

Terms and Conditions for Complimentary Limousine Transfer Services

1. General Terms and Conditions applicable to the Complimentary One-Way Limousine Transfer Services privilege from 1 January – 31 December 2021

- The Complimentary Limousine Transfer Services privilege is only available to a Basic Card member, who holds a valid American Express Platinum Card issued by American Express (Thai) Co., Ltd. ("American Express") (the "Eligible Card member").
- Each Eligible Card members will receive a complimentary **one-way** limousine transfer (to or from the specified airports) upon a purchase of any flight or hotel stay (or both) either domestic or overseas through the American Express Platinum Travel Service from 1 January to 31 December 2021 (both dates inclusive).
- Each Eligible Card member can enjoy this privilege **two (2) times** within 1 January to 31 December 2021 (both dates inclusive).
- If the Eligible Card member does not use all available limousine services as specified above (two (2) times) within 1 January to 31 December 2021 (both dates inclusive), the Eligible Card member acknowledges and agrees that the remaining limousine services cannot be extended or transferred to the following year in 2022.
- The Eligible Card member may only book one (1) **one-way** limousine transfer (to or from the specified airports) per one (1) trip, regardless of whether that trip is a round-trip itinerary.
- The privilege is only applicable to Eligible Card members, who meet the following criteria: (i) pay the full annual fee as shown in the statement; (ii) the Card account of the Eligible Card member is in good standing and/or not cancelled for any reason; and (iii) the Eligible Card member must not be in breach of any Terms and Conditions of the American Express Platinum Card from the date they receive the privilege to the date they use the privilege.
- The Eligible Card member must be part of the travelling party throughout each trip when using the limousine transfer service and the booked flight or hotel stay (or both) must be paid by American Express Platinum Card. American Express reserves the right to charge the limousine transfer service in full to the Eligible Card member if the Eligible Card member has used the privilege but fail to make payment of the booked flight or hotel stay (or both) by American Express Platinum Card.
- Advanced booking of limousine transfer service must be made through American Express Platinum Travel Service at least two (2) days before the travel date to enjoy this privilege and the Eligible Card member must inform the number of passengers, suitcases and additional requests (if any) when booking.
- In case of cancellation of the booked limousine transfer service, the Eligible Card member must inform American Express Platinum Travel Service at least one (1) day in advance of the travel date, otherwise the Eligible Card member will be responsible for the cost incurred and the booked limousine transfer service will be counted as using one (1) time of the eligible limousine transfer service during the specified period.



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- The number of passengers per vehicle is limited to a maximum of two (2) persons. The number of suitcases not larger than 28” is limited to a maximum of two (2) suitcases.
- Additional surcharges will apply for the following services in respect of this privilege: (i) vehicle capacity upgrade; (ii) additional passengers, suitcases or child car seat; and (iii) additional pick-up or drop-off points.
- The rate of additional pick-up/drop-off points is THB 500 per point and the pick-up/drop-off points must be on the same route as the destination.
- Complimentary limousine transfer services under this privilege is based on limited radius of Bangkok and some perimeters set out further below. Additional surcharges on excess of the specified limit will be charged based on each area. The Eligible Card member will be informed of such additional surcharges upon booking confirmation. Please contact the service provider directly for any further details regarding the additional surcharges.
- The limited radius and destinations for complimentary limousine transfer are:
 - a.) Between Suvarnabhumi Airport or Don Mueang Airport and Bangkok urban areas and outer areas (Nong Chok, Taling Chan, Bang Phlat, Tawee Wattana, Bang Khun Non, Bangkok Noi, Bangkok Yai, Phasi Charoen, Nong Khaem, Bang Khae, Bang Bon, Bang Khun Thian, Thung Khru), including Thonburi area. However, this does not include some business areas in Bangkok. Please check the available business areas directly with the service provider.
 - b.) From Suvarnabhumi Airport to Don Mueang Airport.
 - c.) From Don Mueang Airport to Suvarnabhumi Airport.
 - d.) Between Suvarnabhumi Airport or Don Mueang Airport and Bang Phli, Bang Sao Thong area.
- Eligible Card member should acknowledge and adhere to the driver’s waiting time as follows:
 - a.) Airport transfer on passengers’ arrival: waiting within 90 minutes from the landing time.
 - b.) Flight delay: no additional charge.
 - c.) Departure airport transfer: pick-up before flight departure up to (i) three (3) hours on weekdays and (ii) four (4) hours on Friday or long weekends and any festival holidays. The driver will wait for 15 minutes and no longer than 30 minutes after arrival at pickup location.
 - d.) Otherwise charge by additional hourly rates prescribed by the service provider. Please contact the service provider directly for any further details regarding the additional hourly rates.
- Any additional surcharges must be paid through American Express Platinum Card.
- In case the Card membership of American Express Platinum Card is suspended or canceled under any circumstances, American Express reserves the right to cancel the limousine transfer services even though the services had been booked prior to the cancellation of Card membership.
- The privilege is non-transferable to other persons or used for any flight or hotel stay not purchased through American Express Platinum Travel Service or used outside the specified period, and cannot be exchanged for cash or used in conjunction with other promotions, offers, discounts, vouchers or privileges, unless otherwise indicated.
- American Express reserves the rights to terminate or change the privileges' Terms and Conditions at any time in compliance with applicable laws and regulations.
- In the event of any dispute arising from this privilege, the decision of American Express shall be final and binding all related parties.
- American Express is not liable for any services provided or received in connection with this privilege. In the event of loss, dissatisfaction or any dispute in relation to the services received in connection with this privilege, please contact the service provider directly.

2. Specific Terms and Conditions applicable to the Complimentary Two-Way Limousine Transfer Services privilege period of 1 February – 30 June 2021

- Each Eligible Card member will receive a complimentary **two-way** limousine transfer (to and from the specified airports) for **every trip** that they purchase a flight or hotel stay (or both) either domestic or overseas through the American Express Platinum Travel Service from 1 February to 30 June 2021 (both dates inclusive).
- Each Eligible Card member may only book one (1) **two-way** limousine transfer (to and from the specified airports) per one (1) trip, including a round-trip itinerary, within 1 February to 30 June 2021 (both dates inclusive).
- Except the specific terms and conditions set out above, the General Terms and Conditions in Section 1 also apply to this Section to the extent applicable in all respects.