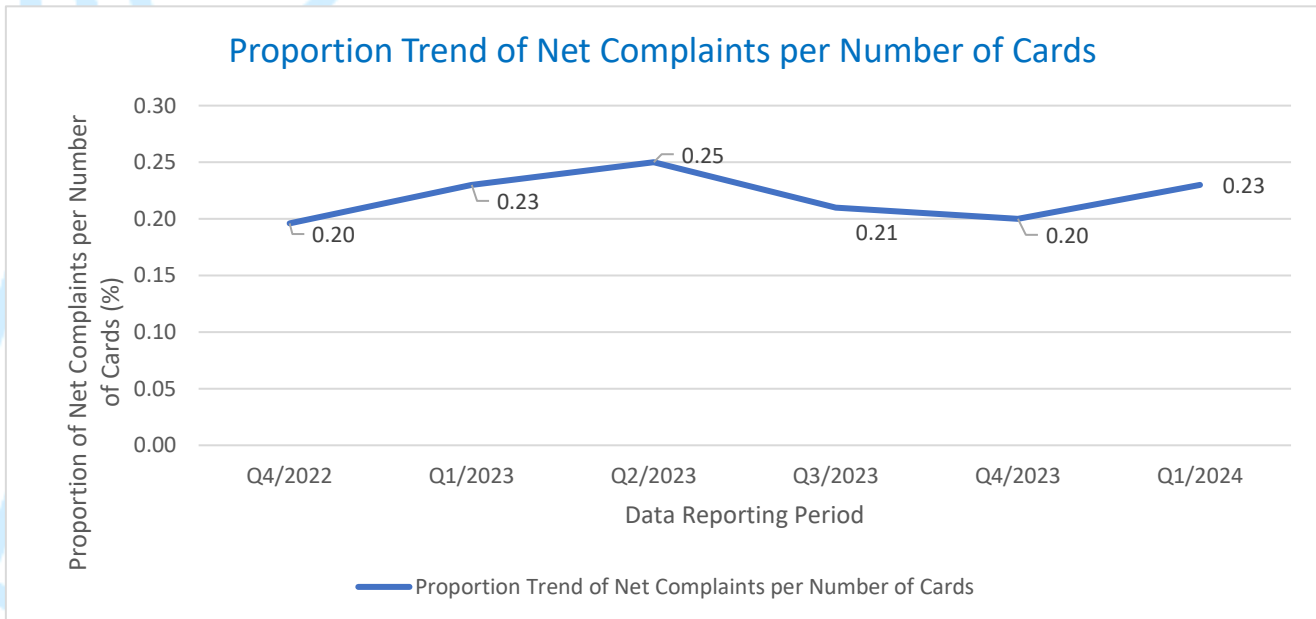
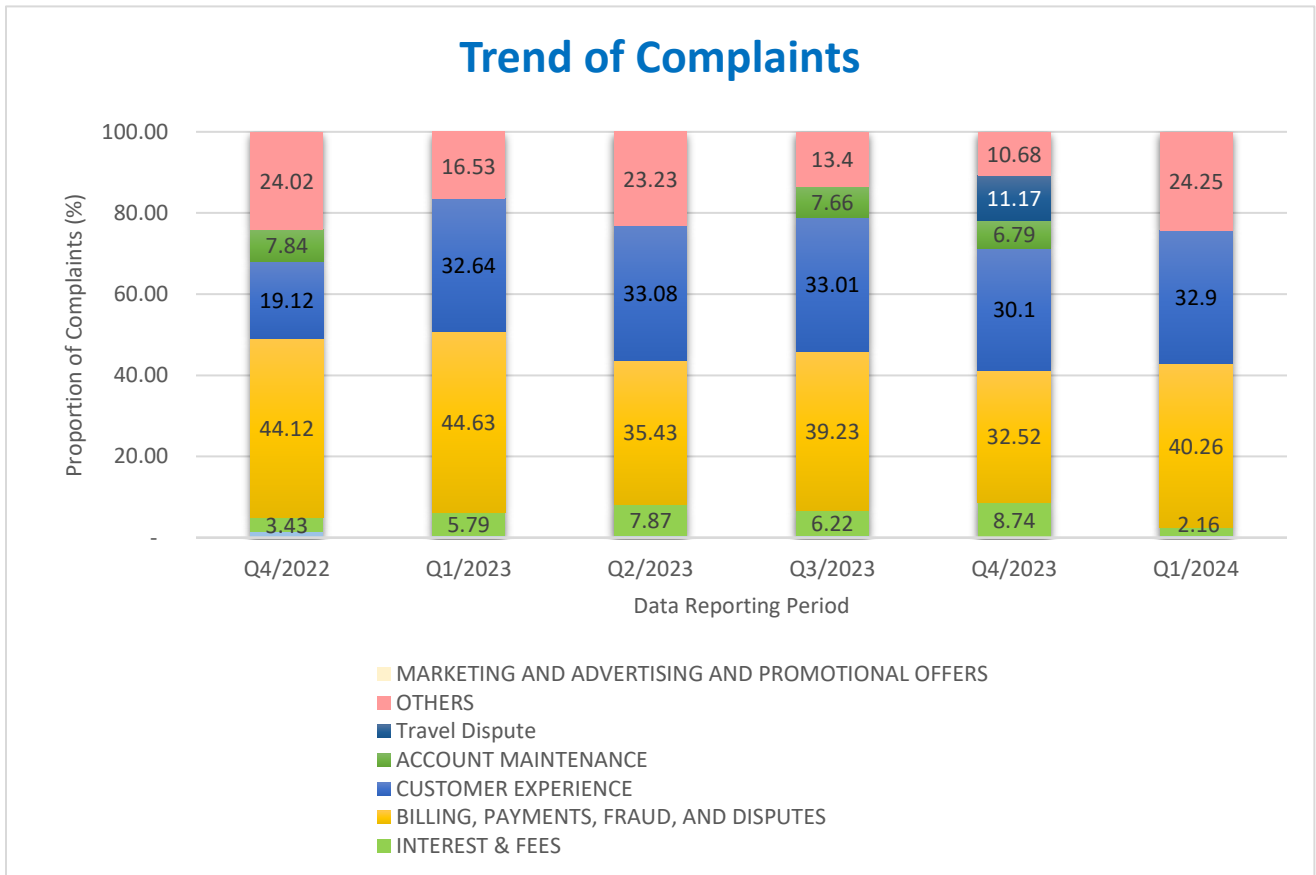
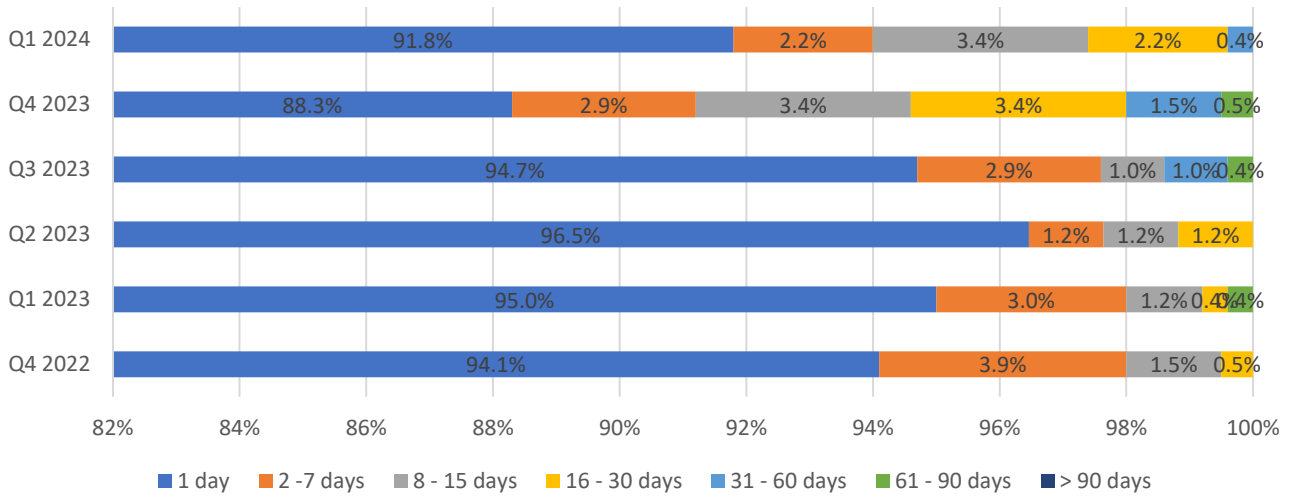


## Statistics of Financial Service Usage Issues and Complaint Handlings



### Turnaround Time of Complaint Closure



### Number of Complaint Closures Over 30 Days

