any other Amex Group companies may engage;
- (e) the providers of services and benefits associated with your Account;
- (f) consumer credit bureaus, credit information companies, consumer reference agencies, collection agencies and lawyers;
- (g) parties (including Service Establishments) who accept the Card in payment for goods and/or services purchased by you;
- (h) parties who distribute the Card;
- (i) co-branded partner of Amex set out in the Terms and Conditions governing use of your Account;
- (j) banks, financial institutions, government agencies, statutory boards or authorities in Thailand or elsewhere;
- (k) anyone to whom we may transfer contractual rights;
- (l) any other party approved by you or to whom we consider it in our interests to make such disclosure; and/or
- (m) government agencies, regulators, courts, and officials.

## **9. International Transfer of Data**

Personal Information may be processed in, accessed in or disclosed to countries outside Thailand for the purposes specified in the Terms and Conditions.

You agree that we may transfer of your Personal Information outside Thailand to jurisdictions that may not protect your Personal Information to the standards under the PDPA. In any cases, we will take appropriate steps to ensure that your Personal Information will be protected, in accordance with the PDPA.

## **10.) Retention Period**

We keep Personal Information for the purposes described in the Terms and Conditions for as long as it is necessary for our business or legal purposes, and as you have a legal relationship with us, and we will continue to keep your Personal Information for an additional period of 11 years after termination of your Account or the last contact between AMEX and you, unless otherwise required or permitted by applicable law.

## **11.) Your Rights**

You are entitled at any time, subject to conditions and restrictions prescribed in the PDPA, to:

- (a) withdraw your consent to the processing of your Personal Information, unless there is a restriction of the withdrawal of consent by law or the contract that benefits you;
- (b) request the access to and/or obtain a copy of information held by us about you or your Account or the disclosure of details on how your Personal Information may be collected without your consent;
- (c) request the sending or transferring of your Personal Information in machine readable formats to other parties when it can be done by automatic means, or request to directly obtain your Personal Information in such format that we send or transfer to other parties, unless it is impossible to do so due to technical constraints;
- (d) object to the processing of your Personal Information under such circumstances as set out in the PDPA;
- (e) request the destruction or anonymization of your Personal Information under such circumstances as set out in the PDPA;
- (f) request the suspension of use of your Personal Information under such circumstances as set out in the PDPA;
- (g) request that we ensure your Personal Information remains correct, up-to-date, complete and not misleading; and
- (h) file a complaint to the competent authority, if we, our employees, or contractors breach or violate the PDPA or other notifications issued in accordance with the PDPA.

You agree that we may impose a reasonable charge to cover the costs of complying with the requests (b) and (c) above. Please make such requests in writing to our Data Protection Officer, whose details are set out in section 12 (Data Protection Officer) under this Condition.

## 12.) Contact details

### American Express (Thai) Company Limited

Address: S.P. Building, 388 Phaholyothin Road, Samsennai, Phayathai, Bangkok 10400, Thailand.

### Data Protection Officer (DPO)

If you have any questions in respect to the processing of your Personal Information or wish to exercise your data subject's rights, please contact our DPO in writing at: Data Protection Officer, American Express (Thai) Company, Limited, The Data Privacy Office, Alternatively, please contact our Customer Care Professionals at the number specified at the back of your Card for further communication with our DPO.

By affixing my signature below, I hereby accept and provide my consent for any collection, use and disclosure of Personal Information in accordance with the above.

② Signature of **Basic Card** Applicant

**X**

Date DD / MM / YYYY

( \_\_\_\_\_ First and Last Name  
please print or use capital letters )

Signature of **Supplementary Card 1** Applicant

**X**

Date DD / MM / YYYY

( \_\_\_\_\_ First and Last Name  
please print or use capital letters )

Signature of **Supplementary Card 2** Applicant

**X**

Date DD / MM / YYYY

( \_\_\_\_\_ First and Last Name  
please print or use capital letters )

## Complaint/Feedback Channel

If you are not satisfied with any aspect of our services, you can tell us about your concerns or make a complaint by contacting our Customer Service at 0 2273 5500 or contact Financial Consumer Protection Center (FCC), a unit of Bank of Thailand, Tel: 1213, Fax: 0 2283 6151, Email: fcc@bot.or.th

## Details of Interest Rate, Penalty Charges, Fees, and Other Service Charges <sup>(1)</sup>

### 1. Interest Rate, Penalty Charges, Fees, and Other Service Charges

|   |                                      |
|---|--------------------------------------|
| Interest Rate   | N/A                                  |
| Credit Usage Fee  | N/A                                  |
| Late Payment Fee  | 16% per annum of Outstanding Balance |
| Start Date of Interest and Credit Usage Fee or Late Payment Fee | Statement Cut Off Date               |

