



Use this checklist to help your company return to travel successfully and with confidence.

REMINDERS FOR YOU

Visit @ Work to:

- Reinstate suspended accounts and adjust credit limits where appropriate.
- Direct new employees that need a Card to apply for Card.

Visit the Marketing Asset Library to:

✔ Provide employees with up-to-date information for Corporate Green, Gold, and Platinum Cards.

Don't forget to:

- ✓ Refresh Card Members on travel policies.
- ✓ For new Card applicants, ensure you are sharing the latest "Apply for Card" links.
- ✓ Help Card Members avoid rush delivery by sharing information about timelines, costs, and tracking.

REMINDERS FOR YOUR EMPLOYEES

Are you preparing to travel or use your Corporate Card?

- ✓ Make sure your Card isn't expired.
- Check your traveler profile with your travel management company to ensure all information is up to date.
- ✓ Make your Card your preferred payment method in your favorite ride sharing apps, like Uber.
- ✓ Add your Card to your digital wallet¹.
- ✓ Download the latest version of the American Express® App².
- ✓ Log in to <u>american express.com</u> to create or update an account.
- ✓ Use <u>American Express Maps</u> to find which merchants accept American Express.

Is your Card lost or expired?

- ✓ Ensure your addresses are up to date at <u>americanexpress.com</u>.
- ✓ If your address is not up to date, call or chat with Customer Service.

¹ Digital wallets are Apple Pay®, Samsung Pay, Google Play™, or Fitbit Pay™

²The American Express® App and app features are available only for eligible Card accounts in the United States. American Express® prepaid Cards and Cards issued by non-American Express issuers are not eligible. To log in, Card Members must have an American Express user ID and password or create one in the app. © 2021 American Express Travel Related Services Company, Inc.