YOUR GUIDE TO WELCOMING AMERICAN EXPRESS® CARDS ON GEMALTO MAGIC X8 MODEL TERMINALS

All you have to do is check your terminal is as ready as you are.

This guide will help you start welcoming new customers as soon as possible.

If at any point you need extra assistance, give us a call on **0800 032 7216, select option 2** and we can guide you through the set-up process.

STEP 1: DOWNLOAD

- Press the **MIDDLE FUNCTION** key under the screen (labelled with a horizontal line).
- Use up/down arrow to highlight **SYSTEM**.
- Use up/down arrow to highlight **MAINTENANCE**.
- Enter Pass Code (default is **0000**).
- Use up/down arrow to highlight **MMS Download** & Press **ENTER**.
- Terminal should display the Scenario as five zeroes (**00000**). Press **ENTER**.†

STEP 2: LOGON

- Press the **MIDDLE FUNCTION** key (labelled with a horizontal line) under the screen.
- Use up/down arrows to highlight **APPLICATION**.
- Enter Pass Code (default is **0000**).
- Scroll down to highlight **AUTO LOGON** (no. 7 on the keypad).
- Use up/down arrows to highlight **AMEX**.
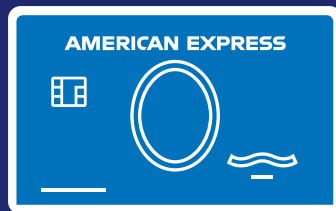- Press **ENTER** to confirm.

STEP 3: TEST PAYMENT

- From the Start screen choose **TRANSACTION**.
- Use up/down arrows to highlight **SALE** (or CNP option).
- Key in the Amex dummy Card number: **37 999 999 999 999 4** (check the terminal is asking for the Card number first, as opposed to the Sale amount).
- Key in Expiry date **12/18**. Expiry date will always be the current year.
- Press **ENTER** to confirm the **SALE**.
- If terminal asks for a security code, input **0000**.
- If asked for address details, use the building number for **1 John Street** and the numbers within post code **BN88 1YR**.
- Terminal will display "Test Complete" / "Init Complete", Not Authorised.

This is your American Express Test Card

Card No - 37 999 999 999 999 4
Expiry Date - 12/calendar year*
Please keep these details safe.

AMERICAN EXPRESS

TEST TRANSACTION AMOUNTS:

Barclays (BARC)	**£850.01**
WorldPay/Cardsave/Handepay (SMS)	**£900.01**
LTSB/Cardnet/FDGL (LTSB)	**£955.01**
Clover/Payment Sense/Merchant Rentals (FDMS/HBOS)	**£470.01**
Allied Irish (AIB)	**£440.01**
Rapyd (Valitor/Chip&Pin)	**£325.01**
TakePayments	**£505.01**
Pax	**£200.01**

Your terminal is now set up and ready to accept American Express Cards.

AMERICAN EXPRESS DON'T *do business* WITHOUT IT ™

PLEASE REMEMBER TO SET THE DATE AND TIME ON YOUR DEVICE PRIOR TO USE.

- Press the **MIDDLE FUNCTION** key (labelled with a horizontal line) under the screen.
- Use up/down arrow to highlight **SYSTEM**.
- Use up/down arrow to highlight **TERMINAL**.
- Enter Pass Code (default is **0000**).
- Use the **YELLOW** button to clear the screen or type over.

RECONCILIATION

1. Press the **MIDDLE FUNCTION** key (labelled with a horizontal line) under the screen.
2. Use up/down arrow to highlight **MER**.
3. Select "**2**" for **BANKING**.
4. Enter Access Code (default is **0000**).
5. Terminal will print and return to the menu screen.

If you have been unable to activate using our set-up guide, please contact your terminal provider for assistance.

If you experience non set-up related problems, view our **Common Errors and Issues guide.**