### 2. Minimum Repayment

N/A

### 3. Cash Withdrawal Fee <sup>(2) (3)</sup>

3% of amount withdrawn

### 4. Grace Payment Period

N/A (No Interest on Charge Card)

### 5. Card Fees by Type <sup>(3)</sup>

| American Express Platinum Card | Basic Card | Up to 2 Supplementary Cards |
|--------------------------------|------------|-----------------------------|
| Joining Fee (one time)         | N/A        | N/A                         |
| Annual Fee (Baht per annum)    | 32,710.28  | N/A                         |

### 6. Payment Fee (VAT Inclusive)

|   |                |
|---|----------------|
| Direct Debit  | Free of charge |
| Payment by Cheque or Money Order  | Free of charge |
| Over the Counter at American Express  | Free of charge |
| Over the Counter and Electronic Payment Channels (ATM, Internet, Phone Banking) at the Participating Commercial Banks |                |

| Participating Commercial Bank | Bangkok and Greater Bangkok area <sup>(4)</sup> (Baht / transaction) |     |                             |                       | Upcountry area (Baht / transaction) |     |                             |                       |
|-------------------------------|--|-----|-----------------------------|-----------------------|-------------------------------------|-----|-----------------------------|-----------------------|
|                               | Counter  | ATM | Online<br>(Mobile/Internet) | Phone Banking         | Counter                             | ATM | Online<br>(Mobile/Internet) | Phone Banking         |
| <b>Bangkok Bank</b>           | 15   | 15  | Free of charge              | 15                    | 30                                  | 30  | Free of charge              | 30                    |
| <b>Kasikorn Bank</b>          | 15   | 15  | Free of charge              | 15                    | 50                                  | 25  | Free of charge              | 25                    |
| <b>Siam Commercial Bank</b>   | Service not available  | 15  | Free of charge              | Service not available | Service not available               | 35  | Free of charge              | Service not available |
| <b>Bank of Ayudhya</b>        | 15   | 10  | Free of charge              | 10                    | 30                                  | 20  | Free of charge              | 20                    |
| <b>United Overseas Bank</b>   | 10   | 10  | Free of charge              | Service not available | 20                                  | 20  | Free of charge              | Service not available |

### 7. Card Replacement Fee

Free of charge

### 8. Request Fee for Statement <sup>(3)</sup>

23.37 Baht / Page

### 9. ATM PIN Replacement Fee

Free of charge

### 10. Disputed Charge Fee

Free of charge

### 11. Returned Cheque Fee <sup>(3)</sup>

200 Baht / Each returned cheque

### 12. Collection Fee

N/A

### 13. Fees related to payment to governmental agency

N/A

### 14. Currency Conversion Risk Factor <sup>(5)</sup>

2.5%

<sup>(1)</sup> Effective for Statement Periods starting on or after April 30, 2021.

<sup>(2)</sup> For ATM withdrawals, this is only available locally.

<sup>(3)</sup> All fees are subject to VAT.

<sup>(4)</sup> Greater Bangkok area = Samutprakarn, Nonthaburi and Patumthani.

<sup>(5)</sup> Spending in foreign currency. If you make a charge in a currency other than Thai Baht, that charge will be converted into Thai Baht by the American Express currency conversion affiliate, AE Exposure Management Limited ("AEEML"). The conversion will take place on the date the charge is processed by American Express, which may not be the same date on which you made your charge as it depends on when the charge was submitted to American Express. If the charge is not in US Dollars, AEEML will convert it through US Dollars, by converting the charge amount into US Dollars and then by converting the US Dollars amount into Thai Baht. If the charge is in US Dollars, AEEML will convert it directly into Thai Baht.

You understand and agree that the conversion rate AEEML uses, which is called the "American Express Exchange Rate", will be: (i) the rate required by law or customarily used in the territory where the charge is made or where this does not apply; (ii) based on interbank rates that AEEML selects from customary industry sources on the business day prior to the processing date. American Express will then add a Currency Conversion Risk Factor of 2.5% assessment on such charges. The American Express Exchange Rate is set each day from Monday to Friday including bank holidays, except for 1 January and 25 December. When you make a charge in a currency other than Thai Baht, you may be given the option of allowing a third party (for example, the retailer) to convert your charge into Thai Baht before submitting it to American Express. If you decide to do this, the exchange rate and any commission or charge will be set by the third party. As American Express will receive a charge converted by a third party in Thai Baht, American Express will not apply a Currency Conversion Risk Factor of 2.5%.

To check the preliminary exchange rates for reference, please visit [www.americanexpress.com/thailand](http://www.americanexpress.com/thailand) or contact Customer Care Professional.



American Express (Thai) Co., Ltd.

388 S.P. Building, Phaholyothin Road, Phayathai, Bangkok 10400

[www.americanexpress.com/thailand](http://www.americanexpress.com/thailand)