Shop Small Terms & Conditions

Save to Card to get £5 back when you spend £15+ in a single in-store transaction at a participating Shop Small business between 1 to 3 December 2023. Valid once per participating small business location, up to 3 times. Terms, locations, payment restrictions and future communications about this offer will apply.

Terms & Condition:

- These Offer Terms (including the offer description above) set out the key terms of our Shop Small offer. Please make sure you read these together with our <u>General Offer Terms</u>, which contain important additional terms, including information about when statement credits or points can be reversed or lost.
- This Offer is available to redeem from 01/12/23 until 23:59 UK time on 03/12/23.
- This Offer is only intended for UK American Express® Cardmembers who are the targeted recipients of this Offer.
- To participate in this Offer you must save this Offer to your qualifying American Express® Card and make a qualifying purchase in-store from a participating UK small business before the Offer End Date. In addition to the types of Cards excluded under the General Offer Terms, purchases using Pre-Paid Cards will not qualify for this Offer.
- This Offer only applies to purchases in GBP on the Card to which the Offer is saved. This includes purchases using a Card loaded into a mobile payment wallet.
- This Offer is only valid for purchases made on-site at UK small businesses that are participating in our Shop Small Offer. To search for participating locations, please visit the Shop Small Map. Eligible locations will be highlighted with a Shop Small badge. Small businesses listed on the Shop Small Map may change. Business location, operating hours and other information provided on the Shop Small Map may vary or contain errors. Please contact businesses directly to check they are open and accept American Express.
- Purchases made online from a small business' website will not qualify.
- Post Office spend and buy now pay later purchases are excluded.
- Some payments made through certain "payment facilitators" e.g. some online payment platforms or mobile card readers will not be eligible and will not count towards your spend for the purposes of the Offer.
- To qualify, a single purchase must be for at least £15. If you make a qualifying purchase, a £5 statement credit will be applied to your Card. You can receive up to 3 statement credits per Card, but only 1 statement credit per participating small business location. Multiple purchases made in a single purchase transaction will only qualify as one purchase for the purposes of this Offer. When we calculate how many qualifying purchases have occurred, we will not include purchases made by any additional Cardholder(s). Purchases made by an additional Cardholder will qualify for this Offer separately where the additional Cardholder

saves this Offer to their Card and makes a qualifying purchase from a participating small business before the Offer End Date.

- Spend must be billed and charged to your Card Account prior to the Offer End Date. If the small business does not charge your Card before the Offer End Date, your purchase will not qualify for this Offer.
- The statement credit should appear on your Card Account statement within 30 days from the date you made a qualifying purchase but may take up to 90 days from the Offer End Date. Please refer to the General Offer Terms for information about when statement credits can be lost.
- A statement credit may be reversed if a qualifying purchase is refunded or cancelled.
- If we send you a replacement Card following any fraud [or fraudulent activity] on your Card, and if the offer is still available, you may need to save the offer again to your replacement Card for you to be enrolled.
- We will use your personal information such as name, email address, Account number and transaction information to manage your participation in the offer and to track your spend. Please see our <u>Cardmember Privacy Statement</u> for details of how we use your personal information.
- By saving the Offer you agree to all our Offer terms.